

# ARIA HOSPITALITY FRONT DESK QUICK REFERENCE GUIDE

## CHECK-IN/CHANGE ROOM STATUS

- Press **[TRANS/PGM]** button
  - Dial **[1] [0]**
  - Enter room number **[1-9999]** or
  - Press **{DSS}** key(s) assigned to room number(s)
  - Press **[SPEED]** button
  - Dial Check-In function
- [1]** Register/Change guest name screen (12 character-see character set). Press **[SPEED]**
- [2]** Change COS
- [3]** Register/Change Wake-Up Time
- [4]** Set ICM Enable/Disable
- [5]** Set Room to Room Call Group
- [6]** Register/Change Authorisation Code
- [7]** Register/Change Prepaid Money
- [8]** Register/Change Call Charge Rate
- Press **[HOLD/SAVE]** button

## CHECK-OUT WITH PAYMENT METHOD

- Press **[TRANS/PGM]** button
- Dial **[1] [1]**
- Enter room number **[1-9999]** or
- Press **{DSS}** key(s) assigned to room number(s)
- Press **[SPEED] + [BIN] [#]** (0-9) for designated payment method
- Press **[HOLD/SAVE]** button

## CHECK-OUT WITH OUT PAYMENT METHOD

- Press **[TRANS/PGM]** button
- Dial **[1] [1]**
- Enter room number **[1-9999]** or
- Press **{DSS}** key(s) assigned to room number(s)
- Press **[HOLD/SAVE]** button

## ENABLE ONE TIME EXTERNAL CALL

- Press **[TRANS/PGM]** button
- Dial **[1] [8]**
- Dial service station or room where call is to be made
- Dial number of room to be charged for call
- Press **[HOLD/SAVE]** button

## GUEST TO GUEST CALL ENABLE/DISABLE

- Press **[TRANS/PGM]** button
- Dial **[1] [4]** to enable or
- Dial **[1] [5]** to disable
- Enter room range **[1-9999]**
- Press **[HOLD/SAVE]** button

## REGISTER/CLEAR ROOM TO ROOM CALL GROUP

- Press **[TRANS/PGM]** button
- Dial **[1] [6]** to register or
- Dial **[1] [7]** to clear
- Enter room call group number **[01-99]**
- Enter room range **[1-9999]**
- Press **[HOLD/SAVE]** button

## ROOM CHARGE DISPLAY

- Press **[TRANS/PGM]** button
- Dial **[1] [2]**
- Enter room number **[1-9999]**
- Detailed room charge is displayed
- Press **[#]** to print detailed room charge via printer
- Press **[HOLD/SAVE]** button

## ROOM STATUS REPORT

- Press **[TRANS/PGM]** button
- Dial **[1] [3]**
- Enter room number **[1-9999]**
- Press **[HOLD/SAVE]** button
- Room status report is printed via printer

## WAKE UP CALLS

### To set Wake-Up call

- Press **[TRANS/PGM]** button
  - Dial **[4] [1]**
  - Hear confirmation tone
  - Enter room number **[1-9999]**
  - Enter Wake-Up time 24 hour **[HH:MM]\***
  - Press **[HOLD/SAVE]** button
  - Hear Confirmation tone
- \* To set a permanent Wake-Up call (ie to ring at the same time daily) press **[#]** after entering the Wake-Up time

### To cancel Wake-Up call

- Press **[TRANS/PGM]** button
- Dial **[4] [2]**
- Hear confirmation tone
- Enter room number **[1-9999]**
- Press **[HOLD/SAVE]** button
- Hear Confirmation tone

## MESSAGE AT RECEPTION FOR GUEST

- Dial room number **[1-9999]**
- Press **[CALL-BACK]**
- Hear Confirmation tone
- Hang-Up

## TO REGISTER 'CLEAN'

- Press **[TRANS/PGM]** button
- Dial **[7] [8]**
- Hear Confirmation tone
- Enter room number **[1-9999]** or
- Press **{DSS}** key(s) assigned to room number(s)
- Hear Confirmation tone
- Press **[HOLD/SAVE]** button
- Hear Confirmation tone