

# ***UNIVERGE SV8100***

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## **PC Programming Manual**



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# *Introduction*



PC Programming, referred to as PCPro, is an application used to manage the SV8100 system. PCPro is rich with features to help users more easily manage a chassis when compared to handset programming.

The user can perform the following when using PCPro:

- ☐ Upload/Download settings between PCPro and a chassis.
- ☐ Save settings to files that can be archived for later use.
- ☐ Program settings grouped by their relationship via standard screens.
- ☐ Program settings sequentially via Wizards to complete a feature.
- ☐ Generate reports that can be used to monitor settings.
- ☐ Automatically update chassis firmware remotely.
- ☐ Export settings to files for later use.
- ☐ Capture low level messages to problem solve through the Debug Terminal.

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# Installation

## 2

### Installation

## SECTION 1 SYSTEM REQUIREMENTS

The process of installing PCPro is straight-forward. Just run the installation program and follow the instructions. [Table 2-1 System Requirements](#) lists the minimum system requirements necessary for install PCPro on your computer.

**Table 2-1 System Requirements**

<b>CPU</b>	Pentium® III 598 MHz (minimum) Pentium 4 2.5 GHz (recommended)
<b>Memory</b>	128 MB of RAM 256 MB (recommended)
<b>OS</b>	Microsoft Windows® 2000 and Windows XP
<b>Other</b>	Microsoft Internet Explorer 6.0
<b>Communication port</b>	LAN, RS232 or Modem
<b>Disk Space</b>	25MB for PCPro (minimum)
<b>TCP Port</b>	PCPro must have TCP port 8000 open between the chassis and the host PC. Communications between PCPro and the chassis occurs on this port when uploading / downloading via LAN.  The PCPro TCP port is 8000 at default, but this can be changed through the Administration>WebPro Settings section of WebPro using PRG 90-38-02. PRG 90-38-02 is not accessible from telephone programming or PCPro.  TCP port 5963 is required to be open if the Debug Terminal is going to be used.

## SECTION 2 DEFAULT PCPro ACCOUNTS

When installing PCPro for the first time, the installation program creates a set of default PCPro accounts. The accounts with the user name and password to access these accounts are provided in [Table 2-2 Default PCPro Accounts](#).

**Table 2-2 Default PCPro Accounts**




User Name	Password	Access Level
necii	47544	Manufacturer Mode (MF)
tech	12345678	Installer Mode (IN)
ADMIN1	0000	System Administrator Mode 1 (SA)
ADMIN2	9999	System Administrator Mode 2 (SB)



*An install/uninstall does not remove or modify any existing PCPro Accounts, or Connection Accounts.*

In addition, the installation program will create the following default folders:

**Table 2-3 Default Folders**

Folder Name/Icon	Location	Description
My Databases 	<install dir>\databases	Default folder where PCPro databases are saved.
DebugTerm 	<install dir>\logfiles	Default folder where PCPro Debug Terminal log files are saved.
Reports 	<install dir>\reports	Default folder where PCPro reports are saved.
exports	<install dir>\exports	Default folder where PCPro exported files are saved.



*An install/uninstall does not result in the folder or any files in the folder being deleted.*

## SECTION 3 SOFTWARE INSTALLATION

The software can be installed from the application CD, provided with the chassis or downloaded from the web.

1. Launch the installer.  
If installing from a CD, the CD should autorun. When the splash screen is displayed, select **Install Software**.



*If the software does not autorun, you can open the CD and select setup.exe*

If downloading from the website, copy the file to your computer and launch the installer.

2. When the installer launches, the InstallShield Wizard Welcome screen is displayed. Press **Next>**.

If you do not want to continue, click **Cancel** to abort the installation and exit the software.



**Figure 2-1 InstallShield Wizard Welcome Screen**

3. The next screen is displayed indicating the default location where the files reside on your computer.

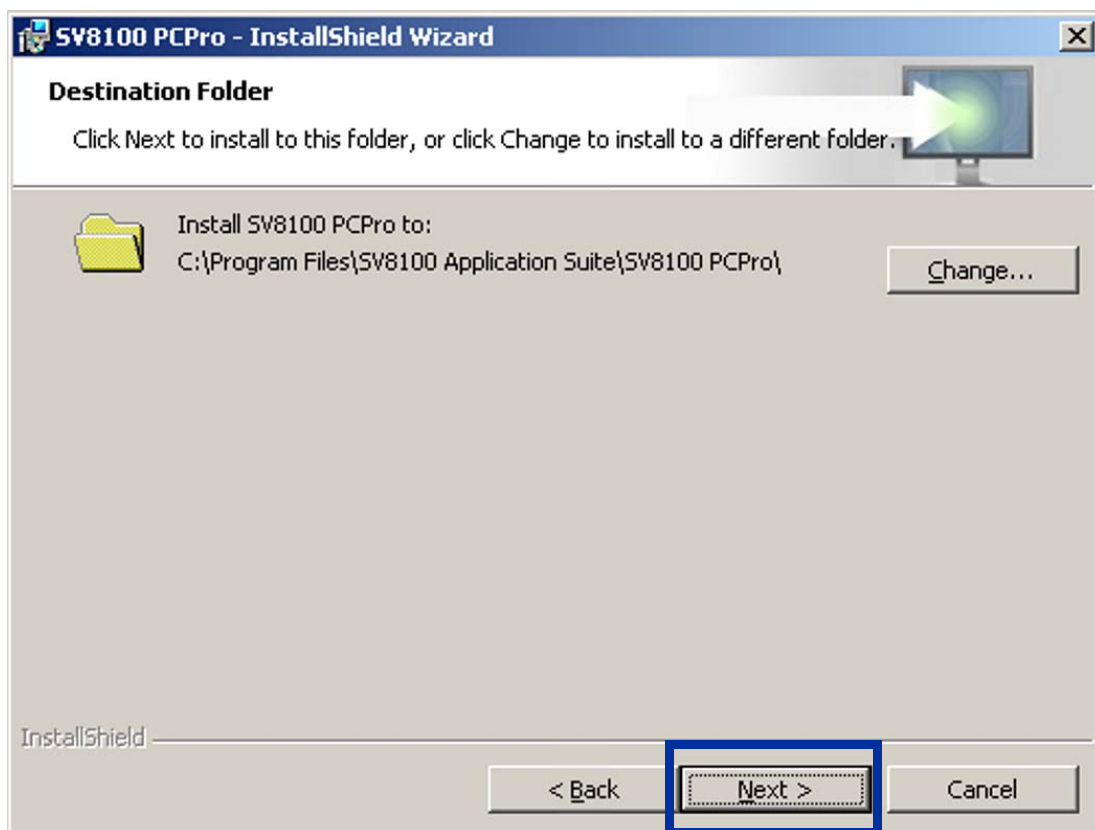
If the default location is where you want the files located, click **Next>**. Refer to [Figure 2-2 InstallShield Wizard Destination Folder \(Default Location\)](#).

If you want to change the location where the files are located, click **Change**.

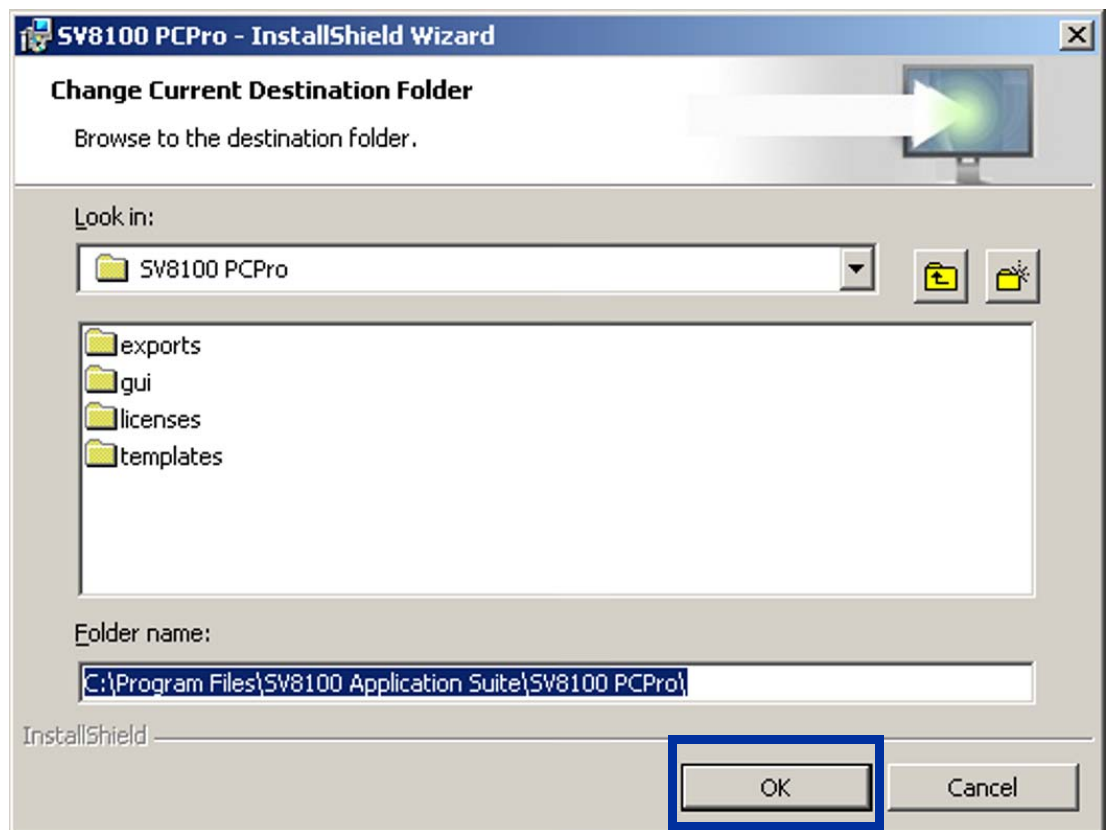
Refer to [Figure 2-3 InstallShield Wizard Destination Folder \(Change Location\)](#).

If you wish to return to the previous screen, click **<Back**.

If you do not want to continue, click **Cancel** to abort the installation and exit the software.



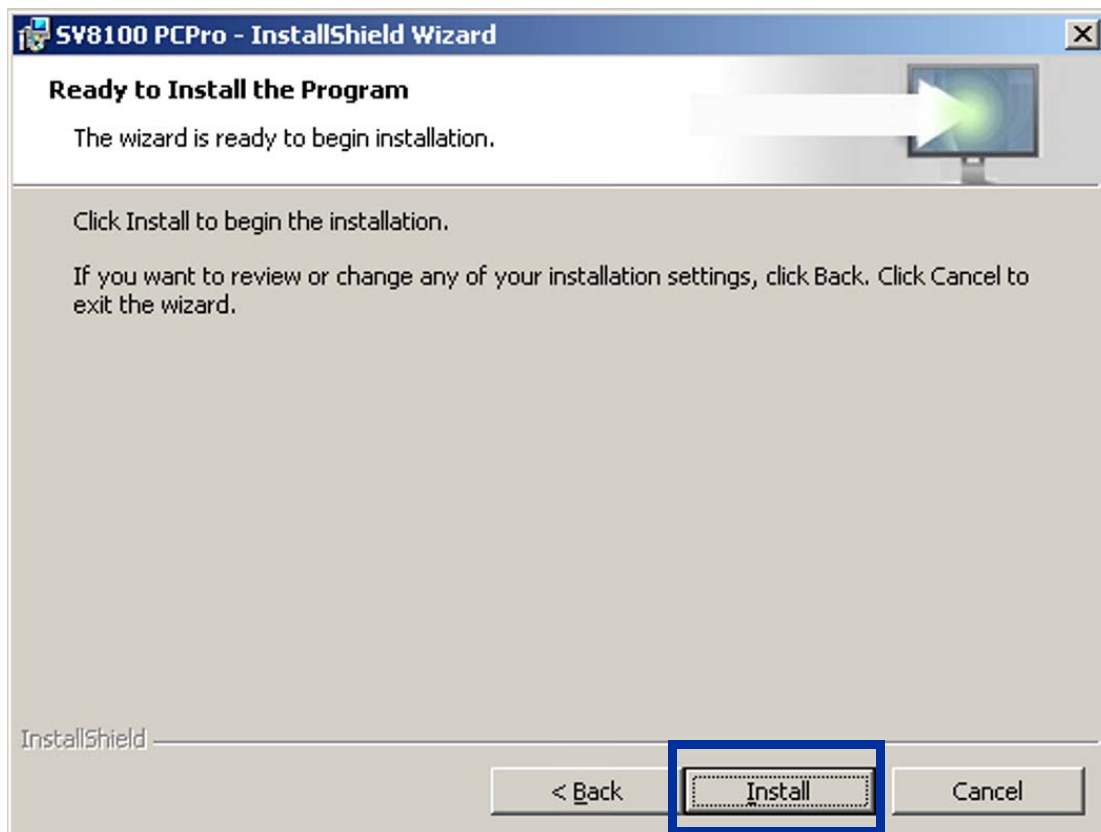
**Figure 2-2 InstallShield Wizard Destination Folder (Default Location)**



**Figure 2-3 InstallShield Wizard Destination Folder (Change Location)**

4. To install the program, click **Install**.  
If you wish to return to the previous screen, click **<Back**.

If you do not want to continue, click **Cancel** to abort the installation and exit the software.



**Figure 2-4 InstallShield Wizard Begin Installation**

5. The program installs. [Figure 2-5 InstallShield Wizard Installation Progress](#) shows the screen you will see that indicates the progress of the installation.



If you do not want to continue, click **Cancel** to abort the installation and exit the software.

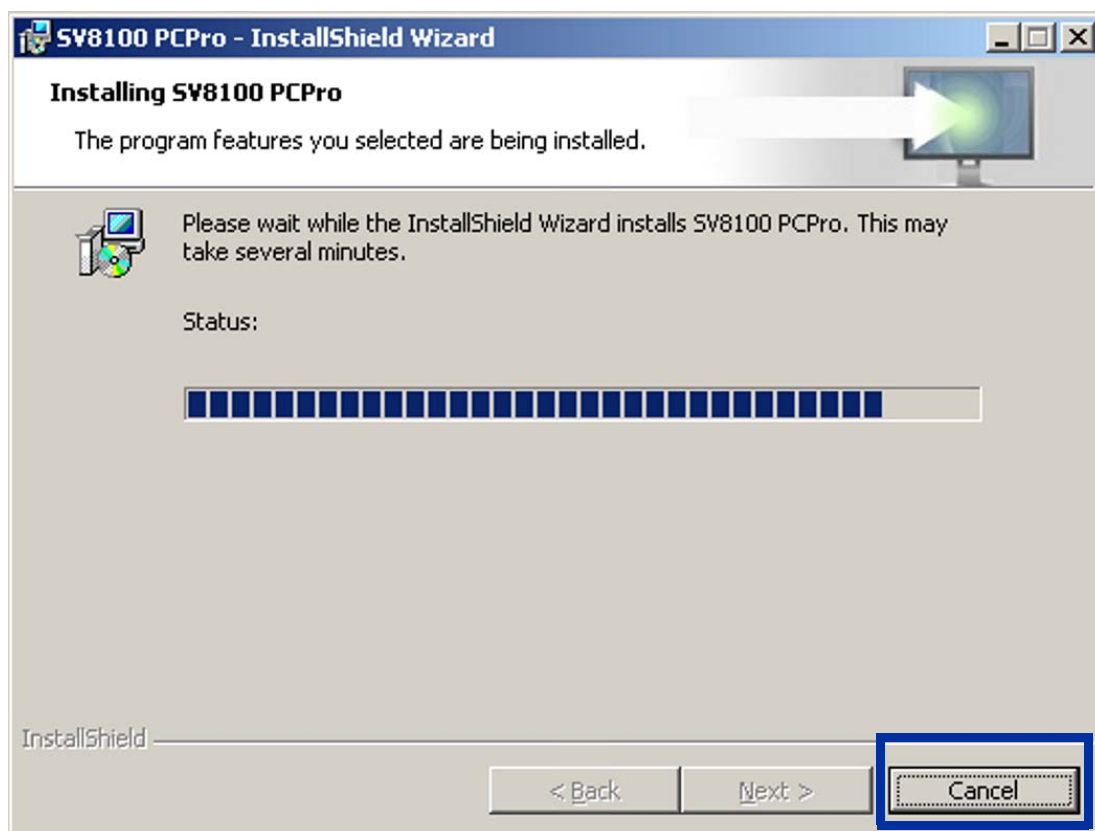


Figure 2-5 InstallShield Wizard Installation Progress

6. When the installation is completed, [Figure 2-6 InstallShield Wizard Finish Installation](#) is displayed. Click **Finish**.

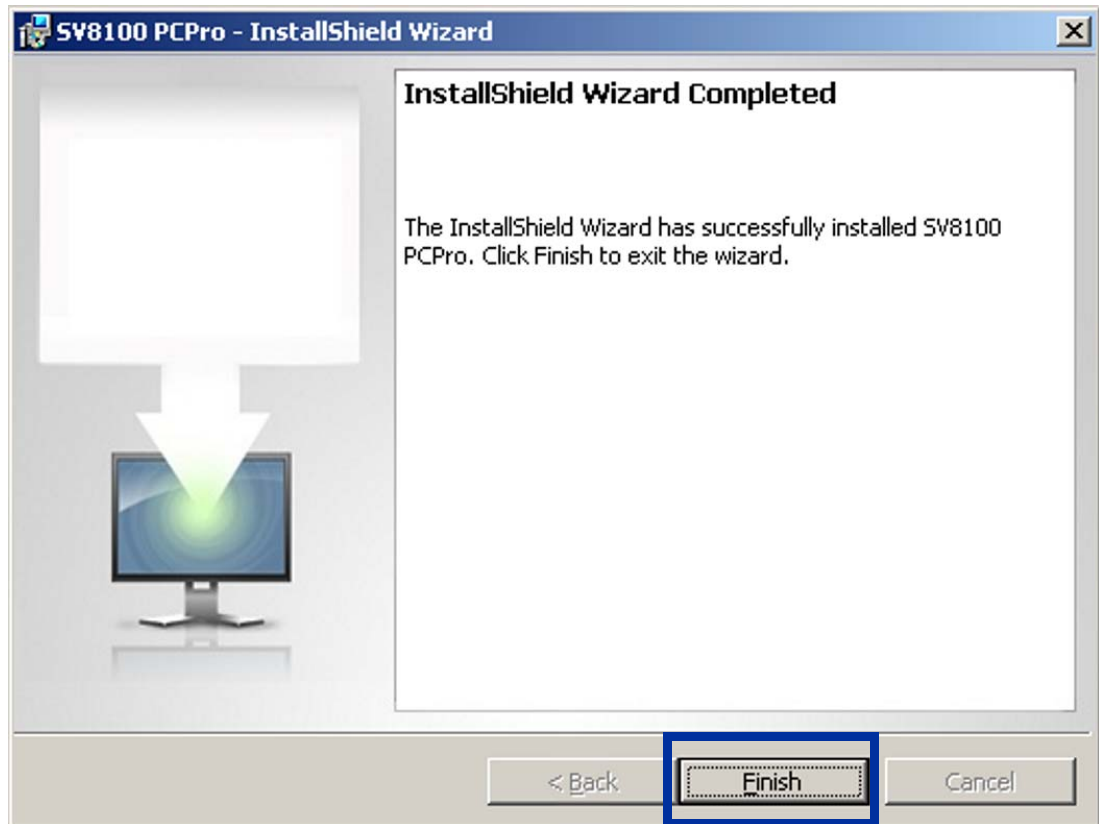


Figure 2-6 InstallShield Wizard Finish Installation

## SECTION 4 LAUNCHING THE APPLICATION SOFTWARE

Once the application software has successfully installed you can launch the application in one of two ways:

- ☐ Click the PCPro shortcut icon that was placed on your desktop during installation.



Figure 2-7 SV8100 PCPro Desktop Shortcut

Or....

- ☐ Select the program by clicking **Start > All Programs >SV8100 Application Suite > SV8100 PCPro > SV8100 PCPro**.

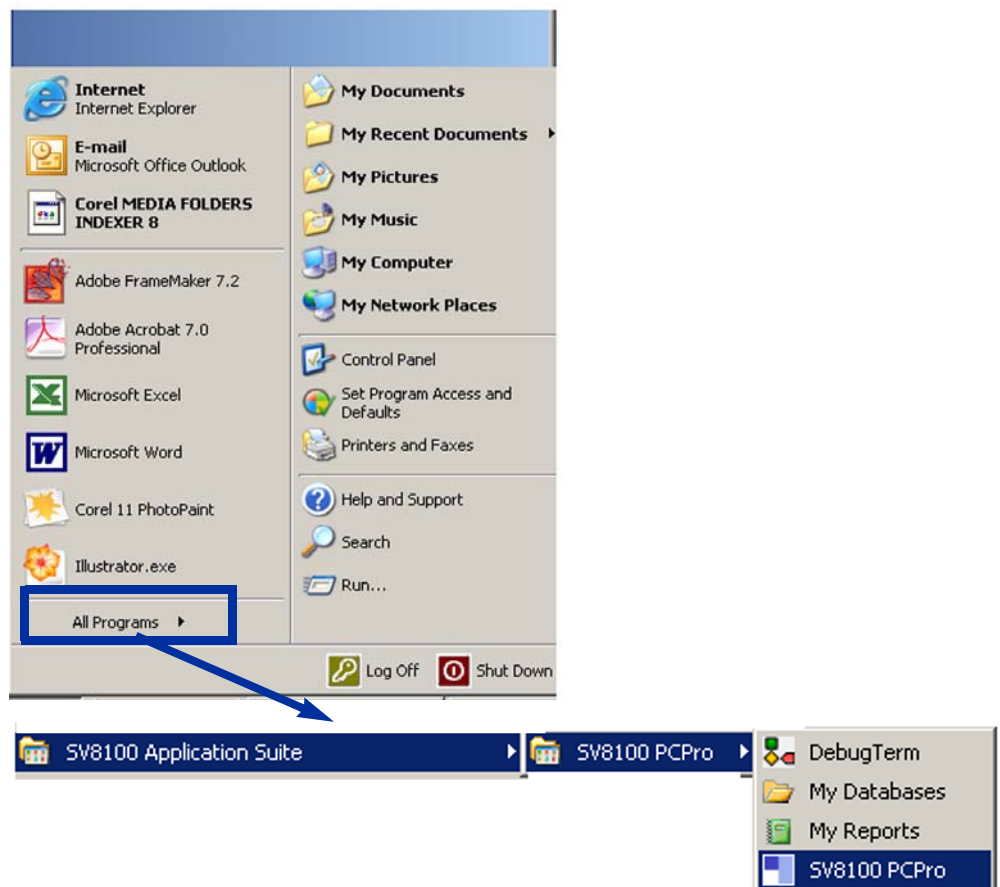


Figure 2-8 InstallShield Wizard Launch Software

## SECTION 5 LOGGING INTO THE APPLICATION

After you have launched the application, you must login using the User Name and Password. Refer to [Table 2-2 Default PCPro Accounts on page 2-3](#) for a list of default PCPro accounts and their associated user names and passwords.

1. Enter the appropriate **User Name** and **Password** and press **OK**.  
If you do not want to continue, click **Cancel** to abort login and exit the software.

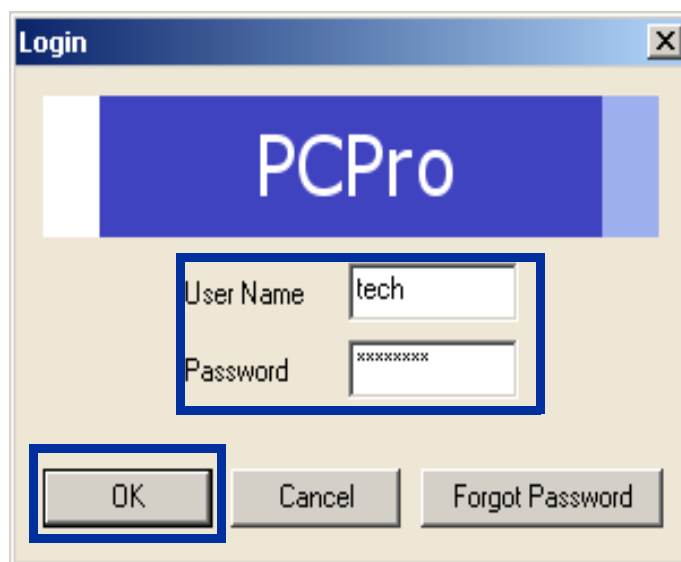


Figure 2-9 PCPro Login Screen

If you have forgotten your password, click **Forgot Password**. When the PCPro informational message is displayed, record the code and contact NEC to issue you a temporary password. Click **OK** to close the dialog.



Figure 2-10 PCPro Forgot Password

2. If the login is successful, the PCPro Welcome screen is displayed.

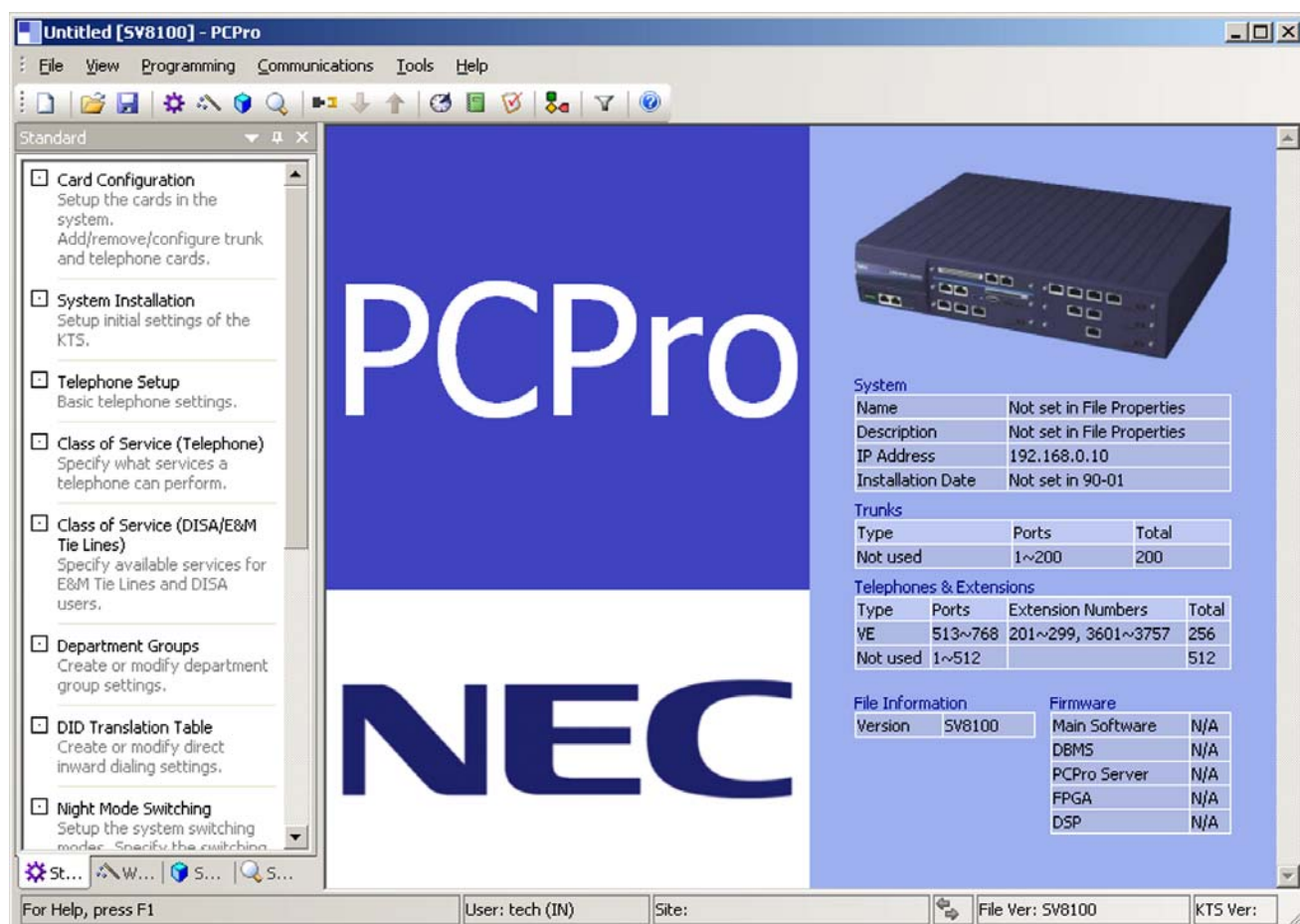


Figure 2-11 PCPro Main Menu

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# Application Layout



## SECTION 1 INTRODUCTION

The programming section of PCPro provides methods to view and edit values associated with a chassis configuration. Most programming is done using three different views: Standard, Wizard and System Data. These methods can be accessed through the menu item **Programming**. Accessing these items updates the applications Submenu and Workspace areas. The Status bar gives a status indication of various functions related to PCPro (e.g., connection status, version information).

The general PCPro application layout is shown in [Figure 3-1 PCPro Application Layout](#).

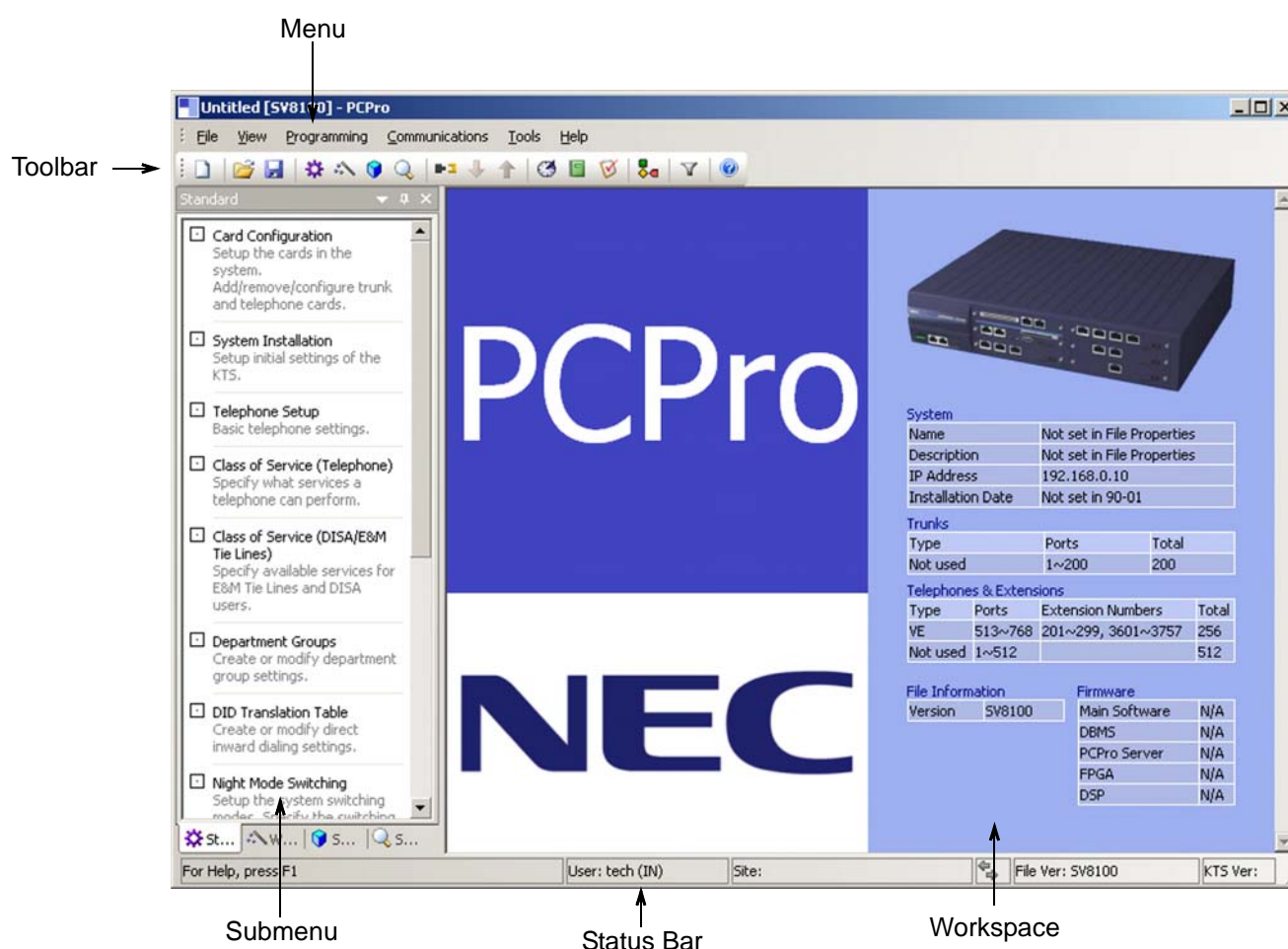


Figure 3-1 PCPro Application Layout

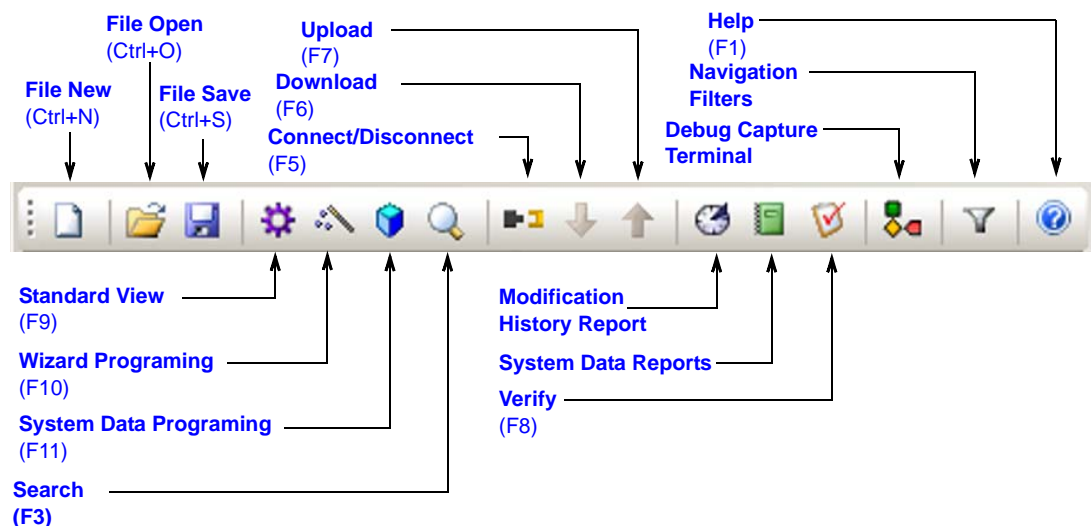
## SECTION 2 MENU

The menu displays the list of functions available in PCPro. Some of these commands have images next to them so you can quickly associate the command with the image. The full list of the PCPro menu hierarchy is found in [- Menu and Toolbar Reference](#).

## SECTION 3 TOOLBAR

The Toolbar is a group of buttons that map to items in the application menu. The toolbar allows for quick and convenient access to the most common PCPro commands. The items on the toolbar are shown in [Figure 3-2 PCPro Toolbar](#).

 *The keyboard shortcuts (where applicable) are listed below the toolbar identification in [Figure 3-2 PCPro Toolbar](#).*



**Figure 3-2 PCPro Toolbar**

The full list of the PCPro menu and toolbar hierarchy is found in [- Menu and Toolbar Reference](#).

## SECTION 4 SUBMENU AREA

The Submenu Area is used to navigate through Standard View (refer to [- Standard View](#)), Wizards (refer to [- Wizards View](#)) and System Data (refer to [- System Data View](#)). Selections made from the submenu area updates the workspace with the related settings.



## SECTION 5 WORKSPACE

The Workspace is where all programming occurs. The Workspace consists of various selections made from the Submenu Area and the Workspace itself. Common Workspace components are further explained.

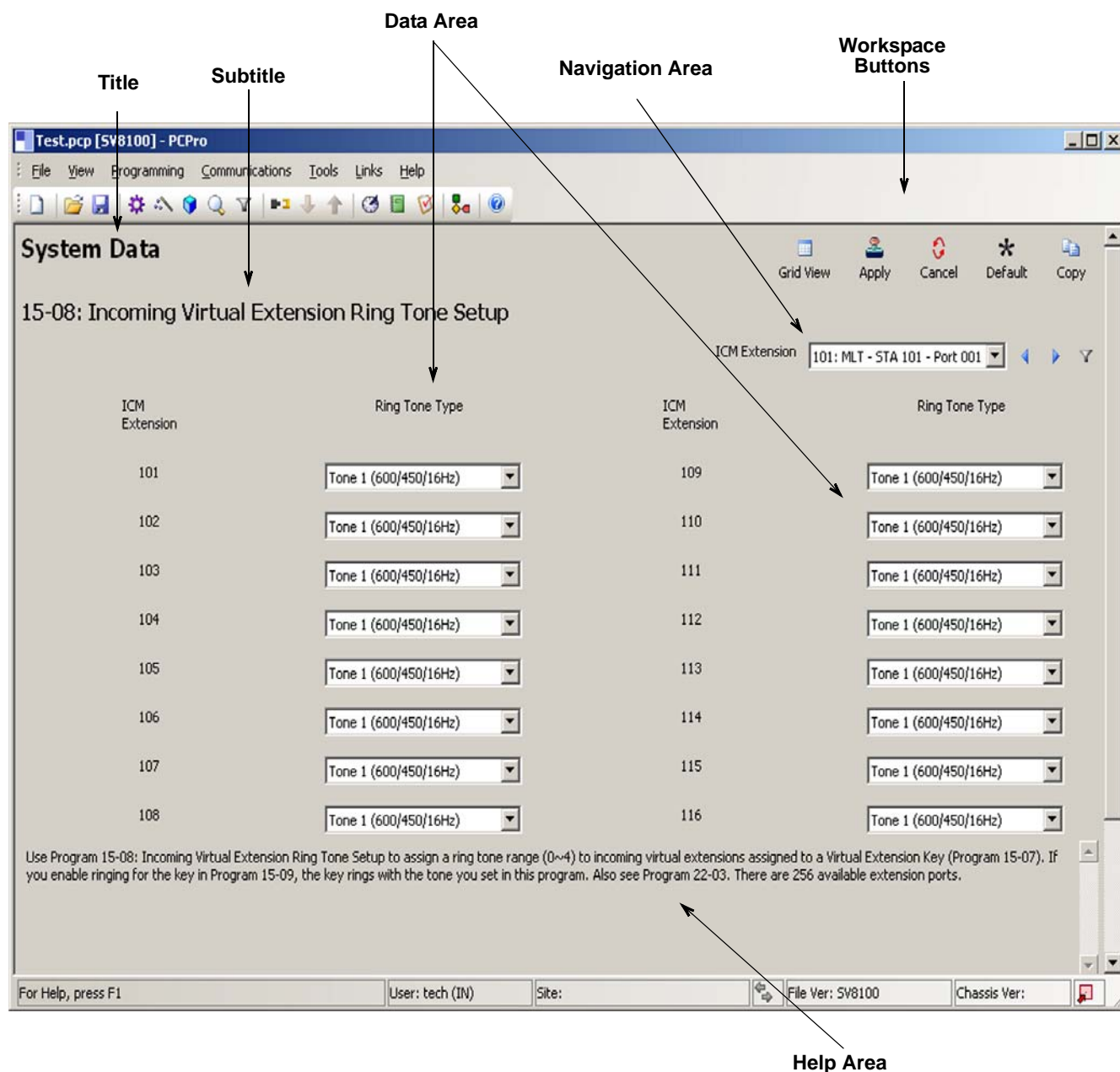


Figure 3-3 PCPro Workspace

### 5.1 Title

Title describes what the current settings in the Workspace are related to. This is associated with the selection made in the Submenu Area. The title is situated at the top left corner of the Workspace.

## 5.2 Subtitle

Subtitle shows further information about what the you are programming.

## 5.3 Workspace Buttons

The Workspace buttons area displays different buttons relevant to current programming. These buttons include:

**Table 3-1 Workspace Buttons**










Button	Description
	<b>Apply</b> sets changes recently made on the active screen. Attempting to apply an invalid value prompts a validation message detailing the error. In this case, changes are not applied until the value is made valid.
	<b>Back</b> returns to the previous screen for the specified feature. This button is only available when using Wizards.
	<b>Cancel</b> discards recent changes made to the active screen that have not been applied and displays the Home screen in the Workspace.
	<b>Copy</b> shows the Copy dialog. Refer to <a href="#">- Copy</a> for more information.
	<b>Default</b> resets the active screen to the system default values.
	<b>Finish</b> indicates that this is the only program for this feature. Once you have entered the information for the program, you are finished programming the feature.
	<p><b>Form View</b> is available on screens that have a large number of values that must be entered (e.g., screens with telephone extensions). When Form View is selected, the screen switches to a table format, allowing you to more easily enter a large number of values for a specified extension.</p> <p>For example, if assigning your incoming virtual ring tones for internal extensions, you can switch from Grid View to Form View to list all of the extensions in table format.</p> <p>Note that this option is not available on all screens.</p>
	<p><b>Grid View</b> is available on screens that have a large number of values that must be entered (e.g., screens with telephone extensions). When Grid View is selected, the screen switches to the default view, which displays the values with pulldown boxes.</p> <p>For example, if assigning you incoming virtual ring tones for internal extensions, you can switch between Grid View to Form View.</p> <p>Note that this option is not available on all screens.</p>

Table 3-1 Workspace Buttons

Button	Description
	<b>Next</b> proceeds to the next screen for the feature. When all of the programs have been displayed for the selected feature, pressing Next returns you to the Main screen. This button is only available when using Wizards.

When you do not click the **Apply** button, but do one of the following, the system applies the changes as if you had clicked the **Apply** button.

- ☐ Attempt to leave the current screen.
- ☐ Attempt to navigate a different item within the system data.
- ☐ Use the Previous button.
- ☐ Use the Next button.
- ☐ Save the active configuration.
- ☐ Exit the application. (Note that on some screens, the system prompts you to save the changes or to exit without saving them.)
- ☐ Generate a report.

#### 5.4 Navigation Area

To navigate to different items within a program, use the various navigation buttons.

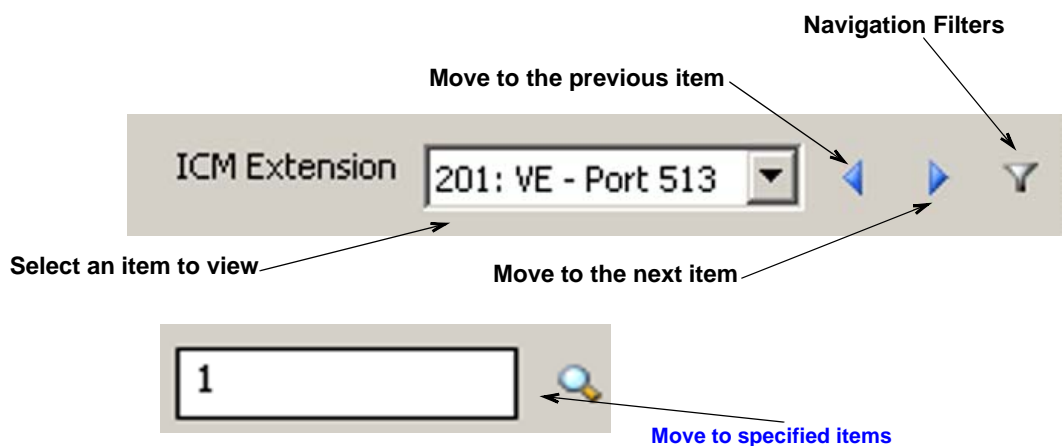





Figure 3-4 PCPro Navigation Buttons

Table 3-2 Navigational Buttons and Drop Down List

Button/Menu	Description
<b>Selections</b> 	Select the item from the drop down list. PCPro automatically moves to the selected item.
<b>Ranges</b> 	Use this button to select a range of values. Type in the value and press the 'Go' button (magnifying glass icon) or press <b>Enter</b> . PCPro displays a range of available items, beginning with the value you typed. For example, if you typed Station Port 300, PCPro displays a range of ports beginning with port 300.
<b>Previous/Next</b> 	Use Previous to show settings of the preceding item. Use Next to show settings of the next item.

## 5.5 Data Area

The Data Area is where actual system data appears. The contents of this area are specific to what the you are programming. For example, if programming PRG 10-02, this area shows all the data items within 10-02.

The contents of the Data Area are linked to the various system data *views* available. These are:

- ☐ Standard
- ☐ Wizards
- ☐ System Data

## 5.6 Help Area

The Help Area shows help text relevant for the data in the Data Area. More extensive help can usually be found in the application online help (F1 key).

## 5.7 Status Bar

The status bar, which is a horizontal area at the bottom of the Workspace, provides information about the current state of what you are viewing in the Workspace and any other contextual information.

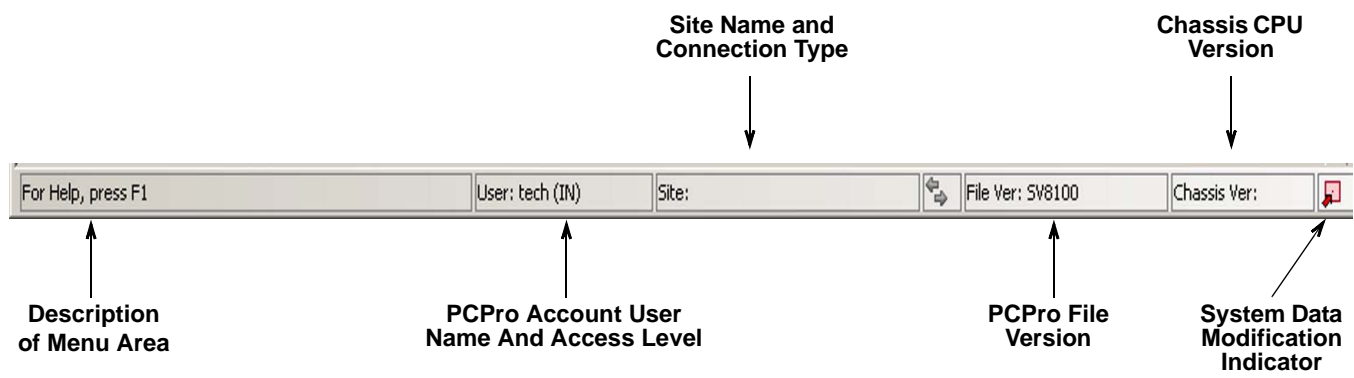


Figure 3-5 PCPro Status Bar

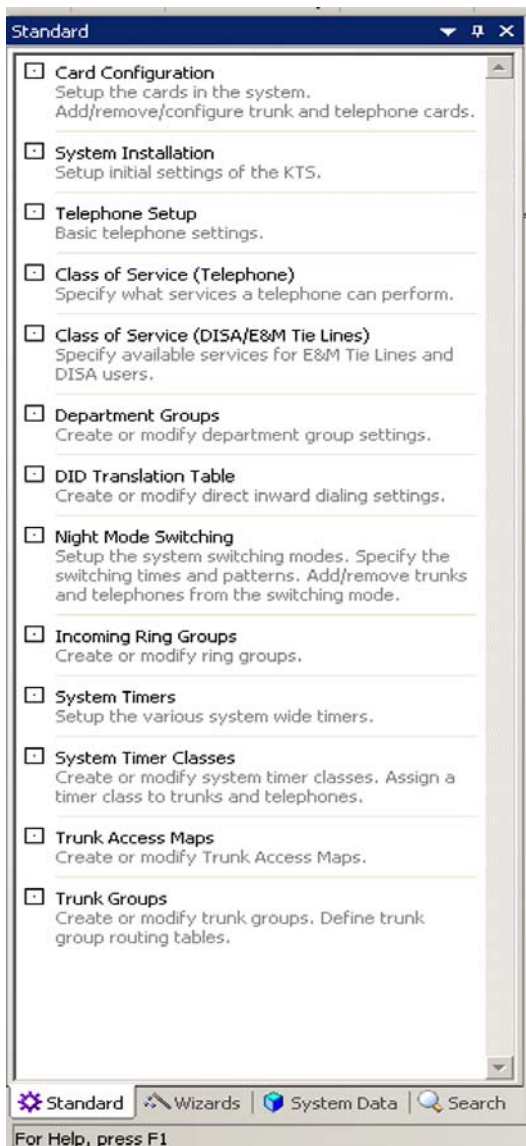
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# Standard View

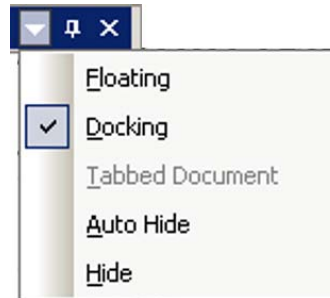
## SECTION 1 OVERVIEW



Standard View combines related settings into one screen, allowing a quick setup of a high level task. Settings on these screens work together, allowing you to understand how settings relate to each other. Standard screens are identified by their name. This name indicates the tasks with which the screen is related. Standard View Submenu



**Window View** - Clicking this icon displays the flyout, which allows you to select how you want the Standard submenu displayed. Right mouse clicking also displays this menu.



**Auto Hide** - Clicking this icon hides the Standard submenu list and docks the tabs on the left side of the screen.

**Close** - Clicking this icon closes the Standard submenu list and tabs.

Figure 4-1 Standard View - Submenu

## 1.1 Accessing Standard View

You can access Standard View submenu area using any of the following methods:

- ❑ From the Standard View submenu, select the menu item **Programming > Standard**.

or...

- ❑ Select the toolbar icon depicting the purple cog .

or...

- ❑ Press **F9**.


or...

- ❑ If the submenu area is currently open, select the **Standard** tab depicting the purple cog icon.



Once selected, the Standard View menu appears in the Programming submenu area. Standard screens are listed alphabetically.

To view a particular Standard View screen, click on the screen name.

- ❑ **Card Configuration**  
Setup the cards in the system.  
Add/remove/configure trunk and telephone cards.  
 Select the Standard View screen
- ❑ **Class of Service (Telephone)**  
Specify what services a telephone can perform.

**Figure 4-2 Selecting a Standard View Screen**



## 1.2 Using a Standard View Screen

Each Standard View screen works differently. However the following common methods apply:

1. Select the Standard View screen from the Standard View menu relevant to the desired task.
2. Modify settings on the screen.
3. Press the **Apply** button to save the changes.

The method in modifying settings for each screen is explained in the help menu.

The remainder of this chapter discusses the individual options available from the Standard View submenu.

## SECTION 2 CARD CONFIGURATION

The screen represents a conceptual model of the chassis and the blade packages within it. To obtain blade details download the configuration from the chassis. The blade slots display the blade types (these are the blades that can be inserted in the selected slot), the telephone/trunk port range (these are the ports used by the blade) and firmware version (firmware being used by the blade). By default, all blade slots displayed as white indicating no blade has been installed in that slot.

On this screen, you can right mouse click on the desired slot. A popup menu is displayed indicating the configurable options for that slot. Once you have selected the blade that is installed in that slot, the blade name is displayed on the front of the slot location.

Refer to [Figure 4-3 Standard View - Card \(Blade\) Configuration Screen](#) on page 4-6 for the layout of the Card Configuration screen.

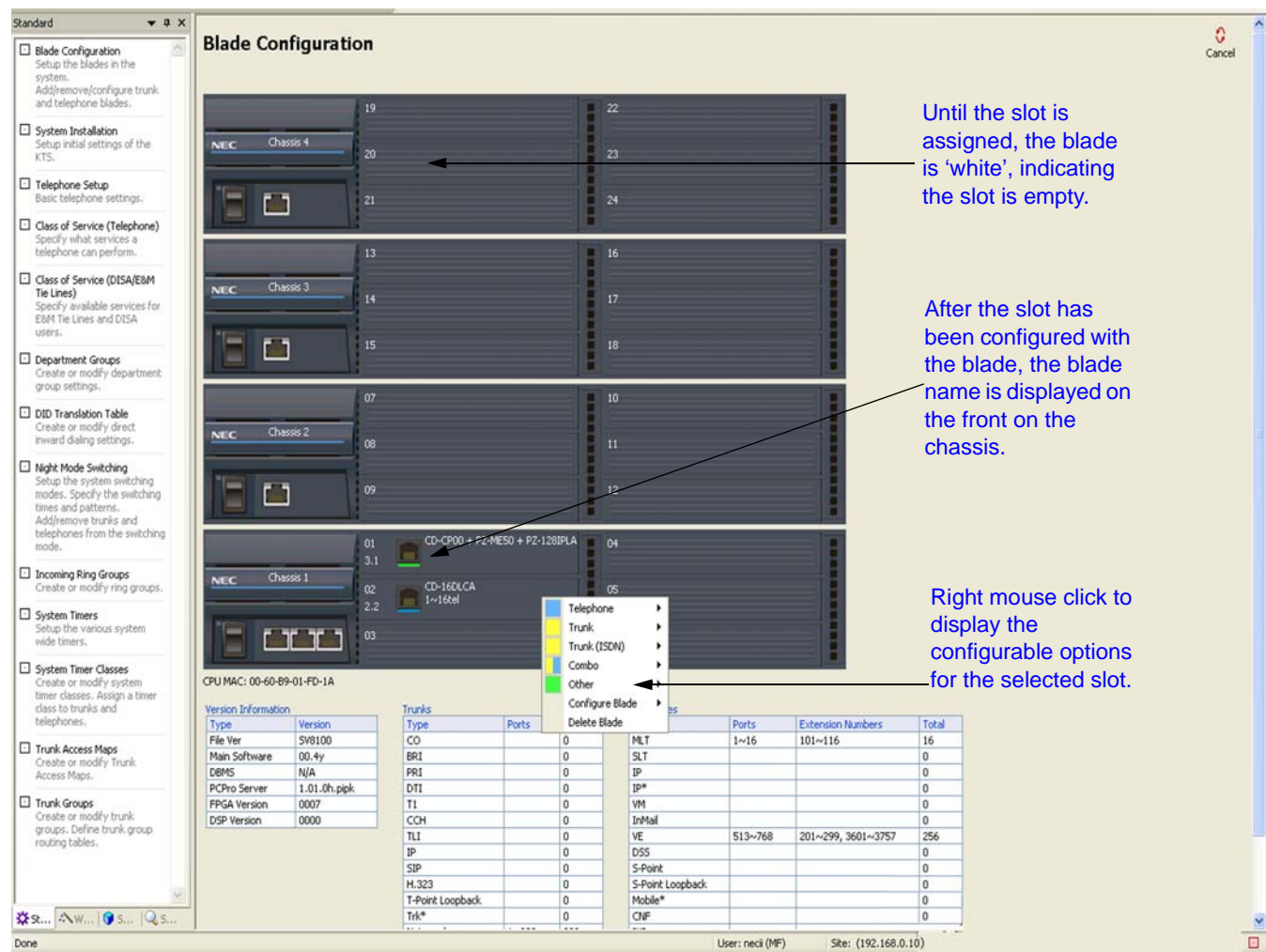






Figure 4-3 Standard View - Card (Blade) Configuration Screen

2.1 Blade Types

In PCPro, blade types are categorized under the following four groups. When you right click on the chassis model on the screen, the popup menu is displayed. The menu lists the blades and each blade type is designated with a distinctive color.

Blade Type and Color			
	Telephone		Combo
	Trunk		Other

**Telephone**

Represented on the Blade Configuration screen as 'blue' blades. Telephone blades provide interfaces to telephones being used in the chassis. Telephone blades use telephone ports (e.g., a CD-8DLCA makes use of eight telephone ports).

**Trunk**

Represented on the Blade Configuration screen as 'yellow' blades. Trunk blades provide interfaces to lines such as COI, DID, OPX, BRI, PRI, T1, CCIS, etc., which are being used in the chassis. Trunk blades, use trunk ports (e.g., a CD-4COTB blade makes use of four trunk ports).

**Combo**

Represented on the Blade Configuration screen as 'yellow/blue' blades. Trunk blades provide interfaces to lines such as digital single line stations, which are being used in the chassis. Combo blades, use telephone ports (e.g., a CD-LTA blade makes use of eight digital telephone ports and two analog ports).

**Other**

Represented on the Blade Configuration screen as 'green' blades. These miscellaneous blades do not have a direct relationship to a trunk or telephone. However, some blades under this category (e.g., CD-VM00) use telephone ports as they are associated with extensions.

## 2.2 Adding a Blade

To add a blade, complete the following steps:

1. With the mouse, right click on the slot where you want the blade to reside.
2. A popup menu appears listing the blade types that can be installed.



*There are two additional options on the popup menu. These are **Configure Card** and **Delete Card**. Note that these two options are only available if a blade has previously been added.*

3. Select a blade type relevant to the blade to install.
4. Another popup menu appears listing blades associated with the selected blade type.
5. Select the desired blade package you want to add.

The slot changes appearances indicating the blade installed, the firmware version being used, the port type, and the port range being used.

## 2.3 Removing a Blade

To remove a blade, complete the following steps:

1. With the mouse, right click on the blade you want to remove.
2. When the popup menu is displayed, select **Delete Card**.

The blade is removed and the slot and port type range it was utilizing is now available for use by another blade.

## SECTION 3 SYSTEM INSTALLATION

This screen allows you to assign initial settings for the SV8100 system.

1) Select Country and time zone.      2) Assign Connection Settings.      6) Assign local area and preferred carrier codes.      7) Assign extension numbers.

**System Installation**

Location & Time

Country: [Dropdown]

GMT Time: [Dropdown]

Daylight Savings: ☐

Connection Settings

IP Address: 192.168.0.10

Subnet Mask: 255.255.255.0

Default Gateway: 0.0.0.0

Optimum Baudrate: ☐

SMDR Output: Disabled TCP Port: [Field]

Night Mode Switching

Automatic Night Mode Switching: ☐

Day Mode Switch Time: [Field]

Night Mode Switch Time: [Field]

Audio Settings

Music On Hold Source: Service Tone

Background Music Source: Same as Music On Hold

InMail: ☐

Access Codes

Local Area Code: [Field]

Preferred Carrier Code: [Field]

Extension Assignment

First Extension: [Field] Quantity: 0

First Virtual Extension: 201 Quantity: 256

Operator Extension: [Field]

Music On Hold ACI Extension: [Field]

Background Music ACI Extension: [Field]

Voice Mail Pilot: [Field]

Current Extension Plan

VE: 201~299, 3601~3757

5) Select if InMail is the voice mail used.      4) Assign music source.      3) Assign Night Mode Switching.

For Help, press F1      User: tech (IN)      Site:      File Ver: SV8100      Chassis Ver: [Field]

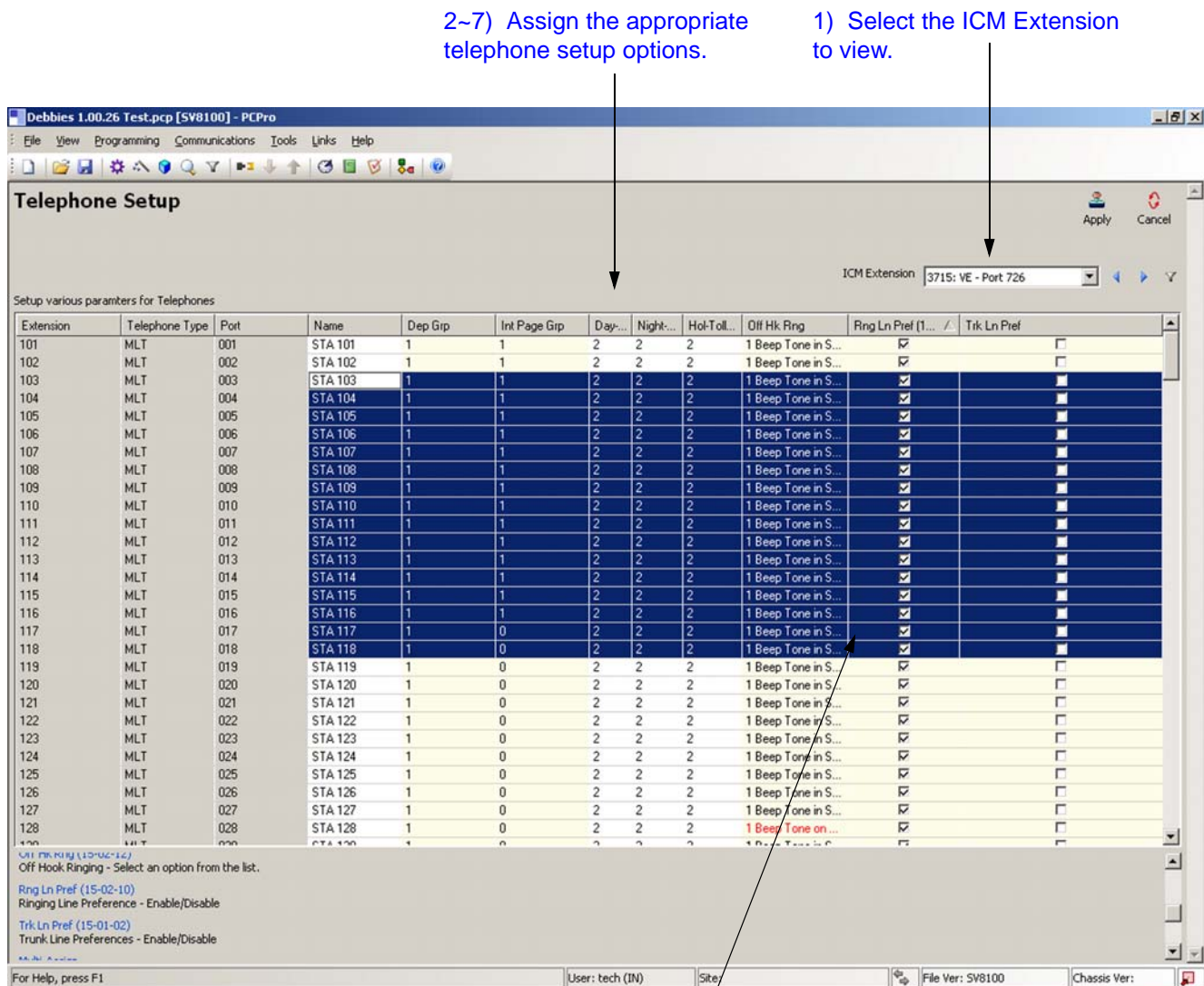
**Figure 4-4 Standard View - System Installation**

To assign the initial system settings:

1. Select the **Country** (United States or Canada) and **GMT Time** (appropriate time zone) where the system installed.
2. Assign the **IP Address**, **Subnet Mask**, **Default Gateway**, **Optimum Baudrate** and **SMDR Output** as required for the installation site.
3. Assign whether the system automatically switches to Night Mode. If you select **Automatic Night Mode Switching**, you also need assign the time the system switches to day mode (**Day Mode Switch Time**) and to night mode (**Night Mode Switch Time**).
4. Use the pulldown menus to disable Music on Hold or Background Music, or assign the music source.
5. Select **InMail** if this is the voice mail that the system uses.
6. Assign the **Local Area Code** and **Preferred Carrier Code**.
7. Assign extension numbers for virtual, operator, Music on Hold ACI extension and Background Music ACI extensions. Also assign the Voice Mail Pilot extension. The Current Extension Plan for the assigned extensions is displayed (this field is view only).

## SECTION 4 TELEPHONE SETUP

This screen combines system data, which is relevant for telephone settings. It allows you to assign basic telephone settings.



Highlight the areas for multi-assignment and right mouse click to open the MultiAssign dialog box.

Figure 4-5 Standard View - Telephone Setup

To assign the basic telephone settings.

1. Use the **ICM Extension** pulldown menu to select a specific extension you want to view. The selected extension is highlighted.
2. Assign the **Name** (Extension Name) that is displayed.
3. Assign a **Dep Grp** (Department Group) to the selected telephone for incoming ringing priority.

4. Assign the **Int Page Grp** (Internal Paging Group) selected telephone to an internal paging group (e.g., to assign the telephone paging zones and to specify whether the telephone can receive internal all call paging).
5. Assign **Day-Toll Restr** (Day Mode Toll Restriction) class for Day Mode.
6. Assign **Night-Toll Restr** (Night Mode Toll Restriction) for Night Mode.
7. Assign **Hol-Toll Restr** (Holiday Mode Toll Restriction) for Holiday Mode.
8. Use the pulldown menu to assign **Off Hk Rng** (Off-Hook Ringing) to the extension.
9. Enable/Disable **Rng Ln Pref** (Ringing Line Preference) for the extension.
10. Enable/Disable **Trk Ln Pref** (Trunk Line Preference) for the extension.
11. Click **Apply** to save the settings.

### MultiAssignment

Telephones that have the same properties can be assigned in a block by using the MultiAssign feature.

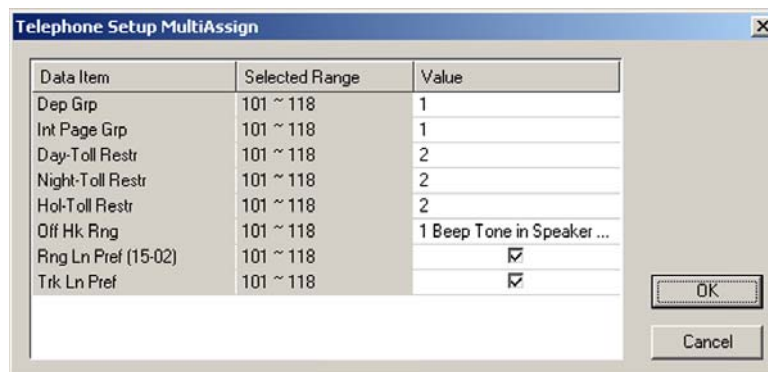


*The extension name cannot be multi-assigned.*

To assign properties to a block of telephones:

1. Select the area of cells to be assigned in a block.
2. Right click the mouse within the selected area. The MultiAssign dialog box is displayed. (Refer to [Figure 4-5 Standard View - Telephone Setup on page 4-10.](#))

The MultiAssign dialog is filled with the values from the top most selected lines. If any cells on that line are disabled, the default value for that item is used. Columns that are not selected are disabled.



**Figure 4-6 Standard View - Telephone Setup MultiAssign Dialog**

3. Make your selections and click **OK**. All selected telephones are assigned the values in the MultiAssign dialog box.



## SECTION 5 CLASS OF SERVICE FOR TELEPHONES

This screen combines system data relevant to Class of Service Options for telephones.

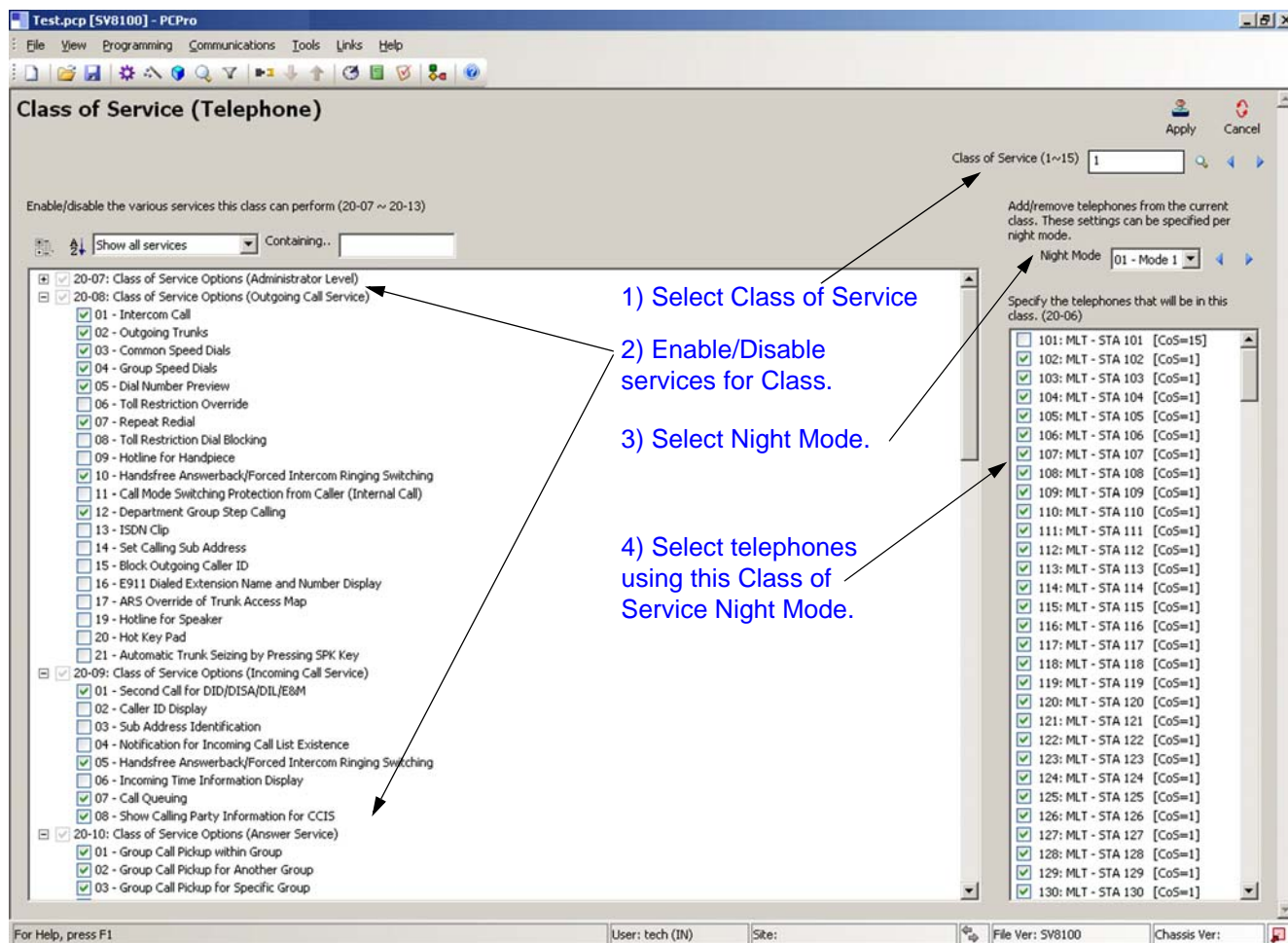


Figure 4-7 Standard View - Class of Service for Telephones



The assign Class of Service settings for telephones:

1. Select the **Class of Service (1~15)** you want to assign to the telephones.
2. Enable/Disable telephone-specific service options for the selected Class of Service. These settings are linked with programs 20-07, 20-08, 20-09, 20-10, 20-11, 20-12 and 20-13.



*You can select one of three options for viewing the services:*

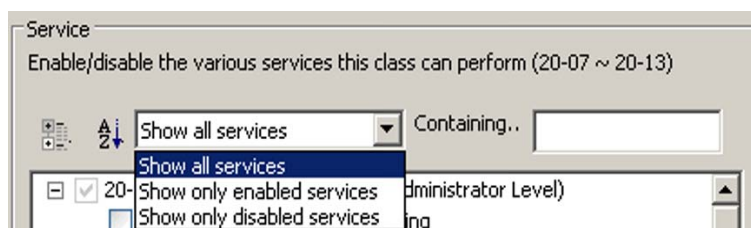
*Show all services*

*or....*

*Show only enabled services*

*or....*

*Show only disabled services.*



*You can also choose how you want to view the options:*

*Categorized (by program)*



*or....*

*Alphabetic (by feature name)*



3. Select the **Night Mode** from the pulldown menu.
4. Click the telephones that you want to assign to the specified Night Mode.  
The selected telephones will be members of the class during the selected Night Mode. These settings are linked with 20-06.
5. Click **Apply** to save the settings.

## SECTION 6 CLASS OF SERVICE FOR DISA/E&M TIE LINES

This screen combines system data relevant to Class of Service options for DISA users and E&M Tie Lines.

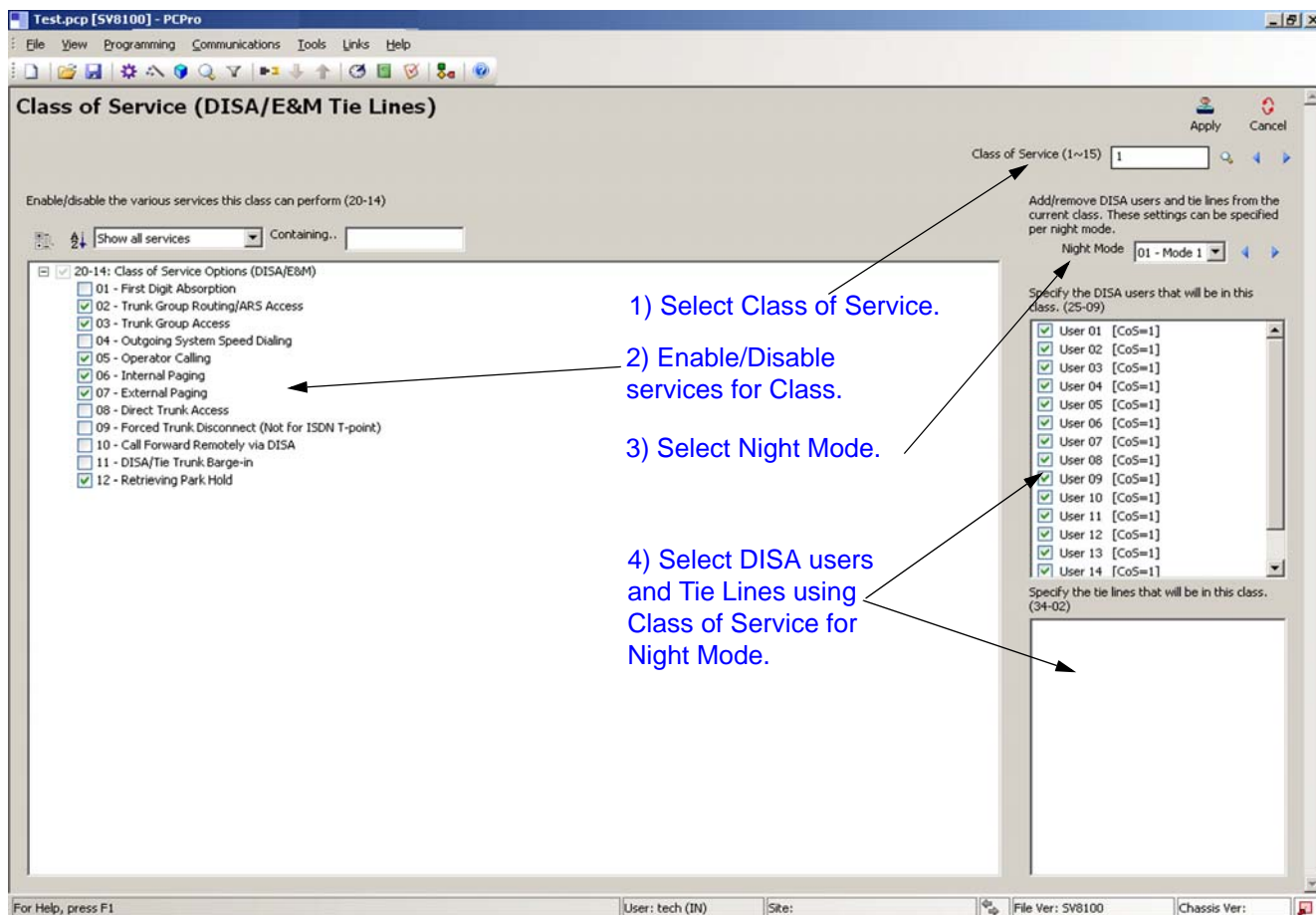


Figure 4-8 Standard View - Class of Service for DISA/E&M Tie Lines

To assign Class of Service options for DISA and E&M Tie Lines.

1. Select the **Class of Service (1~15)** you want to assign to the telephones.
2. Enable/Disable telephone-specific service options for the selected Class of Service. These settings are linked with programs 20-14.



*You can select one of three options for viewing the services:*

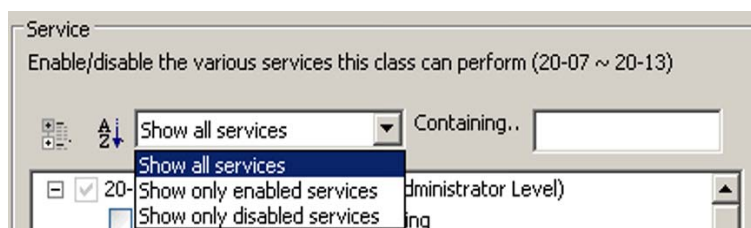
*Show all services*

*or....*

*Show only enabled services*

*or....*

*Show only disabled services.*



*You can also choose how you want to view the options:*

*Categorized (by program)*



*or....*

*Alphabetic (by feature name)*



3. Select the **Night Mode** from the pulldown menu.
4. Click the DISA users and E&M Tie Lines that you want to assign to the specified Night Mode.

The selected DISA users and E&M Tie Lines will be members of the class during the selected Night Mode. DISA settings are linked with program 25-09 and E&M Tie Line settings are linked with program 34-02.

5. Click **Apply** to save the settings.

## SECTION 7 DEPARTMENT GROUPS

This screen combines system data relevant to the feature **Department Groups**.

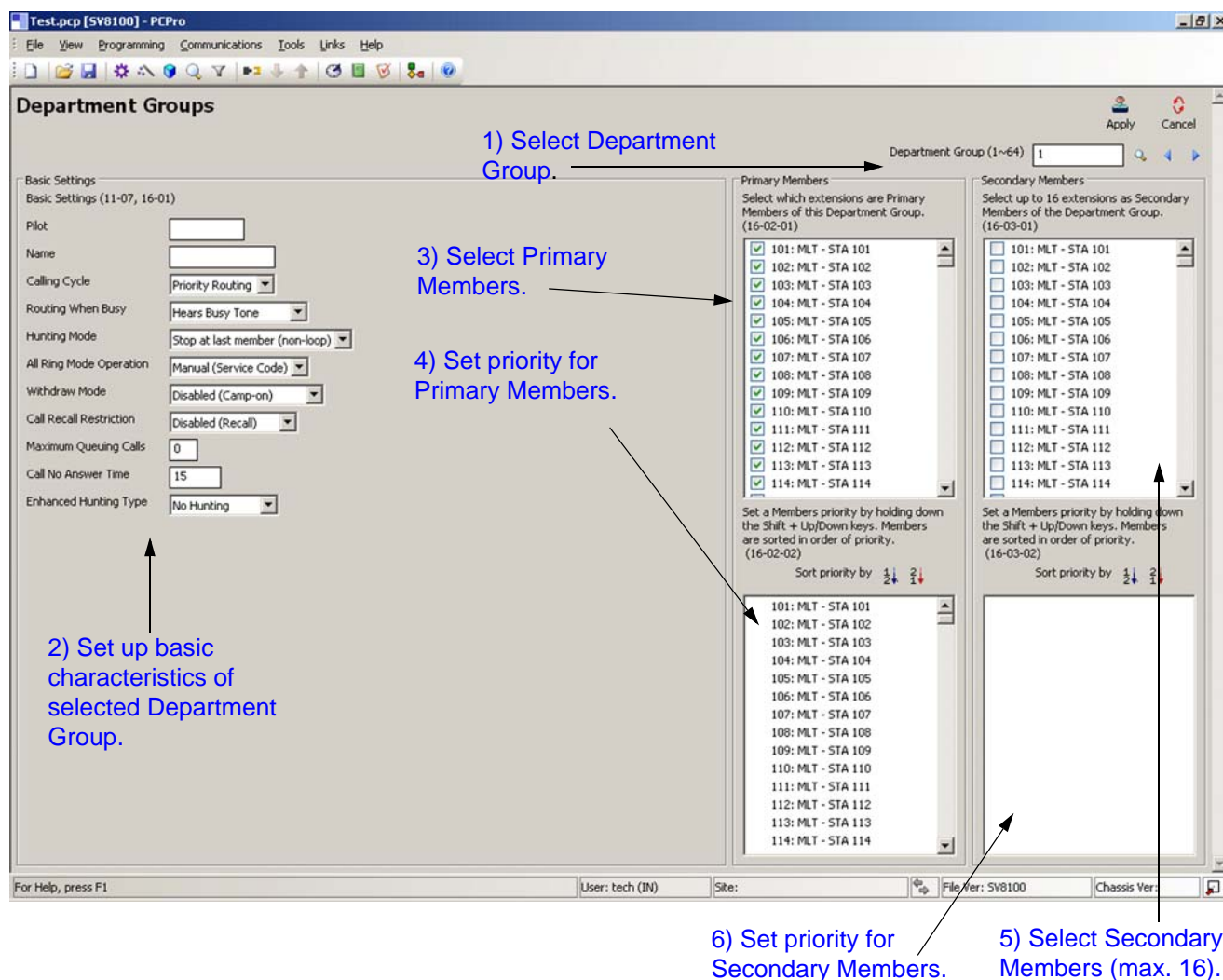


Figure 4-9 Standard View - Department Groups

To setup up a Department Group:

1. Specify a **Department Group** to modify.
2. Specify basic characteristics (**Basic Settings**) of the Department Group.

The **Basic Settings** section basic characteristics of the selected Department Group. These settings are linked with 16-01.

3. Select the extensions that are **Primary Members** of the Department Group.

All extensions that are Primary Members of the selected Department Group are listed. Every extension must belong to one of the 64 available Department Groups. By default, all extensions are Primary Members of Department Group 1. By removing an extension from Department Group 1 it is automatically assigned to Department Group 64. These settings are linked with 16-02.

4. Specify the priority for the selected **Primary Members**.

When an extension is selected as a Primary Member it automatically appears in the priority list (the list to the bottom of the Primary Member list). The priority of the selected extension can be modified by the following key combinations:

- ☐ Shift + Up Arrow      Increase priority by 1
- ☐ Shift + Down Arrow    Decrease priority by 1
- ☐ Shift + Page Up        Increase priority by one page
- ☐ Shift + Page Down     Decrease priority by one page
- ☐ Shift + Home            Make highest priority
- ☐ Shift + End             Make lowest priority

5. Select the extensions (maximum of 16) that are **Secondary Members** of the Department Group.

All extensions that are Secondary Members of the selected Department Group are listed. A maximum of 16 extensions can be assigned as Secondary Members. These settings are linked with 16-03.

6. Specify the priority for the selected **Secondary Members**.

7. When an extension is selected as a Secondary Member it automatically appears in the priority list (the list to the bottom of the Secondary Member list). The priority of the selected extension can be modified by using the same key combinations as in the case of setting the priority for Primary Members.

SECTION 8 DID TRANSLATION TABLE

This screen combines system data relevant to the DID Translation Table and Trunk Groups using DID. These settings are used with the feature “Direct Inward Dialing”.

1) Set up DID Table Area.  
Specify the entry range in the global translation table.  
Use the right mouse button to edit the ranges.

2) Set the entries for the selected area.

3) Select Night Mode.

4) Set Intercept Ring Group for selected DID Table area.

5) Select which Trunk Groups use the selected DID Table area.

6) Set Trunk Group specific DID settings.

The screenshot shows the 'DID Translation Table' window. On the left is a tree view of areas (Area 01 to Area 20). Area 01 is selected, and its entry ranges (1st: 001~100, 2nd: Not set) are highlighted. A right-click context menu is open over Area 01, showing 'Edit Area', 'Remove 1st Area', and 'Remove All Areas'. The main table lists 20 entries (0001 to 0020) with columns for DID Translation, Received Number, Target Number, Dial-in Name, Transfer Operation, Transfer Target, Transfer Target, Call Waiting, Maximum Number, Music On Hold, Music On Hold, and Intercept Ring. Below the table, there are two sub-windows. The 'Ring Group and Trunk Group settings for Area 01' window shows 'Night Mode' set to '01 - Mode 1' and a list of trunk groups (Tkn Grp 001 to Tkn Grp 008) with checkboxes. The 'DID Basic Setup' window shows settings for the selected trunk group (1~100), including 'Dial-in Receive Digits' (4), 'Received Vacant Number Operation' (Disconnect), 'Sub-addressing Mode' (Extension Number Specify), 'DID Receiving Mode for ISDN' (Enbloc Receiving), 'Overlap Receiving Mode Local Code Digits' (0), 'Overlap Receiving Mode Local Code', 'Overlap Receiving Mode Pilot Code', and 'Overlap Receiving Mode T302 Time-out Operation' (Disconnect).

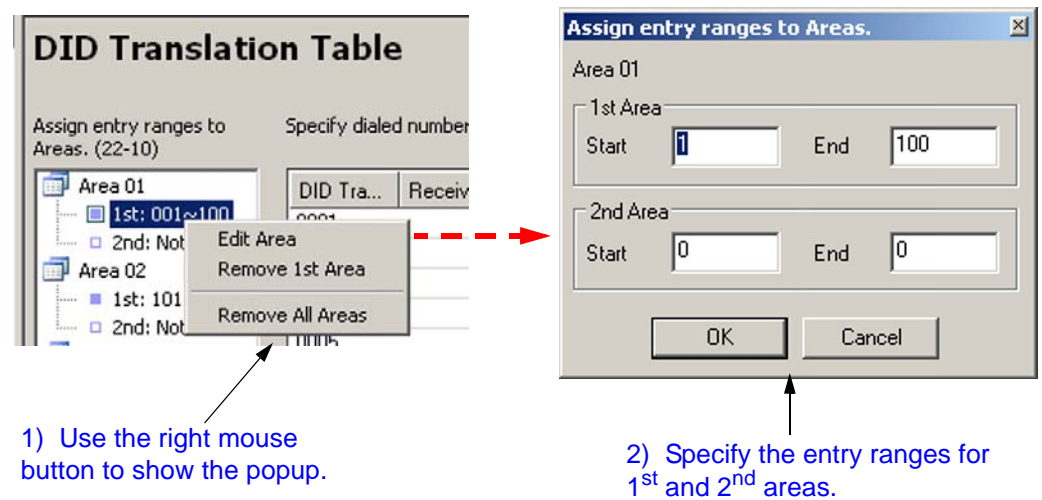
DID Translat...	Received N...	Target Num...	Dial-in Name	Transfer Op...	Transfer Tar...	Transfer Tar...	Call Waiting	Maximum N...	Music On H...	Music On H...	Intercept Ring...
0001				No Transfer	0	0	<input type="checkbox"/>	0	System Musi...	0	<input checked="" type="checkbox"/>
0002				No Transfer	0	0	<input type="checkbox"/>	0	System Musi...	0	<input checked="" type="checkbox"/>
0003				No Transfer	0	0	<input type="checkbox"/>	0	System Musi...	0	<input checked="" type="checkbox"/>
0004				No Transfer	0	0	<input type="checkbox"/>	0	System Musi...	0	<input checked="" type="checkbox"/>
0005				No Transfer	0	0	<input type="checkbox"/>	0	System Musi...	0	<input checked="" type="checkbox"/>
0006				No Transfer	0	0	<input type="checkbox"/>	0	System Musi...	0	<input checked="" type="checkbox"/>
0007				No Transfer	0	0	<input type="checkbox"/>	0	System Musi...	0	<input checked="" type="checkbox"/>
0008				No Transfer	0	0	<input type="checkbox"/>	0	System Musi...	0	<input checked="" type="checkbox"/>
0009				No Transfer	0	0	<input type="checkbox"/>	0	System Musi...	0	<input checked="" type="checkbox"/>
0010				No Transfer	0	0	<input type="checkbox"/>	0	System Musi...	0	<input checked="" type="checkbox"/>
0011				No Transfer	0	0	<input type="checkbox"/>	0	System Musi...	0	<input checked="" type="checkbox"/>
0012				No Transfer	0	0	<input type="checkbox"/>	0	System Musi...	0	<input checked="" type="checkbox"/>
0013				No Transfer	0	0	<input type="checkbox"/>	0	System Musi...	0	<input checked="" type="checkbox"/>
0014				No Transfer	0	0	<input type="checkbox"/>	0	System Musi...	0	<input checked="" type="checkbox"/>
0015				No Transfer	0	0	<input type="checkbox"/>	0	System Musi...	0	<input checked="" type="checkbox"/>
0016				No Transfer	0	0	<input type="checkbox"/>	0	System Musi...	0	<input checked="" type="checkbox"/>
0017				No Transfer	0	0	<input type="checkbox"/>	0	System Musi...	0	<input checked="" type="checkbox"/>
0018				No Transfer	0	0	<input type="checkbox"/>	0	System Musi...	0	<input checked="" type="checkbox"/>
0019				No Transfer	0	0	<input type="checkbox"/>	0	System Musi...	0	<input checked="" type="checkbox"/>
0020				No Transfer	0	0	<input type="checkbox"/>	0	System Musi...	0	<input checked="" type="checkbox"/>

Figure 4-10 Standard View - DID Translation Table

To setup the DID Translation Table and associate it with Trunk Groups:

1. Select and define a Table Area within the **DID Translation Table**.

The DID Translation Table consists of 2000 entries that can be divided among 20 Table Areas, each being made up of a 1st and 2nd Area. Using the mouse, right click a Table Area to define its 1st and 2nd entry ranges it uses. These settings are linked with 22-10.



**Figure 4-11 Standard View - DID Table Area Edit Popups**

When a Table Area is selected, the grid to the right is updated with the new entry range. For example, selecting Area 01, 1<sup>st</sup> Area (entry ranges 001~100) will result in the grid showing the DID Table entries 001 to 100.

2. Specify the selected Table Area entries and how they are treated with DID.

Table Area entries are located in the grid to the right of the Table Area list. It defines DID Table Area entries and how they are directed within the system. These settings are linked with 22-11.

3. Select the **Night Mode** to modify for DID.

Assign the Trunk Groups that use the Table Area via this Night Mode selection. In addition, use this to help define the Intercept Ring Group calls get forward to during Night Modes. Do this by completing the following:

- ☐ Select a Night Mode.
- ☐ Select the Trunk Groups during this Night Mode that will use the selected Table Area.
- ☐ Define the **Intercept Ring Group** calls that are forwarded during this Night Mode.

4. Specify the **Intercept Ring Group** to use by the Table Area during the selected Night Mode.

Specifies if the call, during the selected Night Mode, is directed toward an Incoming Ring Group or voice mail. This setting only applies when the option is enabled in the associated DID Translation Table entry. This setting is linked with 22-12.

5. Select the **Trunk Groups** that use the Table Area during the selected Night Mode.

This section lists the Trunk Groups that use the Table Area for DID during the selected Night Mode. These settings are linked with 22-13.

6. Specify the DID settings for the selected Trunk Group.

The basic setup details for the Trunk Group DID settings are selected in this section. These settings are linked with 22-09.



## SECTION 9 NIGHT MODE SWITCHING

This screen combines system data relevant to the Chassis feature “Night Service”.

1) Enable/Disable Night Mode Service Code activation. (Points to 'Allow/prevent users from activating Night Service by dialing a service code, (12-01-01)')

2) Enable/Disable Night Mode Service. (Points to 'Enable/disable Automatic Night Service for the system, (12-01-02)')

3) Select Service Group to modify. (Points to 'Night Mode Service Group (1~32)' dropdown)

4) Set up the Schedule Patterns. (Points to 'Time Schedule Pattern 01' dropdown)

5) Specify Schedule Pattern applied to each day of week. (Points to 'Specify for each day what time schedule pattern to use, (12-03)' table)

6) Assign names to each mode. (Points to 'Assign a display name to each mode, (12-07)' table)

7) Specify holidays in Service Group. (Points to 'Setup the holidays in this service group, (12-04)' section)

8) Specify trunks that use this Service Code. (Points to 'Specify which trunks are part of this service group, (12-06)' list)

9) Specify extensions that use this Service Group. (Points to 'Specify which telephones are part of this service group, (12-05)' list)

Day of Week	Schedule Pattern
Sunday	2
Monday	1
Tuesday	1
Wednesday	1
Thursday	1
Friday	1
Saturday	2

Night Mode	Name
Mode 1	
Mode 2	<Night>
Mode 3	<Mid-night>
Mode 4	<Rest>
Mode 5	<Day2>
Mode 6	<Night2>
Mode 7	<Midnight2>
Mode 8	<Rest2>

Figure 4-12 Standard View - Night Mode Switching

To setup the Night Mode Switching options:

1. Enable/disable users from activating Night Mode Service via a service code.

This selection enables/disables users from activating Night Mode Service via a service code. This setting is linked with 12-01-01.

This is a system-wide setting and is applied across **ALL** Service Groups.

2. Enable/disable Automatic Night Mode Service.

This selection enables/disables Night Mode Service for the system. This setting is linked with 12-01-01.

This is a system-wide setting and is applied across **ALL** Service Groups.

3. Specify a **Night Mode Service Group (1~32)** to modify.
4. Define Schedule Patterns used by the selected Night Mode Service Group. Schedule Patterns are comprised of time frames that are associated to Night Modes.

You can define up to 10 Schedule Patterns for the selected Night Mode Service Group. Schedule Patterns can be made up of 20 time frames. Each time frame is associated with a Night Mode. These settings are linked with 12-03.

Refer to [9.1 Adding a Time Frame on page 4-23](#), [9.2 Removing a Time Frame on page 4-24](#), [9.3 Moving a Time Frame on page 4-24](#) and [9.4 Modifying a Time Frame on page 4-24](#).

5. Specify the Service Patterns applied to each day of the week.

Define the Schedule Pattern used each day of the week by the selected Night Mode Service Group. These settings are linked with 12-03.

6. Assign a name to each Night Mode.

This can be used to identify the time frame. Night Mode names defined here are referred to throughout the system. These settings are linked to 12-07.

7. Define public holidays and the Schedule Pattern used by the Night Mode Service Group on these days.

These settings are linked with 12-04.

8. Select the trunks that are members of the Night Mode Service Group.

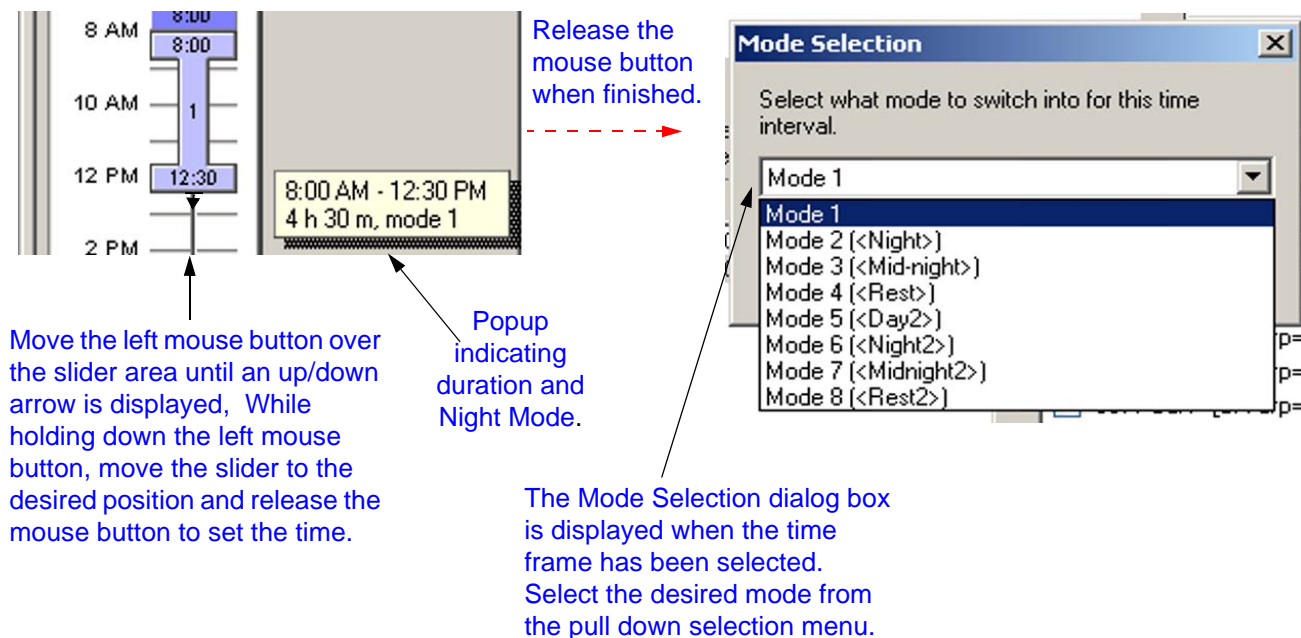
These settings are linked with 12-06.

9. Select the extensions that are members of the Night Mode Service Group.

These settings are linked with 12-05.

## 9.1 Adding a Time Frame

This section describes how to add a time frame to a schedule for night mode switching.



**Figure 4-13 Standard View - Night Mode Switching Adding Time Frame**

To add a time frame in a Schedule:

1. Using the mouse on the Schedule Pattern bar, left click and drag from the starting time toward the end time. A colored bar appears defining this time frame. Keep the left mouse button pressed while dragging.
2. Release the left mouse button. A dialog then prompts for the Night Mode associated with this time frame.

3. Select a Night Mode associated with this time frame.

The colored bar changes its color depending on the Night Mode defined.

Each mode is assigned a different color. These colors are shown in [Figure 4-14 Standard View - Night Mode Switching Mode Colors](#) on page 4-24.

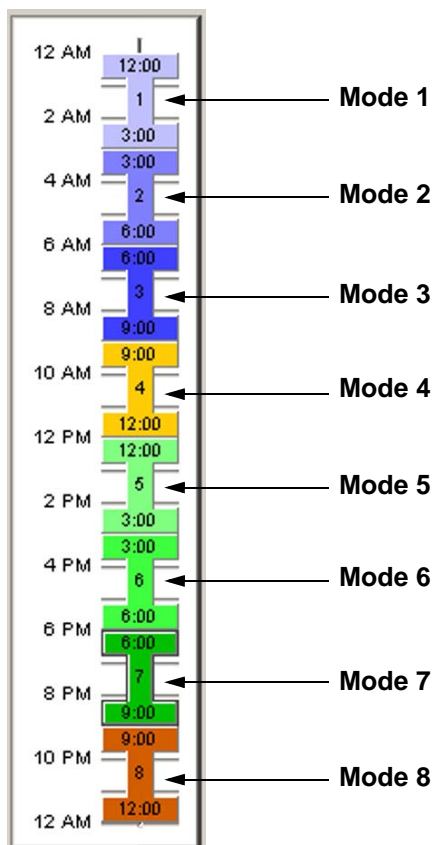


Figure 4-14 Standard View - Night Mode Switching Mode Colors

## 9.2 Removing a Time Frame

To remove a time frame, select it then drag it either left or right off the Schedule Pattern bar. Alternatively, select the time frame and press the **Delete** key.

## 9.3 Moving a Time Frame

To move a time frame select it with the mouse and drag it to the desired position. Surrounding time frames can limit changes because time frames cannot overlap. To solve this problem either remove time frames or modify them.

## 9.4 Modifying a Time Frame

To modify a time frame in a Schedule Pattern:

1. Select the time frame to modify.
2. Place the cursor at the top/bottom of the time frame until it changes appearance.

3. Left click then drag from the starting/ending time to the desired change.



*Surrounding time frames can limit changes because time frames cannot overlap. To solve this problem either remove existing time frames or modify them.*

## 9.5 Time Frame Duration

To find out the duration of a time frame select it and then hold down the left mouse button. A popup appears indicating the duration and Night Mode.

## 9.6 Time Frame Night Mode

To find out the Night Mode of a time frame select it and then hold down the left mouse button. A popup appears indicating the duration and Night Mode.

# SECTION 10 INCOMING RING GROUPS

This screen combines system data relevant to the feature “Incoming Ring Groups”.

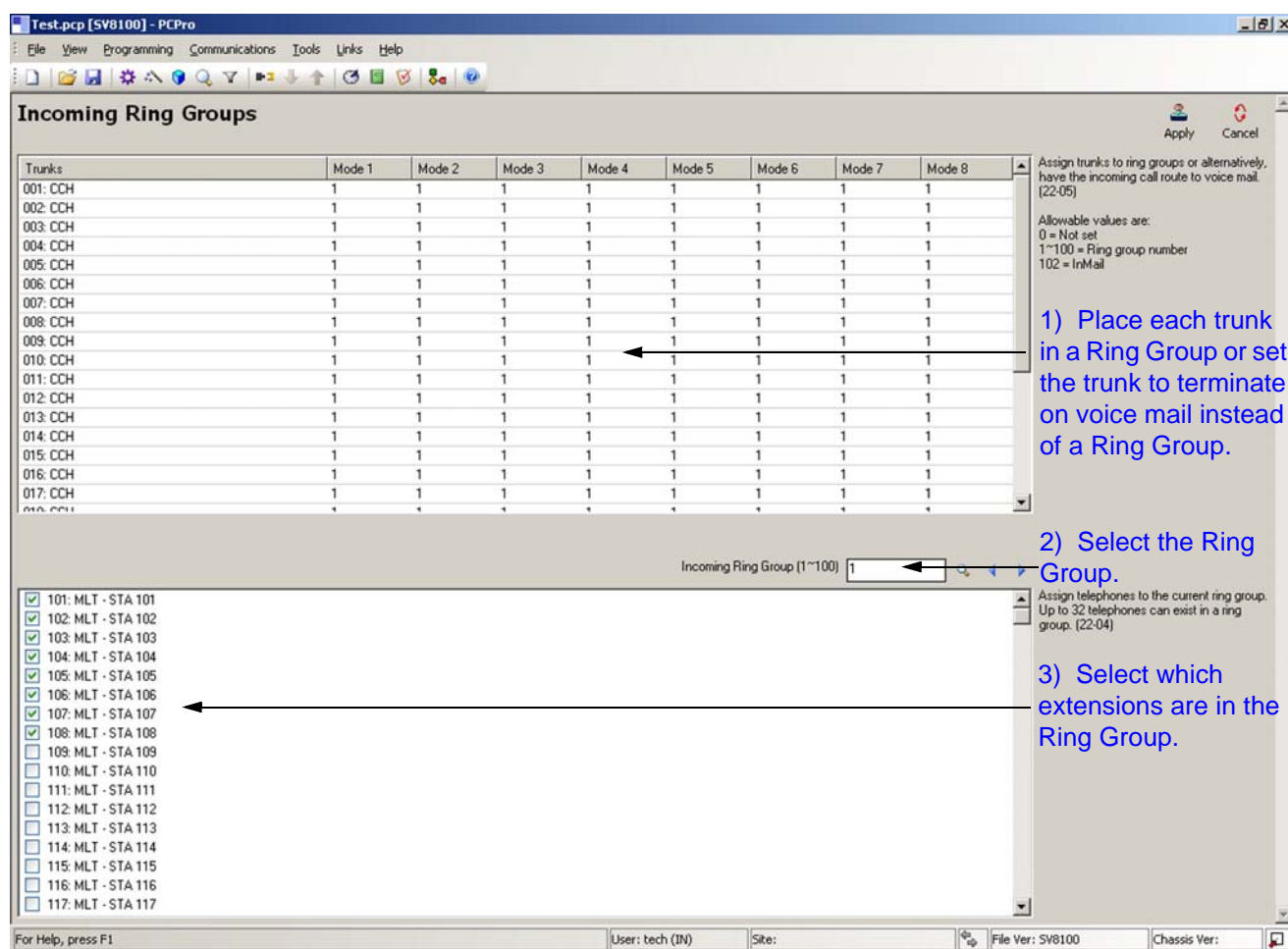


Figure 4-15 Standard View - Incoming Ring Groups

To setup up an Incoming Ring Group:

1. For each trunk, specify the Incoming Ring Group of which it will be a member. Alternatively, route the call from the trunk to a voice mail type. Individual settings can be applied to each Night Mode.

These settings are linked with 22-05.

2. Select the incoming Ring Group to which the trunks and extensions are assigned. You can use the right and left arrows to select the previous or next Ring Group (1~100).

3. Select the extensions that are members of the Incoming Ring Group.

These settings are linked with 22-04.

## SECTION 11 SYSTEM TIMER CLASSES

This screen allows you to set up system-wide timers.

1) Make necessary changes to the timers.

2) Click Apply.

System Timers

Setup the various system wide timers.

<b>20-01: System Options</b>	
04 - BLF Refresh Interval	1
05 - DTMF Receive Active Time	10
06 - Alarm Clock Duration	30
07 - Camp-on Extension Callback Time	15
08 - Camp-on Trunk Callback Time	15
09 - Camp-on Cancel Time	64800
10 - Trunk Guard Time	1
12 - WebPro/Telephone Programming Automatic Logout Time	900
<b>20-04: Virtual Extension System Options</b>	
03 - Call Coverage Delay Interval	10
<b>21-01: Outgoing Calls System Options</b>	
02 - Internal Call Inter-digit Time	10
03 - External Call Inter-digit Time	5
04 - Dial Tone Detection	5
05 - Disconnection Time when Dial Tone not detected	3
06 - Dial Pause at 1st-digit	1
07 - Toll Restriction Override Release	10
08 - Preset Dial Display Hold Time	10
09 - Hotline Call Start Time	5
11 - Inter-digit Time for Toll Restriction Path Control	0
13 - Alarm Ring Time (E911)	0
14 - Forced Account Code Inter-digit Time	3
16 - Supervise Dial Detection Time	20
<b>22-01: Incoming Call System Options</b>	
03 - Incoming Ring No Answer Alarm Start Time	60
04 - Normal DIL Incoming Call No Answer Time	0
06 - DID Ring No Answer Time	20
07 - DID Incoming Ring Group No Answer Time	20
08 - DID Pilot Call No Answer Time	60
09 - DID to Trunk to Trunk No Answer Time	20
11 - VRS Waiting Message Interval Time	20
<b>24-01: Hold System Options</b>	

For Help, press F1      User: tech (IN)      Site:      File Ver: SV8100      Chassis Ver:

Figure 4-16 Standard View - System Timers

The settings that can be changed on this screen include the individual timers.

To change the timer settings from the default:

1. Click the value to the right of the time you want to change.
2. Change the timer setting and click **Apply**.

## SECTION 12 SYSTEM TIMER CLASSES

This screen combines system data relevant to Timer Classes. Timer Classes detail sets of operation times. Trunks and extensions can be assigned as members of these classes for each of the system Night Modes.

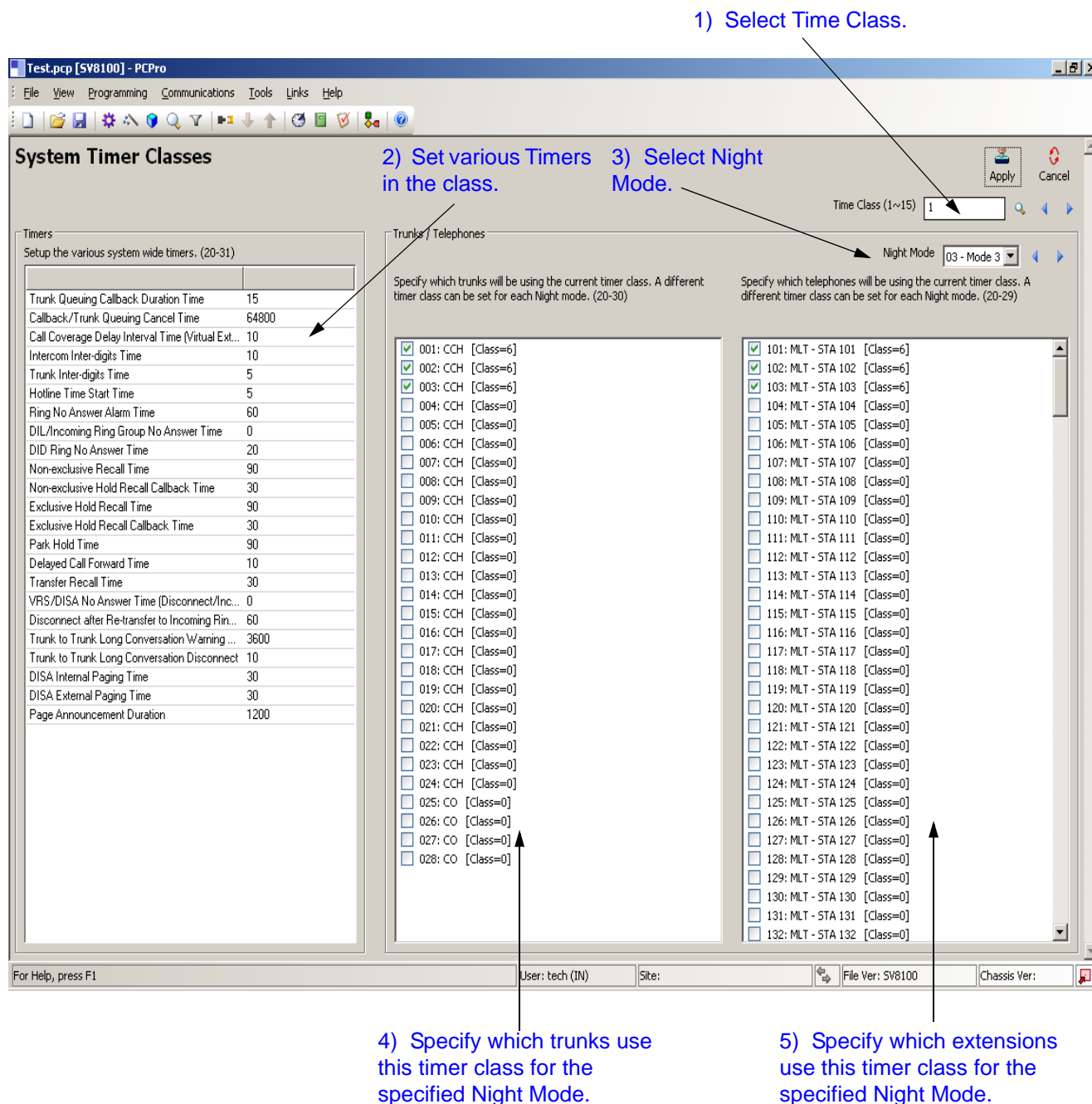


Figure 4-17 Standard View - System Timer Classes



The settings that can be changed on this screen include:

- ☐ **Time Class:** The Timer Class to which timers are assigned.
- ☐ **Night Mode:** The Night Mode assigned for night mode switching.
- ☐ **Timers:** The system wide timers that can be changed.
- ☐ **Trunks/Telephone:** Lists the trunks/telephones that are members of the class during the selected Night Mode.
- ☐ **Extensions:** Lists the extensions that are members of the class during the selected Night Mode.

To setup up a Timer Class complete the following:

1. Specify a **Time Class (1~15)** to modify.
2. Set the various timers for the specified Time Class.

These settings are linked with 20-31. (All times are in expressed in seconds.)

3. Select a Night Mode.
4. Select the trunks/telephones that are members of the Time Class during the selected Night Mode.

These settings are linked with 20-30.

5. Select the telephone extension that will use members of the Time Class during the selected Night Mode. A different Time Class can be set to each Night Mode.

These settings are linked with 20-29.

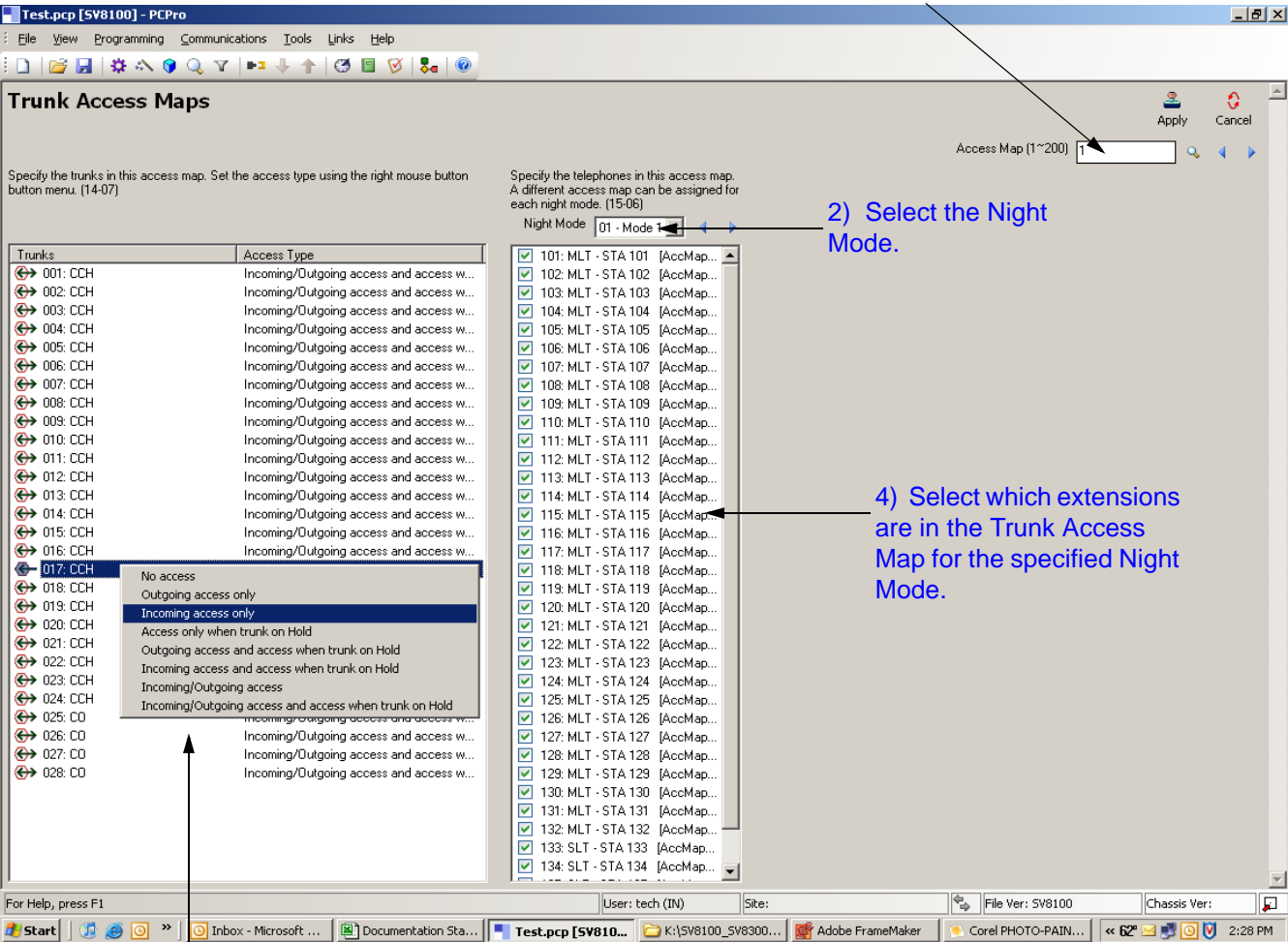
SECTION 13 TRUNK ACCESS MAP

This screen combines system data relevant to the Trunk Access Map. The Trunk Access Map administers the usage of trunks by the extension. Extensions can be assigned to one of the 200 Access Maps for each of the system Night Modes.

1) Select the Trunk Access Map.

2) Select the Night Mode.

4) Select which extensions are in the Trunk Access Map for the specified Night Mode.



3) Specify the type of access for each trunk. Use the right mouse button to display the types of access.

Figure 4-18 Standard View - Trunk Access Map









To setup a Trunk Access Map complete the following:

- 1. Specify a trunk **Access Map (1~200)** to modify.
- 2. Select a **Night Mode**.

3. Specify the access type for each trunk using the Trunk Access Map.

To modify the access type, right click the trunk then select an access type from the popup menu. These settings are linked with 14-07.

The various access types are listed below:

Access Type	Image
No access	
Outgoing access only	
Incoming access only	
Access only when trunk on hold	
Outgoing access when trunk on hold	
Incoming access when trunk on hold	
Incoming/outgoing access	
Incoming/outgoing access when trunk on hold	

4. Select the extensions that use the Trunk Access Map during the selected Night Mode.

These settings are linked with 15-06.

## SECTION 14 TRUNK GROUPS

This screen combines system data relevant to Trunk Groups. Trunk Groups prioritize the use of a group of trunks. Priority of Trunk Groups can be done via the Route Table. A Route Table entry can then be used by trunks and extensions.

1) Select the Trunk Group.

2) Add trunks to the Trunk Group.

4) Set up the Route Table.

5) Select the Route Table and the Night Mode.

3) Assign priorities to the trunks in the Trunk Group.

6 & 7) Specify the extensions that use the selected Route Table.

8) Specify the trunks that use the selected Route Table.

Figure 4-19 Standard View - Trunk Groups

To setup a Trunk group complete the following:

1. Specify a **Trunk Group (1~100)** entry to modify.
2. Select the trunks that are members of the Trunk Group.

These settings are linked with 14-05-01.

3. Prioritize trunks by ordering them in preference.

These settings are linked with 14-05-02.

When a trunk is selected as part of the Trunk Group it automatically appears in the priority list (the list to the bottom of the Trunk Group list). The priority of the selected trunk can be modified using the following key combinations:

- Shift + Up Arrow      Increase priority by 1
- Shift + Down Arrow    Decrease priority by 1
- Shift + Page Up        Increase priority by one page
- Shift + Page Down     Decrease priority by one page
- Shift + Home           Make highest priority
- Shift + End            Make lowest priority

4. To setup a Route Table entry:

This entry defines four destinations where the Route Table entry directs calls. Calls can terminate on a Trunk Group or flow on to another entry in the Route Table.

Destinations are prioritized 1~4 with 1 being the highest and 4 being the lowest. These settings are linked with 14-06.

5. To assign the extensions and trunks that use the Route Table Entry, select a **Route Table (1~100)** and a **Night Mode**.

6. Select the extensions that use the Route Table entry during the selected Night Mode.

This applies to extensions using the Trunk Service Code to access trunks. These settings are linked with 21-02.

7. Select the extensions, during this Night Mode, that use the Route Table entry via the alternate Trunk Access Code.

This applies to extensions using the alternate Trunk Service Code to access trunks. These settings are linked with 21-15.

8. Select the trunks, during this Night Mode, that use the Route Table entry.

These settings are linked with 21-03.

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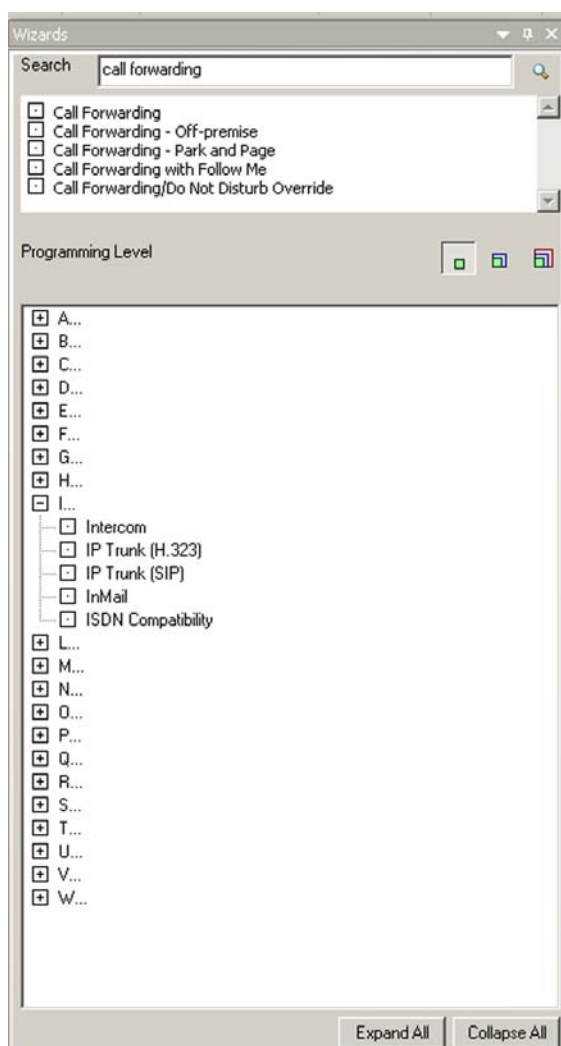



# Wizards View

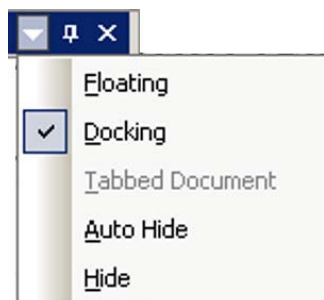
## SECTION 1 OVERVIEW


Wizards chronologically group System Data, guiding users in the successful setup of a feature. Wizards are identified by their name. This name indicates the feature to which the Wizard is related.

Wizard System Data is grouped by screens. Complete each screen in a Wizard to complete a feature.



 **Window View** - Clicking this icon displays the flyout, which allows you to select how you want the Wizard submenu displayed. Right mouse clicking also displays this menu.



 **Auto Hide** - Clicking this icon hides the Wizard submenu list and docks the tabs on the left side of the screen.


 **Close** - Clicking this icon closes the Wizard submenu list and tabs.


Figure 5-1 Wizard Submenu

## SECTION 2 ACCESSING WIZARD VIEW

To access Wizard View complete one of the following:

- ☐ Select the menu item **Programming > Wizards**.

or...

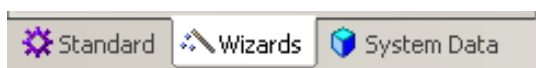
- ☐ Select the toolbar icon depicting the wand  .



or...

- ☐ Press **F10**.

or...

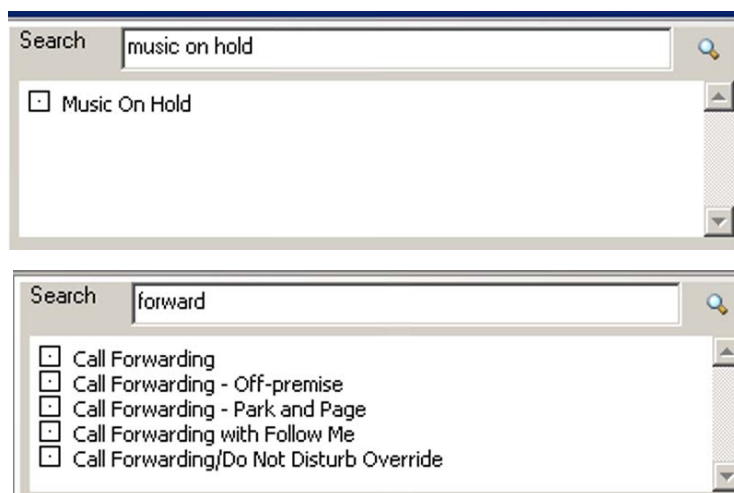
- ☐ If the Wizard submenu area is currently open, select the **Wizard** tab depicting the magic wand, located at the bottom on the submenu.



The Wizard View Menu appears in the submenu area. Wizards are ordered alphabetically. Refer to [Figure 5-1 Wizard Submenu](#). You can use the **Expand All** to view all of the items under each letter of the alphabet or **Collapse All** to return to letters of the alphabetic listing. You can individually expand or collapse a letter of the alphabet by pressing  or  .

## SECTION 3 SEARCHING FOR A FEATURE

You can use the search function of the Wizard to locate a specific feature or use a keyword to find a group of related features. The example below shows entering the exact feature name to locate the feature and entering a keyword to locate a group of similar features. Start the search by either pressing the magnifying glass icon or pressing **Enter**.



## SECTION 4 PROGRAMMING LEVELS

There are three levels in which feature programming is grouped. You can apply program filters to system data programming:

- ☐ Level 1 – are the most commonly assigned programs for a feature.



- ❑ Level 2 – are the next most commonly assigned programs for a feature.
- ❑ Level 3 – are programs that are not often assigned for a particular feature and require an expert level working knowledge of the system to be properly assigned.

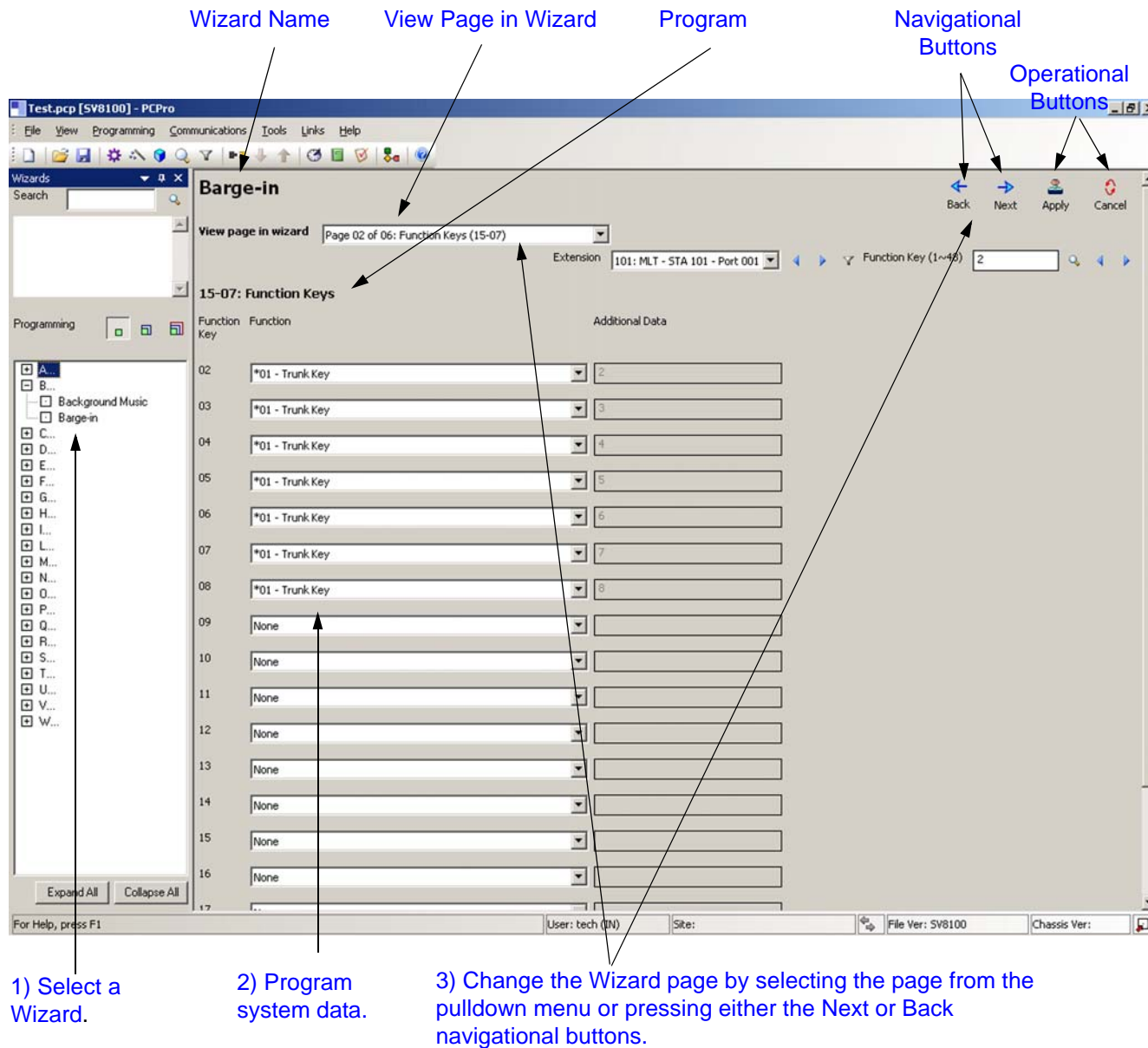
To show the level of programming for a feature:

1. Select a feature.
2. Press the desired level to view the programs assigned at that level.



## SECTION 5 USING WIZARDS

When you select a feature from the Wizard list the associated screen is displayed, allowing you to program the feature. If there is more than one screen that is programmed for the feature, you can use the **Next** and **Back** navigational buttons to switch between screens or you can use the **View page in wizard** pulldown menu.



**Figure 5-2 Wizard Programming**

To use a Wizard to program a feature:

1. Select the feature Wizard from the Wizard View submenu.
2. Modify the desired settings on the screen.

3. Navigate to the next screen in the Wizard by either selecting the desired page from the **View page in wizard** or by pressing the **Next** or **Back** navigational buttons.
4. Complete steps 2 and 3 until all screens are finished.
5. Apply the changes.

When programming a Wizard, changes to system data are applied:

- ☐ when you press the **Apply** button.
- ☐ when you move to a different page in the Wizard.
- ☐ when you exit the Wizard, except in the case when the **Cancel** button is pressed.



*The **Cancel** button only discards changes made on the current screen. It will not undo all changes made in the Wizard.*

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# System Data View



## SECTION 1 OVERVIEW

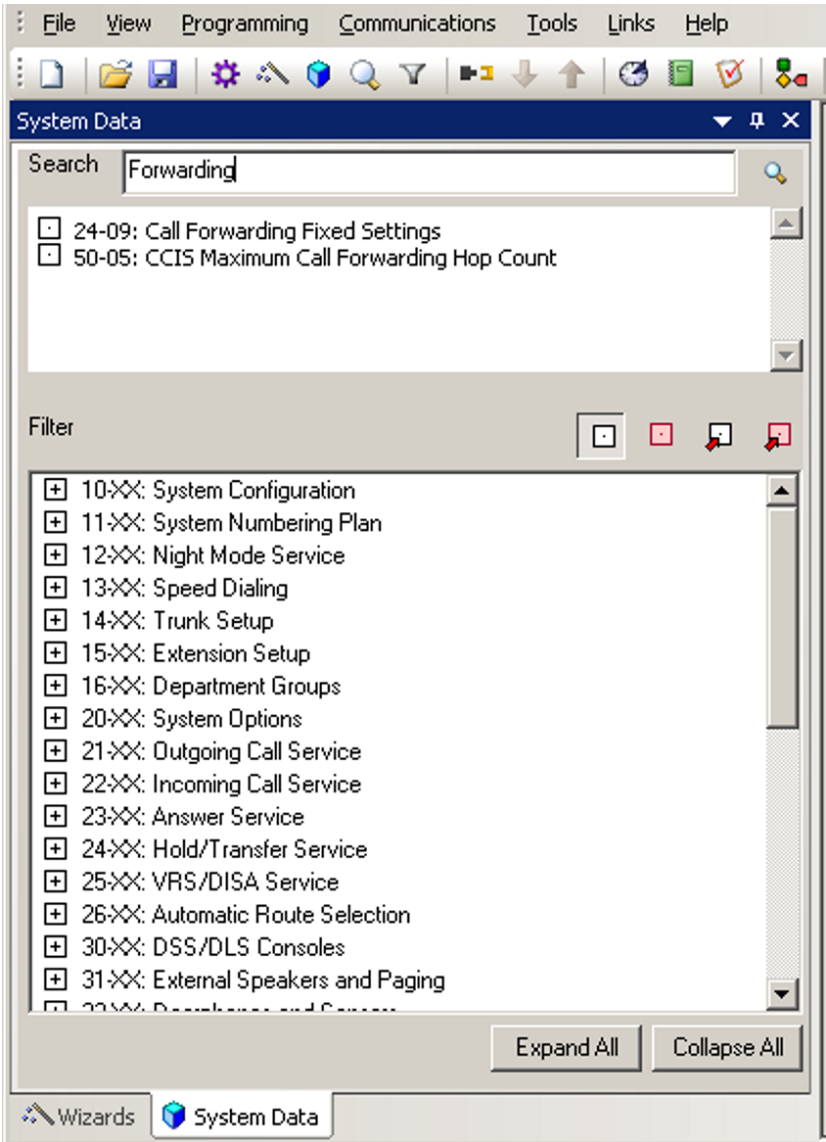
System Data represent systems settings as per the categorization used by main software. This categorization separates settings into System Data items called 'PRGs' (programs). PRGs are identified by their ID and name. The ID and name indicate what settings the System Data is related to. An example of a PRG identifier can be seen below, '10-02' is the ID and 'Location Setup' is the name:


10-02: Location Setup

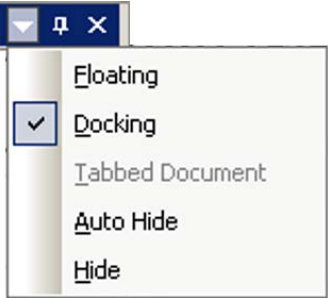
PRGs are grouped by their relationship into 'PRG Groups'. PRG Groups are identified by their ID and name. The ID and Name indicate what settings the System Data is related to. An example of a PRG identifier can be seen below, '10-XX' is the ID and 'System Configuration' is the name:


10-XX: System Configuration

Since System Data Programming does not group together the programs for a function/feature as with Wizards and Standard screens, System Data Programming is intended for advanced users of PCPro who are very familiar with programming a system.



 **Window View** - Clicking this icon displays the flyout, which allows you to select how you want the System Data submenu displayed. Right mouse clicking also displays this menu.



 **Auto Hide** - Clicking this icon hides the System Data submenu list and docks the tabs on the left side of the screen.



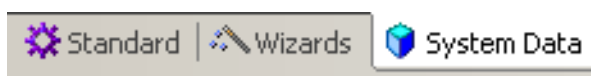
 **Close** - Clicking this icon closes the System Data submenu list and tabs.



Figure 6-1 System Data Submenu

## SECTION 2 ACCESSING SYSTEM DATA VIEW

To access System Data View, complete one of the following:

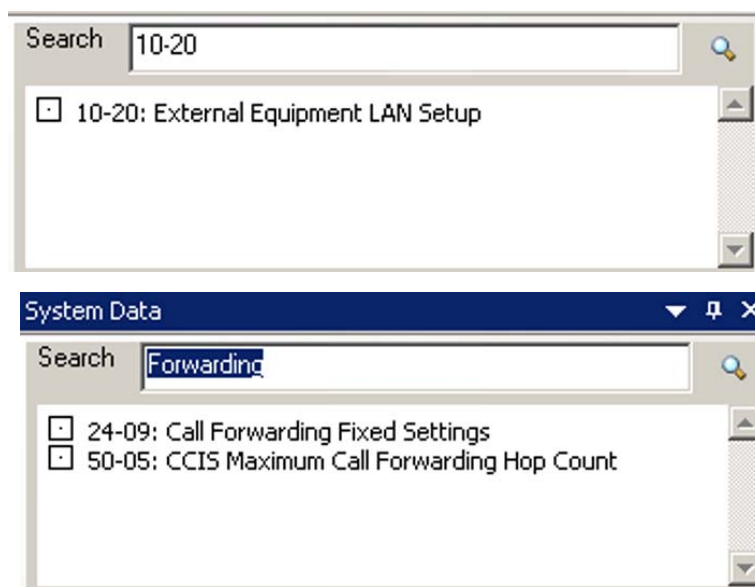
- ☐ Select the menu item **Programming > System Data**.  
or...
- ☐ Select the toolbar icon depicting the blue block .  
or...
- ☐ Press **F1**.  
or...
- ☐ If the Programming submenu area is currently open, select the **System Data** tab depicting the blue box, located at the bottom on the submenu.



The System Data View Menu appears in the submenu area. System Data is grouped by PRG Groups and ordered numerically by ID. You can use the Expand All to view all of the items under each Program Number or Collapse All to return to the numeric program listing. You can individually expand or collapse a program number pressing  or .





## SECTION 3 SEARCHING FOR A PROGRAM

You can use the search function of Program Data to locate a specific program or use a keyword to find a group of related programs. The example below shows entering a program number to locate a specific program and entering a keyword to locate a group of similar programs. Start the search by either pressing the magnifying glass icon or pressing **Enter**.



## SECTION 4 SYSTEM DATA PROGRAM FILTERING

When selecting programs from the system data list, you can select from the following filters:

- ☐  – shows all system data.
- ☐  – shows only unsaved system data.
- ☐  – show only system data that needs to be uploaded.
- ☐  – shows only system data that is unsaved or needs to be uploaded.

To show the level of programming for a feature:

1. Select a program.
2. Press the desired filter and view the filtered programs.





## SECTION 5 USING SYSTEM DATA

System Data screens are intended for advanced users who are very familiar with using PCPro. If you are not familiar with PCPro, you should use either the Standard View or Wizards. Standard View and Wizards are grouped together to help walk you through system data necessary for programming various features of the system.

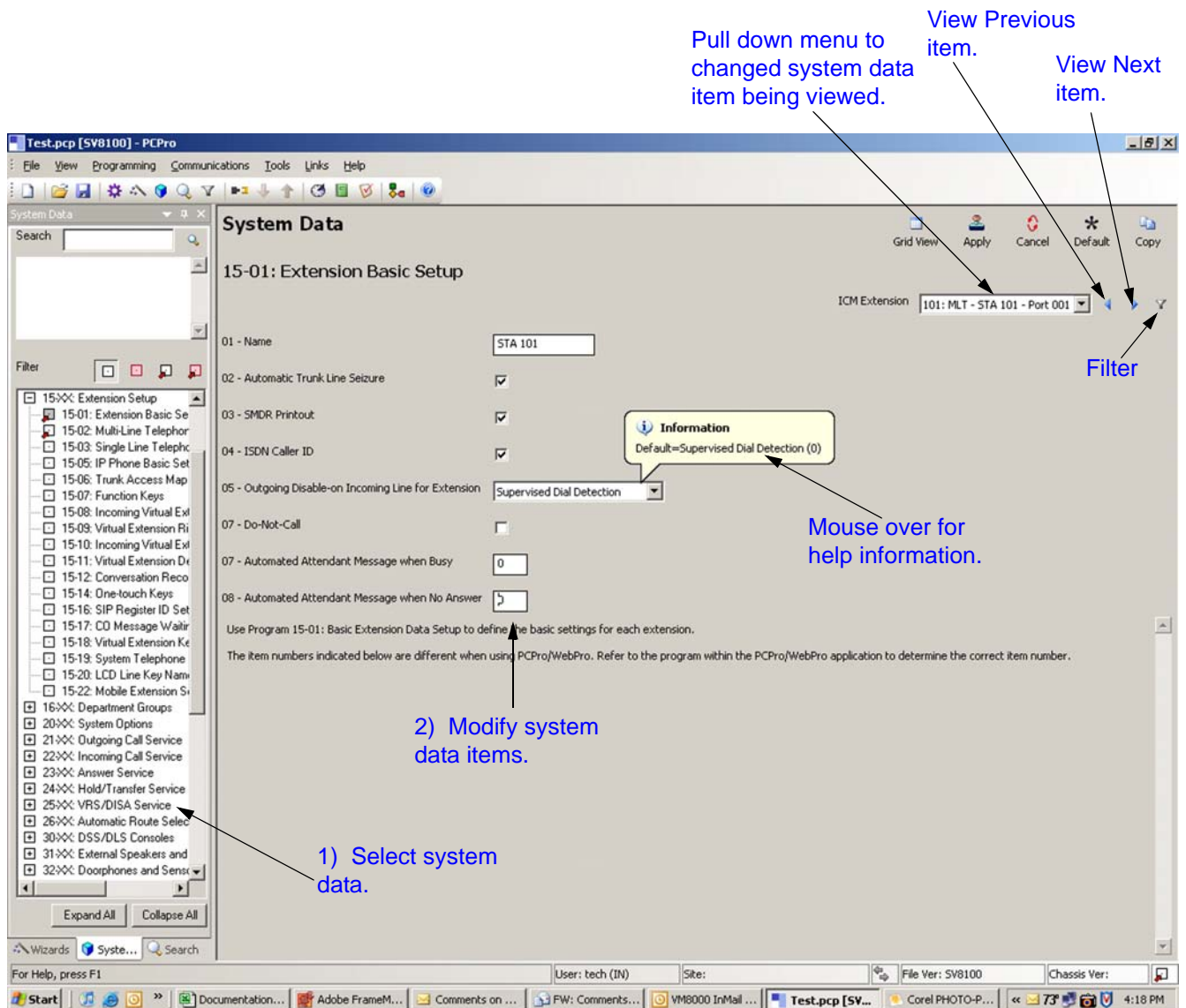


Figure 6-2 System Data Programming

To modify system data:

1. Select a PRG from the System Data View submenu.
2. Modify the desired settings on the screen.
3. Press the **Apply** button to save the changes.

When programming system data, changes are applied:

- ☐ when the **Apply** button is pressed.
- ☐ when the you change the system data item link.
- ☐ when you modify the current system data item filter.
- ☐ when you exit System Data View, except when the **Cancel** button is pressed.

# Menu and Toolbar Reference

## SECTION 1 OVERVIEW

This chapter provides a table that can be used as a reference between the menus, toolbar icons and keyboard shortcuts. Most functions have more than one method for accessing it. Any submenus are listed with their associated menu.

## SECTION 2 MENUS AND TOOLBARS

The menu (located at the top of the screen) allows access to a list of functions provided by PCPro. The toolbar provides a graphical icon interface to some of the more commonly used functions.



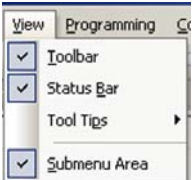

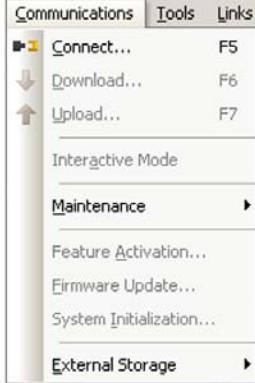
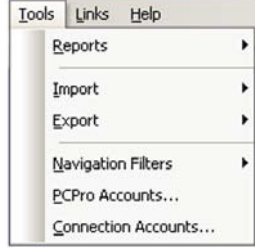
Figure 7-1 Menu and Toolbar

Table 7-1 [Menus](#) lists the menu options, provides a brief description of the menu and shows an graphical representation of the menu display. Some menu items have a flyout, indicated by the ►, which provides additional options for that selection.

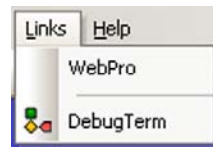
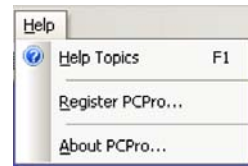
Table 7-1 Menus

Menu	Description	Menu Display
<b>File</b>	<p>This menu provides access to:</p> <ul style="list-style-type: none"> <li>○ functions related to creating and saving files</li> <li>○ sending an e-mail with an active configuration attached</li> <li>○ displaying the properties for an active configuration</li> <li>○ allowing users to log off and log in as a different user</li> <li>○ exiting PCPro</li> </ul>	

**Table 7-1 Menus (Continued)**

Menu	Description	Menu Display
<b>View</b>	<p>This menu allows you to:</p> <ul style="list-style-type: none"> <li>○ show/hide the Toolbar</li> <li>○ show/hide the Status Bar</li> <li>○ show/hide the Tool Tips</li> <li>○ show/hide the Submenu Area</li> </ul>	
<b>Programming</b>	<p>This menu provides access to:</p> <ul style="list-style-type: none"> <li>○ view/edit system settings via the Standard screens</li> <li>○ view/edit system settings via the Wizards</li> <li>○ view/edit system settings via System Data</li> <li>○ search system settings</li> <li>○ view/edit blade configurations</li> <li>○ list unregistered telephones</li> <li>○ view/edit settings for Telephone Types</li> <li>○ list unregistered trunks</li> <li>○ set the system time</li> <li>○ make multiple assignments for Account Codes, Appearance Keys, Extensions, and Function Keys</li> </ul>	
<b>Communications</b>	<p>This menu allows you to:</p> <ul style="list-style-type: none"> <li>○ Connect/disconnect to/from the system via PCPro</li> <li>○ Download (transfer settings) from the system to PCPro</li> <li>○ Upload (transfer setting) from PCPro to the system</li> <li>○ connect to the system in Interactive Mode</li> <li>○ view system maintenance logs for alarms, call charges, resources and traffic</li> <li>○ register features</li> <li>○ update main system firmware</li> <li>○ reset (reinitialize) the system</li> <li>○ backup a database from or restore a database to a flash key</li> </ul>	
<b>Tools</b>	<p>This menu provides access to:</p> <ul style="list-style-type: none"> <li>○ view/generate Reports</li> <li>○ Import DID translation tables and speed dial settings</li> <li>○ Export DID translation tables, speed dial settings and DESI label data</li> <li>○ apply Navigation filters for extensions and trunks</li> <li>○ view/edit PCPro Accounts</li> <li>○ view/edit Connection Accounts</li> </ul>	

**Table 7-1 Menus (Continued)**

Menu	Description	Menu Display
<b>Links</b>	This menu allows you to: <ul style="list-style-type: none"> <li>○ launch WebPro</li> <li>○ launch debug terminal</li> </ul>	
<b>Help</b>	This menu provides access to: <ul style="list-style-type: none"> <li>○ online documentation</li> <li>○ register your PCPro software</li> <li>○ display the application version, the version and copyright date for the main software to which PCPro is connected</li> </ul>	

[Table 7-2 Menu/Toolbar Hierarchy and Keyboard Shortcut Cross-Reference](#) provides a list of the main menu items listed on the menu bar. Any associated submenus are listed in the Submenu Level 1, Submenu Level 2 and Submenu Level 3 columns. If a toolbar icon or shortcut key is available for the menu item, it is listed in the Toolbar Icon and Shortcut Key Sequence columns.

**Table 7-2 Menu/Toolbar Hierarchy and Keyboard Shortcut Cross-Reference**




Main Menu Item	Submenu Level 1 Item	Submenu Level 2 Item	Submenu Level 3 Item	Toolbar Icon	Shortcut Key Sequence
<b>File</b>	New	SV8100 North America	SV8100		Ctrl + N
		IPKII North America	V2100		
			V2000		
			V1600		
			V1500		
			V1100		
			V1000		
	Open...				Ctrl + O
	Save				Ctrl + S
	Save As...				
	Send				
	Properties				
	Log off				
	Exit				

Table 7-2 Menu/Toolbar Hierarchy and Keyboard Shortcut Cross-Reference (Continued)














Main Menu Item	Submenu Level 1 Item	Submenu Level 2 Item	Submenu Level 3 Item	Toolbar Icon	Shortcut Key Sequence
<b>View</b>	Toolbar				
	Status Bar				
	Tool Tips	Display Tool Tips			
		Display for 5sec			
		Display for 10sec			
		Display for 20sec			
		Display for 30sec			
	Submenu Area				
<b>Programming</b>	Standard				F9
	Wizards				F10
	System Data				F11
	Search				F3
	Card Configuration				
	Unregistered Phones	IP Phone List			
		Mobile Extension List			
		Unused Phone List			
	Telephone Types				
	Unregistered Trunks	Unused Trunk List			
	Time Settings				
	MultiAssign	Account Codes...			
		Call Appearance Keys...			
		Direct Inward Dial (DID)...			
		Extension Numbers...			
		Function Keys...			

Table 7-2 Menu/Toolbar Hierarchy and Keyboard Shortcut Cross-Reference (Continued)

Main Menu Item	Submenu Level 1 Item	Submenu Level 2 Item	Submenu Level 3 Item	Toolbar Icon	Shortcut Key Sequence
Communications	Connect/Disconnect...				F5
	Download...				F6 Ctrl + D
	Upload...				F7 Ctrl + U
	Interactive Mode				
	Maintenance	Alarms			
		Call Charge			
		Resource			
		Traffic			
	Feature Activation...				
	Firmware Update...				
	System Initialization...				
	External Storage	Backup			
		Restore			
Tools	Reports	Call Appearance Keys			
		Class of Service			
		Maintenance	Alarms		
			Other		
		Modification History...			
		Non Default Value...			
		Numbering Plan			
		System Configuration			
		System Data...			
		Verify...			F8

**Table 7-2 Menu/Toolbar Hierarchy and Keyboard Shortcut Cross-Reference (Continued)**

Main Menu Item	Submenu Level 1 Item	Submenu Level 2 Item	Submenu Level 3 Item	Toolbar Icon	Shortcut Key Sequence
<b>Tools</b> (continued)	Debug Terminal				
	Import	DID Table...			
		Speed Dials...			
	Export	DID Table...			
		Speed Dials...			
		DESI Labels...			
	Navigation Filters	Extension...			
		Trunks...			
	PCPro Accounts...				
	Connection Accounts...				
<b>Links</b>	WebPro				
	DebugTerm				
<b>Help</b>	Help Topics				F1
	Register PCPro...				
	About PCPro				



# MultiAssign



## SECTION 1 OVERVIEW

To shorten the time needed to program certain system data, PCPro provides a series of special purpose dialogs. These dialogs enable you to set multiple values with ease.

## SECTION 2 ACCESSING MULTIASSIGN DIALOGS

To access the various dialogs available for the MultiAssign option, select **Programming > MultiAssign** from the toolbar (refer to [Figure A-1 Accessing the MultiAssign Dialogs on page A-3](#)). Select the desired option for assigning:

- ☐ Account Codes
- ☐ Call Appearance Keys
- ☐ Direct Inward Dialing
- ☐ Extension Numbers
- ☐ Function Keys

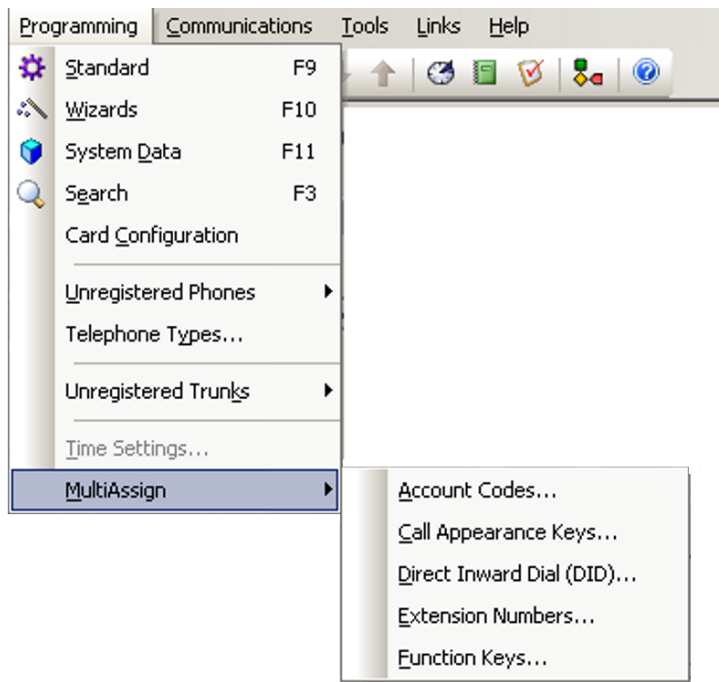
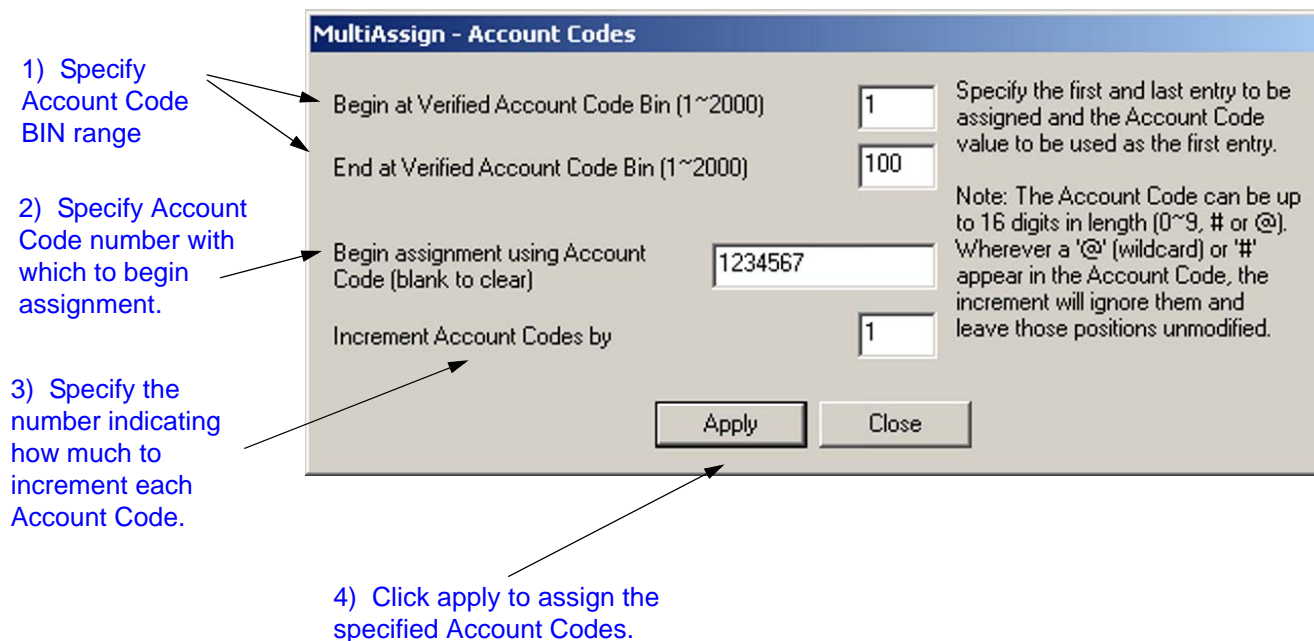


Figure A-1 Accessing the MultiAssign Dialogs

## SECTION 3 ASSIGNING ACCOUNT CODES

The Account Codes multi-assignment dialog enables the user to set a range of account codes. This saves valuable time over having to enter each account code individually.

The Account Codes dialog box is accessed by selecting **Programming > MultiAssign > Account Codes** from the toolbar.



**Figure A-2 MultiAssign - Account Codes**

To assign a range of account code BINs with numbers:

1. Specify the begin/end BIN range over which to iterate.
2. Specify the account code number to begin the assignment.
3. Specify by how much each account code is to be incremented. For example, a value of 2 means accounts codes will increment by 2 for each BIN (i.e. 0001, 0003, 0005...).
4. Click the **Apply** button to trigger the assignment.

### Example

To assign BINs 001 ~ 010 with account codes 00001 ~ 00019 in increments of 2:

1. Place a 1 in the *Begin at Verified Account Code Bin* edit box.
2. Place a 10 in the *End at Verified Account Code Bin* edit box.
3. Place 00001 in the *Begin the assignment use the Account Code* edit box.

4. Place 2 in the *Increment Account Codes by* edit box.
5. Click **Apply**.

The result will be...

BIN 001 = 00001  
BIN 002 = 00003  
BIN 003 = 00005  
...  
BIN 010 = 00019

## SECTION 4      **ASSIGNING CALL APPEARANCE KEYS**

The Call Appearance Keys multi-assignment dialog enables you to set up a group of function keys as CAP keys for multiple telephones. The dialog can be used to set up many telephones to have the *same* set of CAP keys or unique CAP keys across the telephone group.

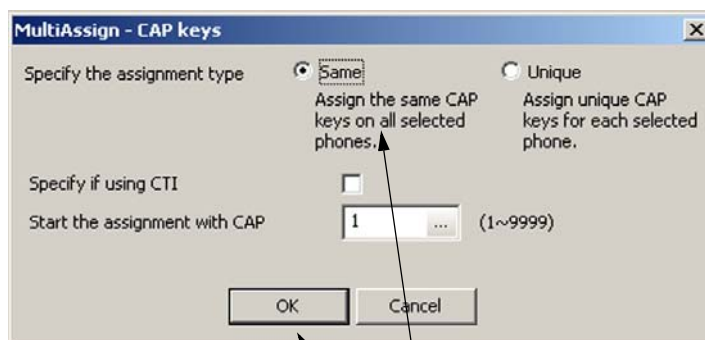
The dialog is found under the menu item **Programming > MultiAssign > Call Appearance Keys**.

When using the Call Appearance Keys dialog, you should begin by deciding how the CAP keys should be setup. The choices are:

1. Same on all phones
2. Unique CAP number to each key

#### 4.1 Assigning the Same CAP Keys on All Telephones

In this mode, the *same* CAP keys appear on all the selected telephones.

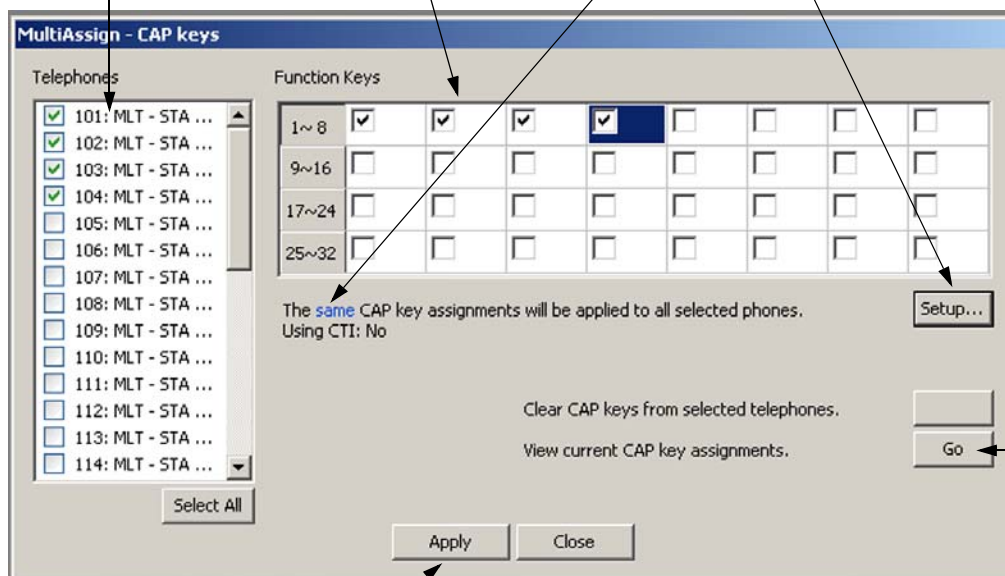


3) Click the Setup box. When the dialog box is displayed, click Same and click OK.

An informational message is displayed indicating the *same* CAP keys will be applied to the selection.

1) Select the telephones.

2) Select the function keys to be set by clicking in the check boxes.



(Optional) Click Go to view the assignments.

4) Click Apply to trigger the assignment.

Figure A-3 MultiAssignment - CAP Keys (Same)

To assign a group of telephones:



*If you want to view previous assignments, press the Go button.*


1. Select the telephones from the **Telephones** list by clicking the check boxes.
2. Select the function keys that you want to assign to the selected telephones by clicking the **Function Key** checkboxes.
3. Click the **Setup** box to display the assignment type dialog box. Click the **Same** button and click **Specify if using CTI** checkbox if appropriate. Enter the starting CAP key number in the **Start the assignment with CAP** field.
4. Click **OK**. The main CAP key assignment dialog is returned with the assigned numbers displayed.

If required, edit the actual value for each function key that is displayed in the Function key checkbox.

5. Click the **Apply** button to trigger the assignments.

#### Example

To setup extensions 101 ~105 to have function keys 1~8 set as CAP Keys 0010~0017 follow the steps below:

 *This example assumes CAP numbers 0010 and onwards are not used and the CAP number 0010 is the first free call appearance number.*

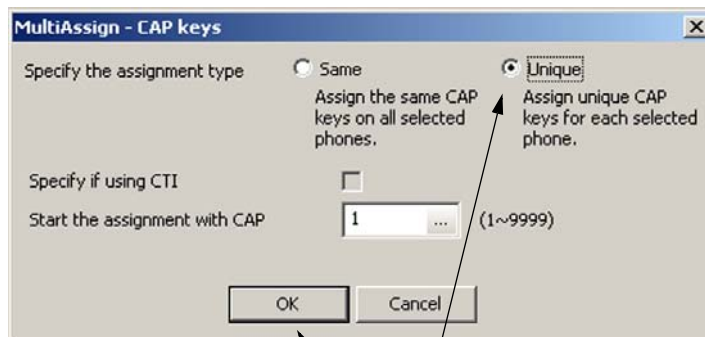
1. Select extensions 101~105 from the telephone list.
2. Click function keys 1~8 (i.e., click all items in the first row of function keys).
3. Click the **Setup** box to display the assignment type dialog box. Click the **Same** button, click **Specify if using CTI** checkbox if appropriate, enter the starting CAP key number in the **Start the assignment with CAP** field.
4. You will see function keys 1~8 given the values 0010 ~ 0017.
5. Click the **Apply** button to trigger the assignments.

The result will be...

Ext 101	Ext 102	Ext 105
Key 1 = CAP 0010	Key 1 = CAP 0010	Key 1 = CAP 0010
Key 2 = CAP 0011	Key 2 = CAP 0011	Key 2 = CAP 0011
...	...	...
Key 8 = CAP 0017	Key 8 = CAP 0017	Key 8 = CAP 0017

## 4.2 Assigning Unique CAP Number to Each Key

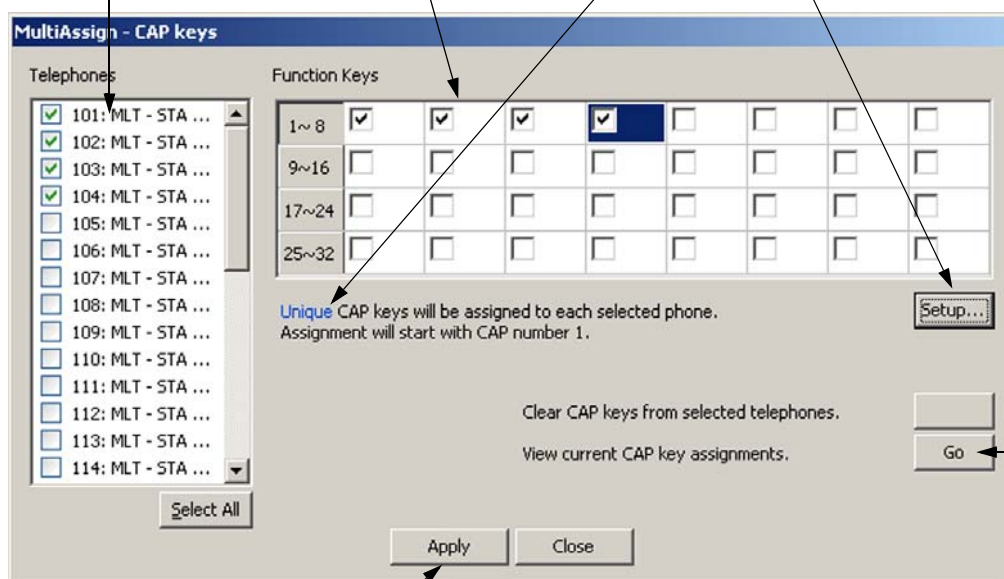
In this mode, a *unique* CAP number is assigned to each selected function key across all the selected telephones.



3) Click the Setup box. When the dialog box is displayed, click Unique and click OK.  
An informational message is displayed indicating a Unique CAP key will be applied to the selection.

1) Select the telephones.

2) Select the function keys to be set by clicking in the check boxes.



(Optional) Click Go to view the assignments.

4) Click **Apply** to trigger the assignments.

Figure A-4 MultiAssignment - CAP Keys (Same)

To assign a group of telephones:



*If you want to view previous assignments, press the Go button.*

1. Select the telephones from the **Telephones** list by clicking the check boxes.
2. Select the function keys that you want to assign to the selected telephones by clicking the checkbox.
3. Click the **Setup** box to display the assignment type dialog box. Click the **Unique** button and click **Specify if using CTI** checkbox if appropriate. Enter the starting CAP key number in the **Start the assignment with CAP** field.
4. Click **OK**. The main CAP key assignment dialog is returned with the assigned numbers displayed.

If required, edit the actual value for each function key that is displayed in the Function key checkbox.

5. Click the **Apply** button to trigger the assignments.

#### Example

To setup extensions 101~105 to have unique CAP keys across function keys 1~8 follow the steps below:



*This example assumes CAP numbers 0010 and onwards are not used and the CAP number 0010 is the first free call appearance number.*

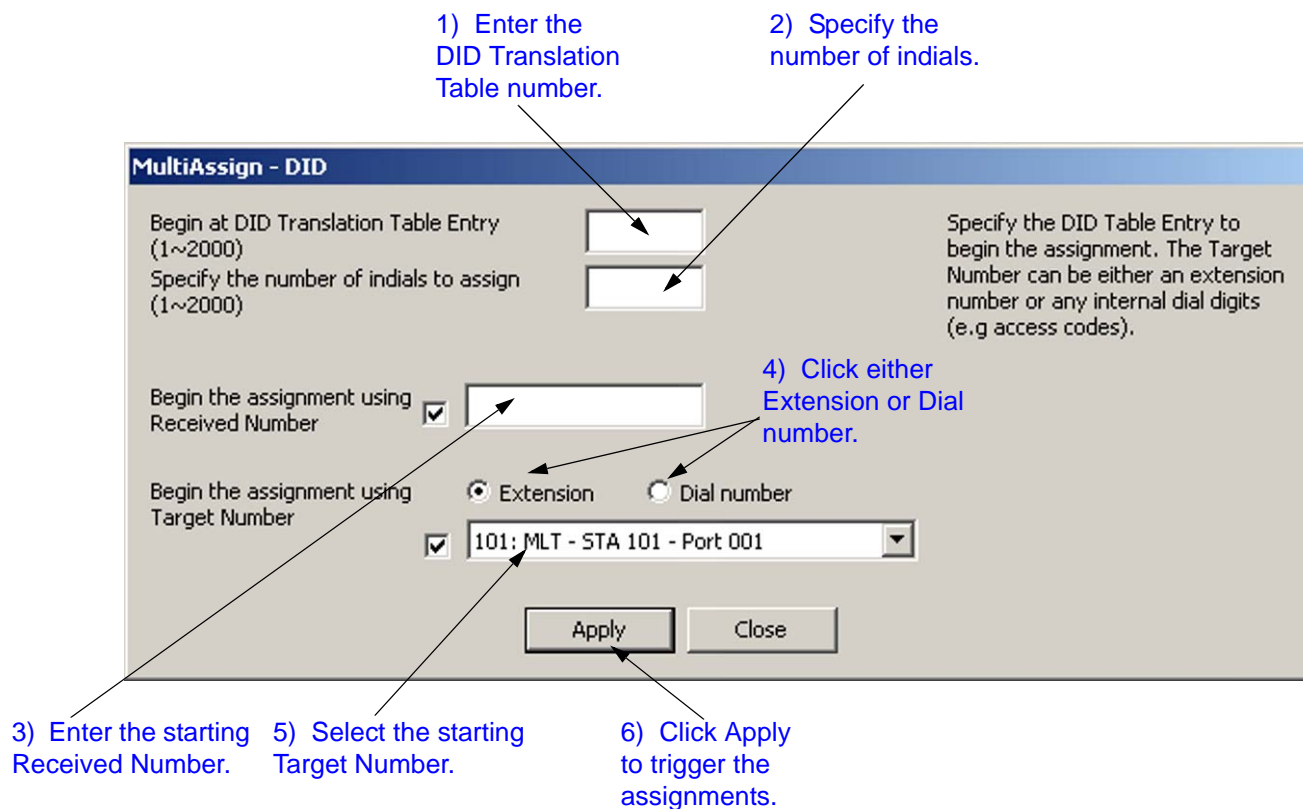
1. Select extensions 101~105 from the telephone list.
2. Click function keys 1~8 (i.e. click all items in the first row of function keys).
3. Click the **Setup** box to display the assignment type dialog box. Click the **Same** button, click **Specify if using CTI** checkbox if appropriate, enter the starting CAP key number in the **Start the assignment with CAP** field.
4. Enter 0010 in the **Start with CAP number** edit box. Or alternatively click the “...” button and select CAP 0010 from the selection box.
5. Click the **Apply** button to trigger the assignments.  
The result will be...

Ext 101	Ext 102	Ext 105
Key 1 = CAP 0010	Key 1 = CAP 0018	Key 1 = CAP 0026
Key 2 = CAP 0011	Key 2 = CAP 0019	Key 2 = CAP 0027
...	...	...
Key 8 = CAP 0017	Key 8 = CAP 0025	Key 8 = CAP 0033

## SECTION 5 ASSIGNING DIRECT INWARD DIAL (DID) NUMBERS

DID allows you to assign multiple DID table entries.

The dialog is found under the menu item **Programming > MultiAssign > Direct Inward Dial (DID)**.



**Figure A-5 MultiAssign - Direct Inward Dialing (DID)**

To assign DID entries:

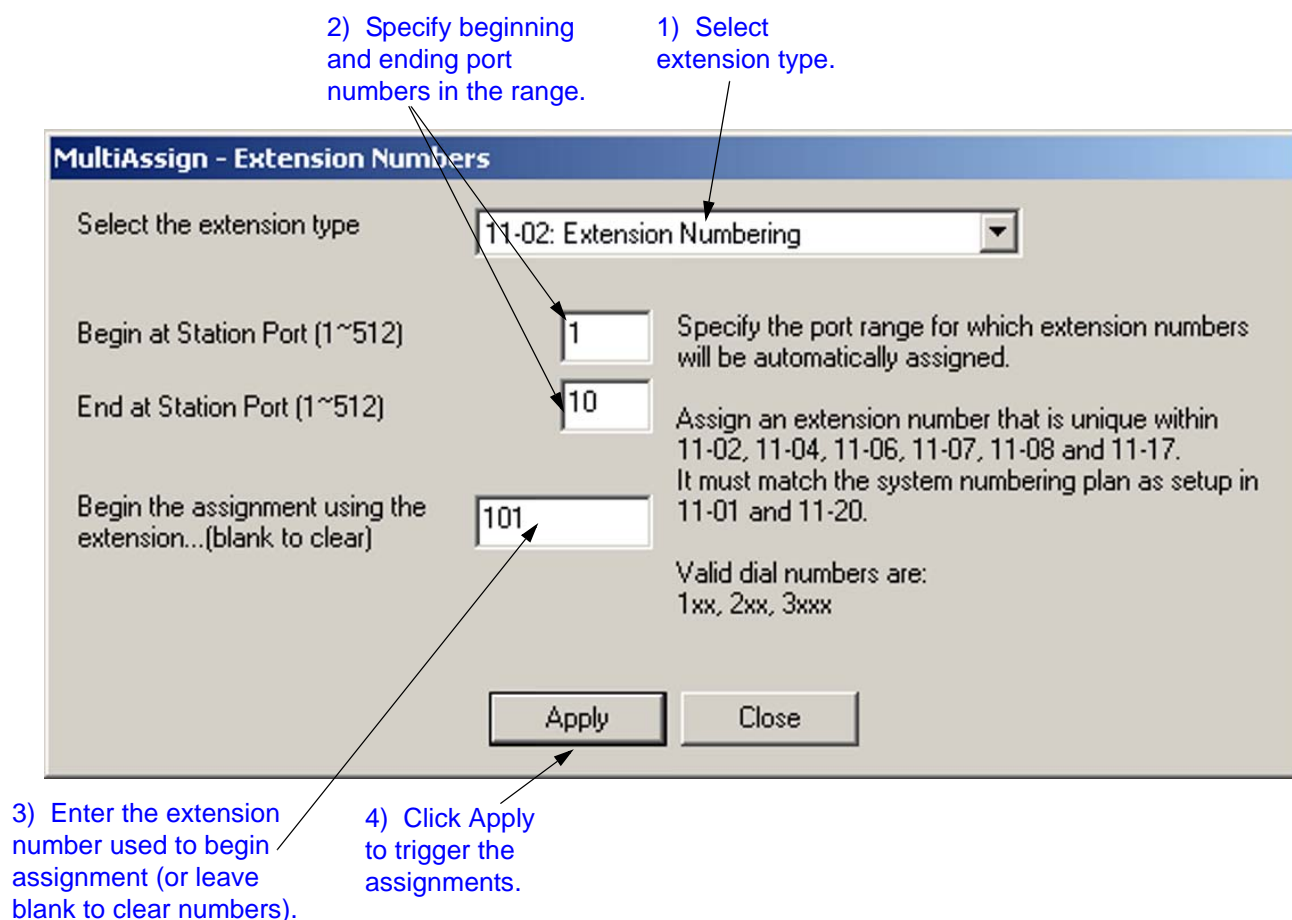
1. Enter the DID Translation Table Entry number to begin the assignment.
2. Specify the number of indials.
3. Enter the starting Received Number.
4. Specify either **Extension** or **Dial number** by clicking the associated button.
5. Use the pulldown menu to select the appropriate Target Number.
6. Click the **Apply** button to trigger the assignments.



## SECTION 6 ASSIGNING EXTENSION NUMBERS

The Extension Number multi-assignment dialog enables you to set a range of extension numbers to ports. This saves valuable time over having to enter each extension number individually. In addition, the dialog allows you to set blank extensions, thus providing a convenient way of freeing extension numbers for use by other ports.

The dialog is found under the menu item **Programming > MultiAssign > Extension Numbers**.



**Figure A-6 MultiAssignment - Extension Numbers**

To assign a group of ports with extension numbers:

1. Select the type of extensions you want to apply.
2. Specify the port range over which to iterate.
3. Specify the extension number to begin the assignment. (Leave this field blank to clear the extension numbers).
4. Click the **Apply** button to trigger the assignment.

**Example**

To assign telephone ports 001~099 with extension numbers 301~399:

1. To assign station numbers select *11-01: Extension Numbering* as our extension type.
2. Place a 1 in the *Begin at Station Port* edit box.
3. Place a 99 in the *End at Station Port* edit box.
4. Place 301 in the *Begin the assignment use the extension* edit box.
5. Click **Apply**.

The result will be...

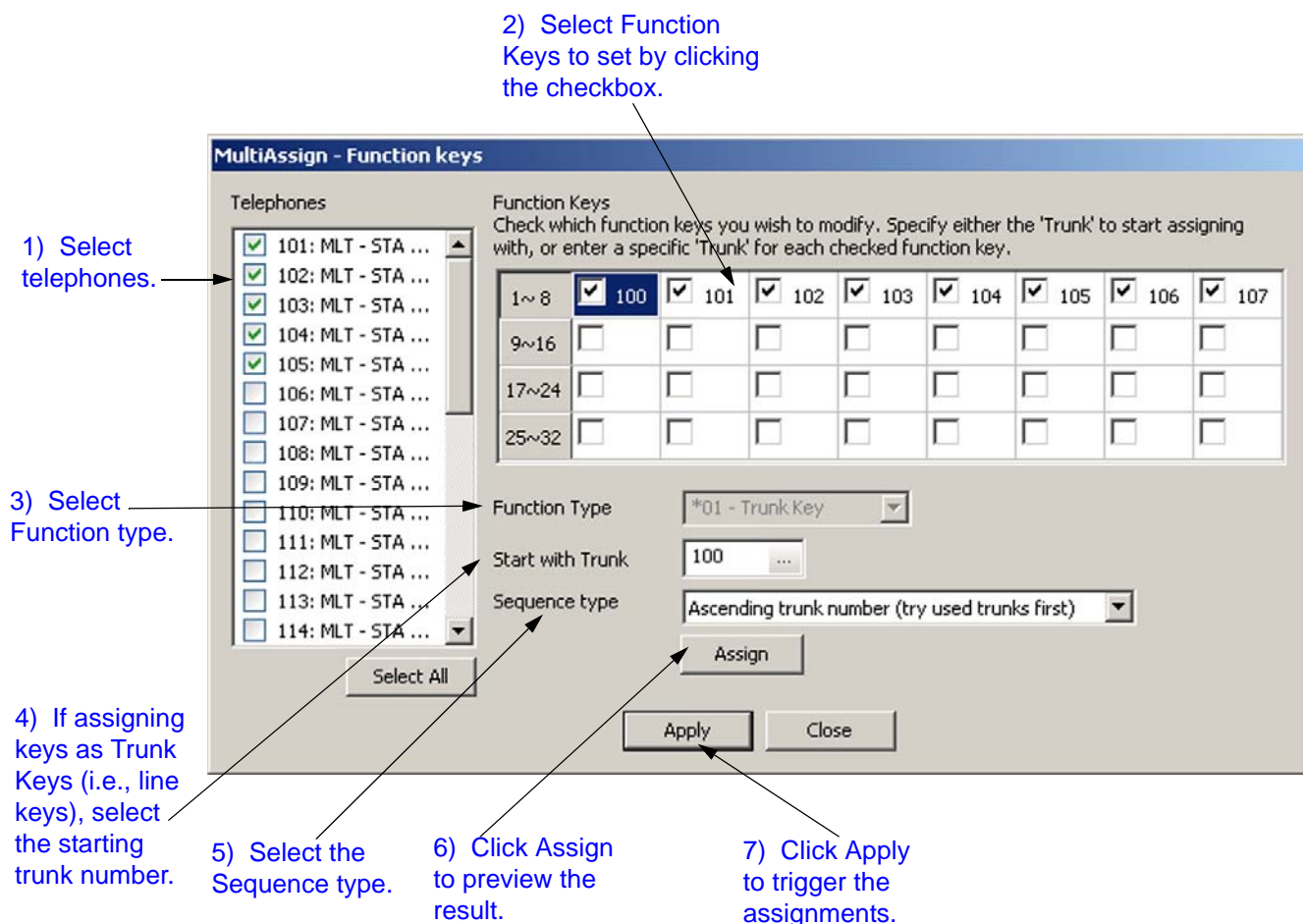
Port 001 = Ext 301  
Port 002 = 302  
Port 003 = 303  
...  
Port 099 = 399

*The extension numbers must validate against the numbering plan setup in PRG-11-01. In addition, duplicate extension numbers cannot exist. In this case, free the extension numbers by assigning a blank to the ports using those extension numbers.*

## SECTION 7 ASSIGNING FUNCTION KEYS

The Function Keys multi-assignment dialog enables you to setup a group of function keys for multiple telephones. The dialog is best used if you need to set up many telephones to have the *same* set of function keys.

The dialog is found under the menu item **Programming > MultiAssign > Function Keys**.



**Figure A-7 MultiAssignment - Function Keys**

To assign Function Keys:

1. Select the telephones from the **Telephones** list by ticking the check boxes.
2. Select the function keys to set by clicking the checkbox.
3. Select the **Function Type**.
4. Specify the starting **Trunk Number**.
5. Select the **Sequence type**.

6. Click the **Assign** button. PCPro assigns selected function keys with trunk numbers, beginning with the trunk specified in step 4. The values have not been set to system data yet. *This is only a preview.*
7. Click the **Apply** button to trigger the assignment.

### Example

To setup extensions 101 ~105 to have function keys 1~8 set as Trunk Keys 10~17 follow the steps below:

1. Select extensions **101~105** from the telephone list.
2. Tick function keys **1~8** (i.e., tick all items in the first row of function keys).
3. Set the function type to **Trunk Key**.
4. In the **Start with Trunk** edit box type 10. Alternatively, click the “...” button and select trunk 10 from the list.
5. Click the **Apply** button to trigger the assignment.  
The result will be...

Ext 101	Ext 102	Ext 105
Key 1 = Trunk 10	Key 1 = Trunk 10	Key 1 = Trunk 10
Key 2 = Trunk 11	Key 2 = Trunk 11	Key 2 = Trunk 11
...	...	...
Key 8 = Trunk 17	Key 8 = Trunk 17	Key 8 = Trunk 17

# Communications



## SECTION 1 OVERVIEW

PCPro provides methods for the application to communicate with the chassis. PCPro can connect to the chassis to allow you to download/upload data, to perform a system initialization, to update firmware, to activate features and to backup a database to or restore a database from a flash key.

## SECTION 2 CONNECT/DISCONNECT

Connect/Disconnect makes or breaks a connection session between PCPro and a chassis. This option changes its functionality depending on the connection status of PCPro. [Figure B-1 Connect/Disconnect Status](#) shows how the connection status is indicated on the toolbar.

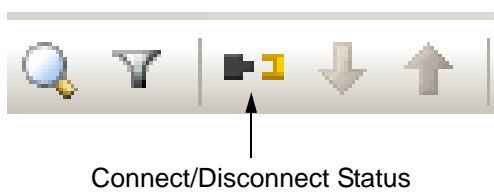





Figure B-1 Connect/Disconnect Status

	Disconnected	Signifies that PCPro is not connected to the chassis.
	Connected	Signifies that PCPro is currently connected to the chassis.

### 2.1 Accessing Connection Dialog

Connecting PCPro to a system is done within the Connect dialog. While PCPro is disconnected from a system, access the Connect dialog using one of the following three methods.

- ☐ Select the menu item **Communications > Connect/Disconnect**.
- or...
- ☐ Select the icon depicting the disconnected black and yellow plugs 
- or...
- ☐ Press **F5**.

## 2.2 Connecting PCPro to the System

Use the Connect dialog box to specify connection parameters to connect to the system.

3) (Optional) Load a defined Connection Account (can skip steps 1~3 by using this option.

1) Select Connection Type.

If connecting to an IPK II system, select either Direct or Modem Connection Type.

2) To login, specify the User Name and Password.

4) To make the connection to the system, click Connect.

The screenshot shows the 'Connect' dialog box with the following sections and annotations:


- Connection Account:** A dropdown menu with 'Save', 'Save As', and 'Delete' buttons. An arrow points to it from the annotation '3) (Optional) Load a defined Connection Account (can skip steps 1~3 by using this option.'
- Connection Type:**
  - IP:** A radio button selected, with an IP address field containing '172.16.0.10' and a 'Setup' button. An arrow points to it from the annotation '1) Select Connection Type.'
  - IP via Dial-up:** A radio button, with a 'Setup' button.
  - The following apply only to IPKII systems:**
    - Direct:** A radio button, with a dropdown menu showing 'COM1' and a 'Setup' button. An arrow points to it from the annotation 'If connecting to an IPK II system, select either Direct or Modem Connection Type.'
    - Modem:** A radio button, with a 'Phone Number' field and a 'Domain Name/IP Address' field.
- Login:** Fields for 'User Name' and 'Password'.
- Buttons:** 'Connect' and 'Close' at the bottom. An arrow points to the 'Connect' button from the annotation '4) To make the connection to the system, click Connect.'

Help text on the right side of the dialog box:

- IP:** Use this connection type if connecting to the system via the LAN or internet. Specify the IP address of the system. The IP address specified should match the value of 10-12-01 on the system. If connecting to the ethernet port on the VoIP daughter board, use the IP address of 10-12-09 instead.
- IP via Dial-up:** Use this connection type if connecting to the system via a dial-up connection, either ISDN or analogue modem.
- Direct (IPKII systems only):** Use this connection type if connecting directly to the system via the serial port on your PC. The baud rate specified should match the value of 10-21-02 on the system.
- Modem (IPKII systems only):** Use this connection type for remote connection to the system via a telephone modem. The modem driver must already be installed on your PC. Specify the number to dial.

Figure B-2 Connect Dialog

To make a connection between PCPro and the system:

1. Select a **Connection Type** and specify the settings relevant to the selected type.  
 *If connecting to an SV8100 system, select either IP or IP via Dial-up.*  
*If connecting to an IPK II system, select either LAN Direct or Modem.*
2. Specify the **User Name** and **Password** used to allow the connection.
3. Alternatively, steps 1~2 can be skipped loading a defined connection account (refer to - [Connection Accounts](#)).


4. Press the **Connect** button.

After a successful connection, the connection settings that are used are set to the File Properties.



#### 2.2.1 Connection Types

PCPro supports four types of connections to a system. Two connection types are for SV8100 and three apply only to IPK II.

##### Connection Types for SV8100:

- IP  
An *IP Connection* can be made via a LAN or the Internet. The IP address specified should match the system setting 10-12-01. If connecting to the ethernet port on the VoIP daughter board, use the IP address setting in 10-12-09.
- IP via Dial-up  
An *IP Connection via Dial-up* can be made via a dial-up connection, either through ISDN or an analog modem.  
 *To install dial up connection, refer to paragraph [2.2.2 - Create SV8100 Dial Up Connection](#).*

##### Connection Types for IPK II only:

- LAN  
An *IP Connection* can be made via the LAN. The IP address specified should match the system setting 10-12-01.
- Direct  
A *Direct Connection* can be made via an available serial port on a PC. Specify the PC's serial port and its transfer rate (bps). This speed must match the KSU baud rate setting assigned in 10-21-02.
- Modem  
A *Modem Connection* can be made from an existing modem connected to the PC. Specify the modem number to dial.  
 *To access the modem over K-CCIS, route the modem access service code to the target switch. Do not call a station that is call forwarded to the service code. When accessing the modem over K-CCIS, enter the service code to be dialed in PCPro.*  
 *Note that PCPro follows the PC's dialing properties. If dialing a service code, you must turn off the dial 9 for outside line and area code inclusion or PCPro will dial these digits as well.*

#### 2.2.2 Create SV8100 Dial Up Connection

When connecting an SV8100 via modem, a Dial Up Connection (PPP) must be created. The following steps describe how to set up the Dial Up Connection (PPP).

1. Click **Start>Settings>Network Connections**.

2. Select **Create a New Connection**.



Figure B-3 New Connection Wizard Dialog

3. Click **Next**.

4. Select **Connect to the network at my workplace**, then click **Next**.

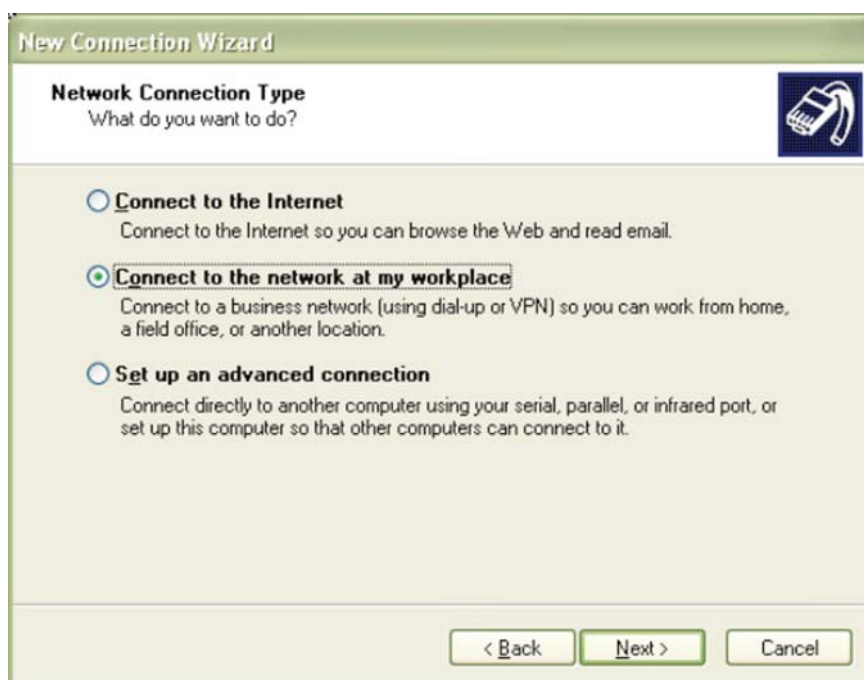


Figure B-4 Network Connection Type Dialog



5. Select **Dial-up connection**, then click **Next**.

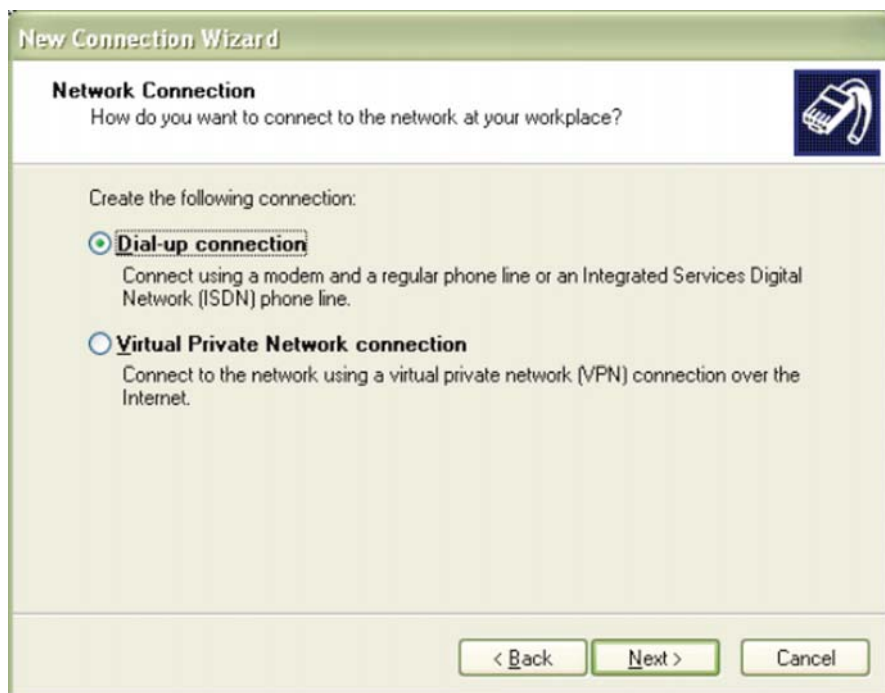


Figure B-5 Network Connection Dialog

6. Enter a name to be used for the dial-up connection.

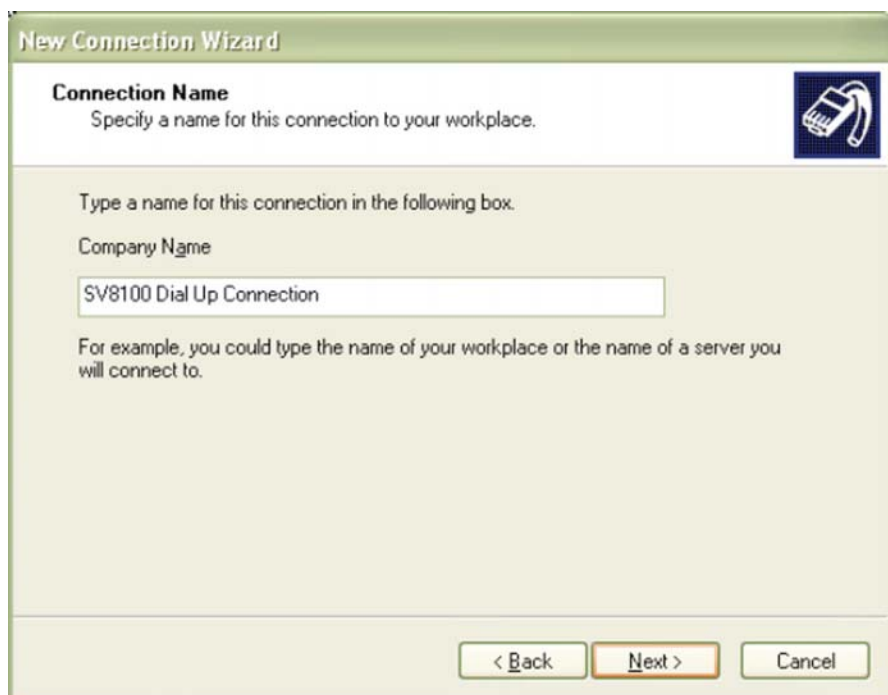


Figure B-6 Connection Name Dialog

7. Enter the telephone number to be dialed, then click **Next**.



*Ensure the SV8100 programs 11-15-14, 22-02 and 22-07 are setup to receive calls to the modem.*

The screenshot shows the 'New Connection Wizard' dialog box with the title bar 'New Connection Wizard'. The main heading is 'Phone Number to Dial' with a subtext 'What is the phone number you will use to make this connection?'. There is a telephone icon in the top right corner. The text 'Type the phone number below.' is followed by a label 'Phone number:' and a text input field containing '2145551212'. Below the input field, a note states: 'You might need to include a "1" or the area code, or both. If you are not sure you need the extra numbers, dial the phone number on your telephone. If you hear a modem sound, the number dialed is correct.' At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.

**Figure B-7 Phone Number to Dial Dialog**

8. Setup the availability of the connection, then click **Next**.

The screenshot shows the 'New Connection Wizard' dialog box with the title bar 'New Connection Wizard'. The main heading is 'Connection Availability' with a subtext 'You can make the new connection available to any user or only to yourself.' There is a telephone icon in the top right corner. The text 'A connection that is created for your use only is saved in your user account and is not available unless you are logged on.' is followed by the text 'Create this connection for:'. Below this, there are two radio button options: 'Anyone's use' (which is selected) and 'My use only'. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.

**Figure B-8 Connection Availability Dialog**

9. Click **Finish**.



Figure B-9 Completing the New Connection Dialog

10. In the Connection window click **Properties** and select the **Security** tab.



Figure B-10 Connect SV8100 Dial Up Connection

11. Select **Typical** and click **OK**. Setup for the Dial Up Connection is (PPP) is complete.



Figure B-11 SV8100 Dial Up Connection Properties

### 2.2.3 Login

Specify the User Name and Password that will allow the connection. The account must exist within the chassis settings 90-02. Like PCPro Accounts, Login Accounts govern what system data can be accessed from the chassis.

It is important to note, Login Accounts are not the same as PCPro Accounts. Thus both chassis Login and PCPro Account settings are NOT synchronized and are independent of each other.


Once connected, the PCPro access level changes to match the level assigned to the user name/password used to connect. This access level is set in 90-02 on the chassis. For example, if you start PCPro in Installer (IN) mode, but connect to a chassis using an account with an access level of System Administrator Level 1 (SA), after connecting PCPro assumes the access level of SA. Once you are disconnected, PCPro reverts back to the access level IN.

## 2.3 Disconnecting PCPro from the System

While PCPro is connected to a system, you can disconnect using one of the following methods:

1. Select the menu item **Communications > Connect/Disconnect**.

or...

2. Select the icon depicting the connected black and yellow plugs  .

or...

3. Press **F5**.

All communication methods, excluding 'Connect/Disconnect', are disabled and the 'Connect/Disconnect' toolbar icon changes status to disconnected.

## SECTION 3 DOWNLOAD


Downloading pulls all the data off the system and loads it into PCPro. A download can only occur when PCPro is connected to a system.

### 3.1 Accessing Download

When PCPro is connected to a system, access the Download dialog using one of the following methods.

- ☐ Select the menu item **Communications > Download**.

or...

- ☐ Select the icon depicting the blue arrow  .

or...

- ☐ Press **F6**.

### 3.2 Downloading Data from the System to PCPro

Use the Download dialog to specify the parameters and perform a download.

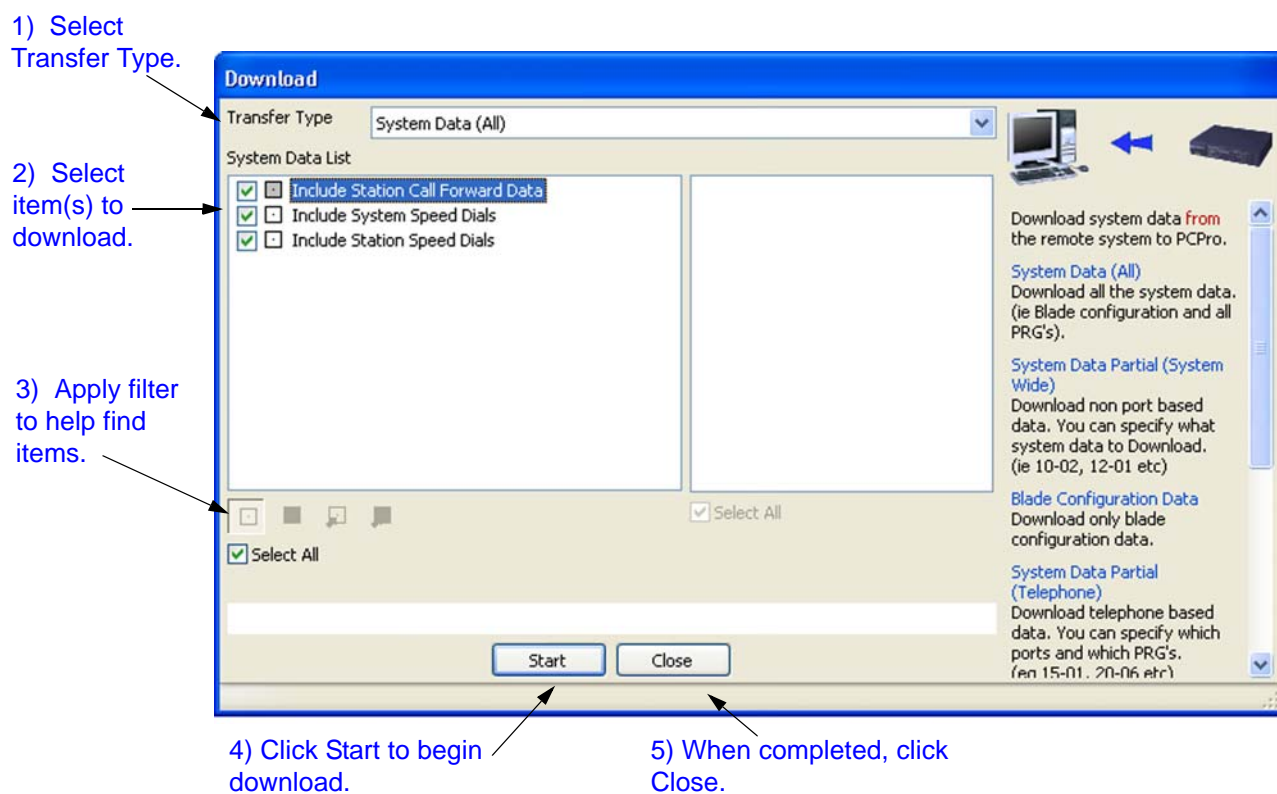


Figure B-12 Download Dialog

To download data from system memory to PCPro:

1. Select a **Transfer Type**.
2. Select **Transfer Type** items.
3. If desired, select items via the Modify Filter.
4. Press the **Start** button.
5. After the download is completed, press the **Close** button.

#### 3.2.1 Transfer Type

Select a filter that controls the scope of settings to download. The following Transfer Types are made available.

- ☐ All: No filter, all chassis settings.
- ☐ Blade Configuration: Blade package settings.
- ☐ System Data Partial (System Wide): System-based settings.
- ☐ System Data Partial (Telephone): Telephone-based settings.

- System Data Partial (Virtual Extension): Virtual Extension based settings.
- System Data Partial (Trunk): Trunk-based settings.
- User Data: User-specific settings.

### Transfer Type Items

Specifically select PRG Groups and/or individual PRGs from the chassis settings to download. The choice of Transfer Type Items available is governed by the Transfer Type selected.

### Modify Filters

A filter is applied based on the system data modification status. The filter only applies to system data on the PCPro side, not system data residing in chassis memory. Refer to [Appendix D - Modification History](#) for further information.

## SECTION 4      **UPLOAD**

Uploading pushes all the data from PCPro to system memory. An upload can only occur when PCPro is connected to a system.

### 4.1      **Accessing Upload**

When PCPro is connected to a system, access the Upload dialog using one of the following methods:

- Select the menu item **Communications > Upload**.

or...

- Select the icon depicting the red arrow  .

or...

- Press **F7**.

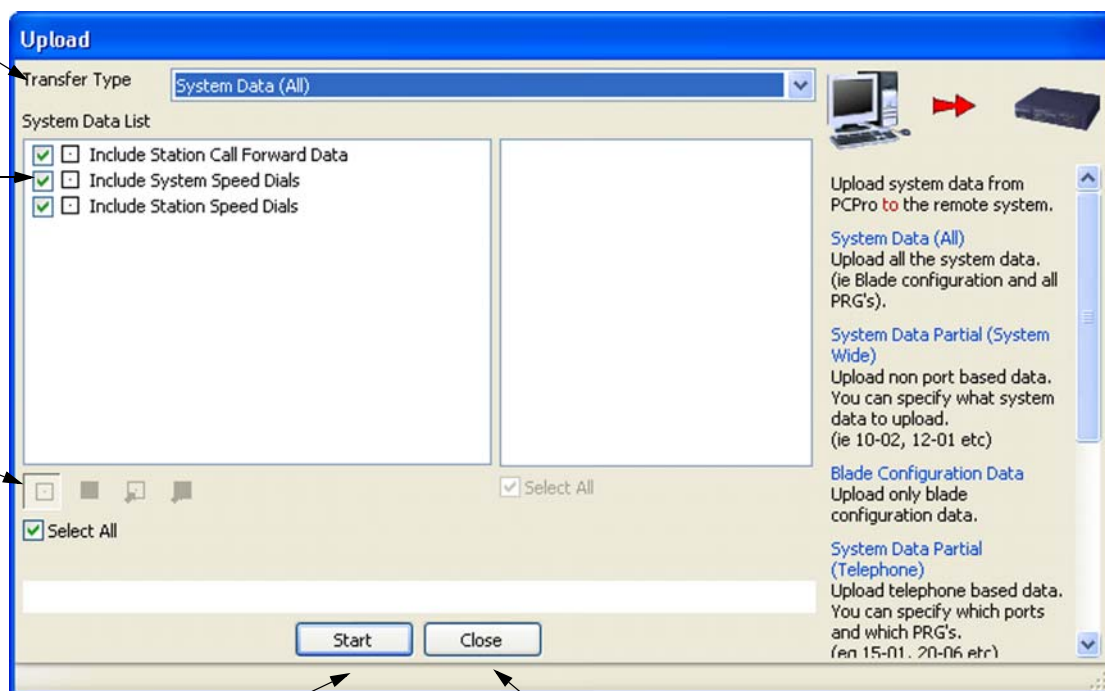
## 4.2 Uploading Data from PCPro to System Memory

Use the Upload dialog to specify the parameters and perform an upload.

1) Select Transfer Type.

2) Select item(s) to upload.

3) Apply filter to help find items.



4) Click Start to begin download.

5) When completed, click Close.

**Figure B-13 Upload Dialog**

To upload data from PCPro to system memory:

1. Select a **Transfer Type**.
2. Select **Transfer Type** items.
3. If desired, select items via the Modify Filter.
4. Press the **Start** button.
5. After the upload is completed, press the **Close** button.

### 4.2.1 Transfer Type

Select a filter that controls the scope of chassis settings to upload. The following Transfer Types are made available.

- ☐ All: No filter, all Chassis settings.
- ☐ Blade Configuration: Blade packages settings.
- ☐ System Data Partial (System Wide): System-based settings.
- ☐ System Data Partial (Telephone): Telephone-based settings.



- System Data Partial (Virtual Extension): Virtual Extension based settings.
- System Data Partial (Trunk): Trunk-based settings.
- User Data: User-specific settings.

**Transfer Type Items**

Specifically select PRG Groups and/or individual PRGs from the chassis settings to upload. The choice of Transfer Type Items available is governed by the Transfer Type selected.

**Modify Filters**

A filter is applied based on the system data modification status. The filter only applies to system data on the PCPro side, not system data residing in chassis memory. Refer to [- Modification History](#) for further information.

SECTION 5      FEATURE ACTIVATION

Some system features are licensed and require registration before they can be used. Features can be activated by registering the feature automatically via the Internet or manually by downloading the associated Software Code. Feature Activation can only occur when PCPro is connected to a system.

5.1      Accessing Feature Activation

When PCPro is connected to a chassis, access the Feature Activation dialog by selecting the menu item **Communications > Feature Activation**.

5.2      Activating a Feature

Refer to - [Feature Activation](#) for a detailed discussion.

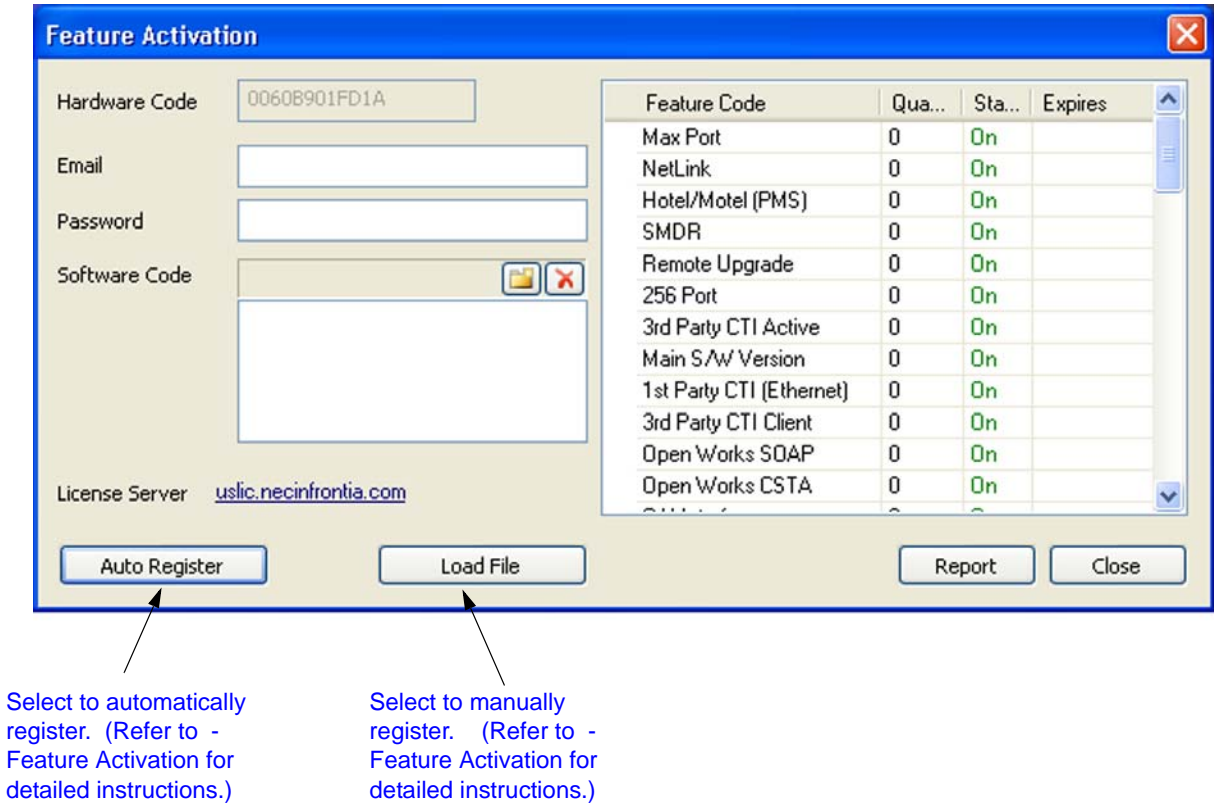


Figure B-14 Feature Activation Dialog - Automatic

## SECTION 6 FIRMWARE UPDATE

Firmware Update automatically updates the main software in a system remotely at a scheduled time. This feature saves times and effort in comparison to performing the task manually. A Firmware Update can only occur when PCPro is connected to a chassis.

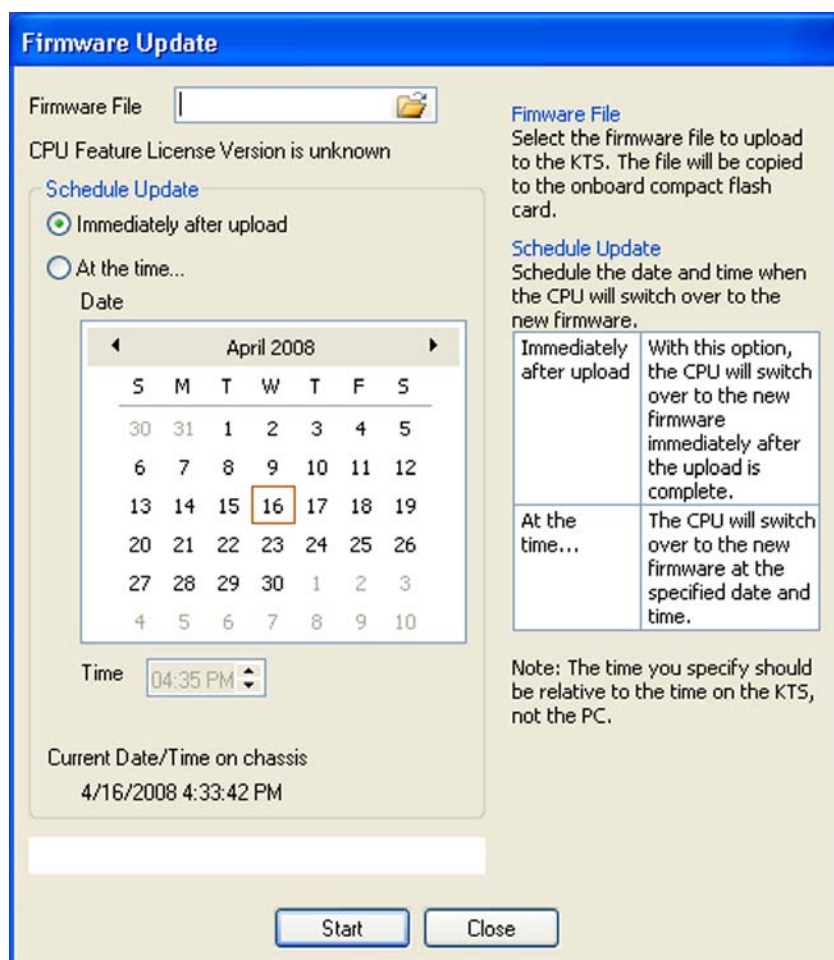


Figure B-15 Firmware Update Dialog

*The time to upload the firmware package file is directly related to the file size. At present, the package file is about 10MB, so over LAN it may take several minutes.*

*A backup of system data should be performed before any firmware update.*

Before Firmware Update can be used the system must meet the following requirements:

1. Feature Activation  
The Firmware Update feature must be registered through Feature Activation. Refer to [Section 5 Feature Activation on page B-16](#) for details.

2. Hardware

The hardware prerequisite for Firmware Update is the USB drive. The USB drive is used to store the Firmware Update file before the operation is executed.

## 6.1 Accessing Firmware Update

When PCPro is connected to a chassis, access the Firmware Update dialog by selecting the menu item **Communications > Firmware Update**.

## 6.2 Using Firmware Update

Use the Firmware dialog to specify the parameters and perform a Firmware Update.

To perform a firmware update:

1. Select a **Firmware File**.


Firmware Package File:

Select a Firmware package file provided by NEC. Updating a chassis with a faulty Firmware package file could render the system unusable.

2. Schedule when the Firmware Update is to occur using the parameters in the **Schedule Update** section.

Schedule:

Schedule when the Firmware update will occur. The changes of the Firmware Update will only occur after the chassis is reset. Thus the Firmware Update should be executed at a suitable time when the chassis is not actively in use.

 *The time you specify should be relative to the time on the chassis, not the local time of the PC.*

3. Press the **Start** button.

## SECTION 7 SYSTEM INITIALIZATION

A System Initialization resets a system. During an initialization all telephone calls are dropped and all connections to WebPro, PCPro and the handset are lost. Therefore, it is important that initialization should be executed at a suitable time when the system is not actively in use. PCPro can only execute an initialization when it is connected to a system.

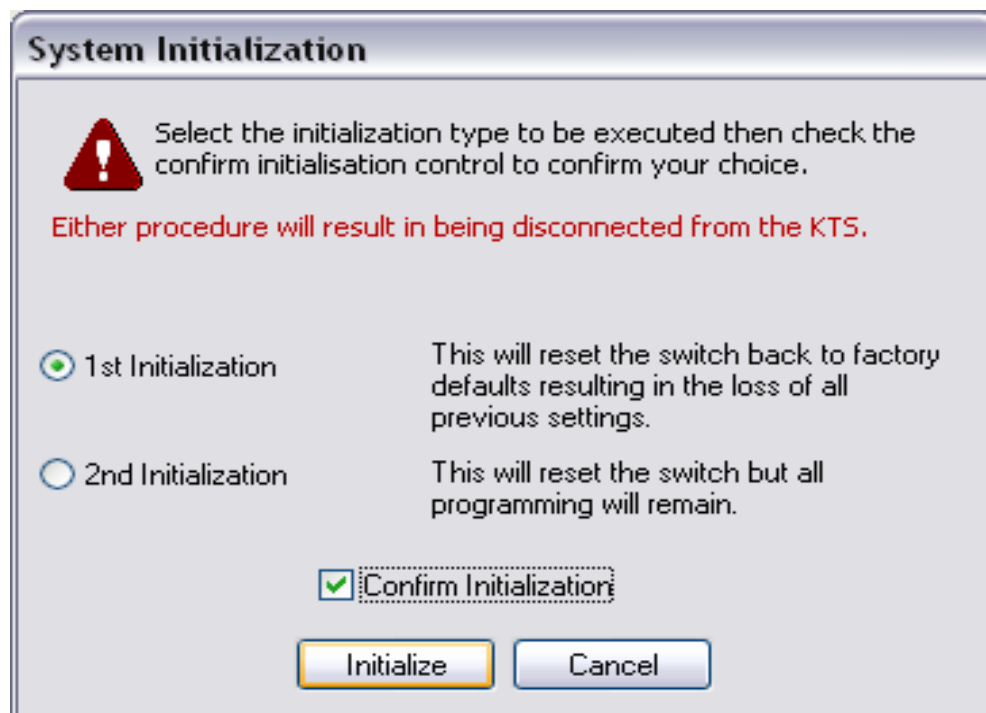


Figure B-16 System Initialization Dialog

### 7.1 Accessing System Initialization

When PCPro is connected to a system, access the System Initialization dialog by selecting the menu item **Communications > System Initialization**.

### 7.2 System Initialization Types

Within the System Initialization Dialog, there are two types of initialization.

#### 1<sup>st</sup> Initialization

A 1<sup>st</sup> Initialization resets the chassis and loads all system data with factory default values. As a result, all previously modified values are lost.

#### 2<sup>nd</sup> Initialization

A 2<sup>nd</sup> Initialization resets the chassis and retains all previously modified values within system data

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# Copy



## SECTION 1 OVERVIEW

The system data copy function allows you to copy data from one item to another (e.g., one trunk to another). This copy only applies to a single program. Copy only appears on screens where it is applicable.

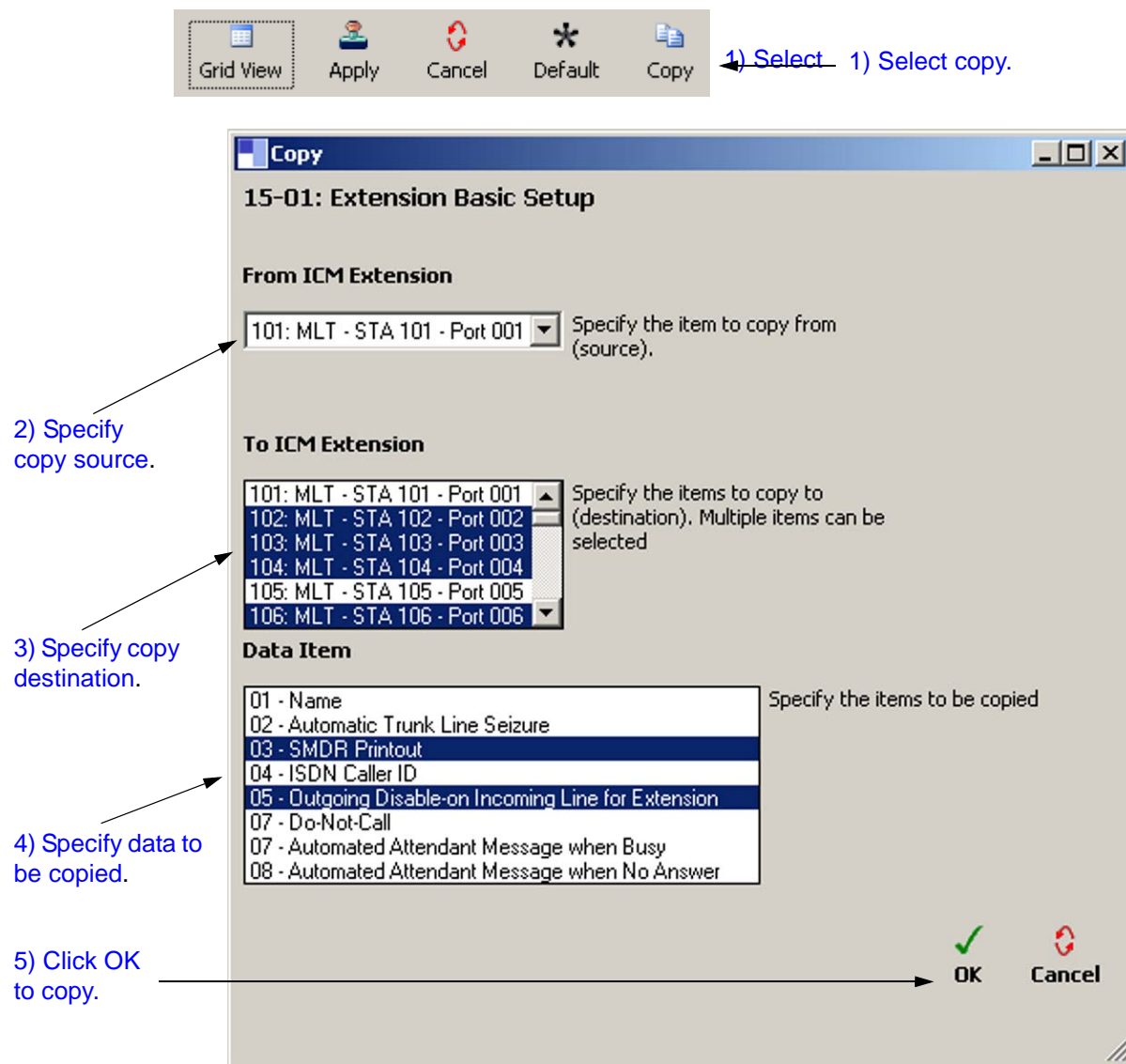



Figure C-1 System Data Copy

Copy

## SECTION 2      **COPYING SYSTEM DATA**

To copy a system data item:

1. Press the **Copy** button  .
2. When the **Copy** dialog box is displayed, specify the source to copy from.  
The source (**From**) shows the item being copied from. Only a single source item can be selected.
3. Specify elements of the source that you want to copy.  
These settings are specific to the system data being copied.
4. Specify the destination where you want to the elements copied.  
The destination (**To**) details the item(s) where the selected source information is copied to. Multiple destination items can be selected.
5. Press **OK** to copy the selected items.



# Modification History







## SECTION 1 OVERVIEW

PCPro keeps a record of all the modifications made to a database file. This record is known as the Modification History. PCPro also provides you with the ability to view this history list. Following is the list of database operations that PCPro records in the modification history.

Operation	Details		
System Data Set	This includes programming performed through: <ul style="list-style-type: none"><li>○ Standard View Screens</li><li>○ Wizards</li><li>○ System Data Programming</li><li>○ Copy</li></ul> For each set, an entry is made to the history list. The entry records the following items:		
	Field	Data	
	Date	Date and time of operation.	
	User Name	The User Name that performed the operation.	
	Display Name	The Display Name that performed the operation.	
	Access Level	The Access Level that performed the operation.	
	Type	Identifies the operation type. Set to “Set Date”.	
	Modification	The system data ID.	
	Details	The item changed.	
		Old value. New value.	

The modification history is only saved in the local database when you perform **File Save** or **File Save As**. The modification history is a running list of the changes. PCPro keeps appending to the list. If you open a file, make changes, save and close the file and in the future open the same file and make additional changes, then the new modification history is appended to the old.

The modification state of a PCPro database is indicated via the modification icon on the Status Bar. The different filters are:

	The database is not modified. All data has been saved to file and uploaded.
	System data has been modified and has not been saved to file.
	System data has been saved to file but has not been uploaded.
	System data has been modified and has not been saved to file nor uploaded.

## SECTION 2 ACCESSING MODIFICATION HISTORY

To access Modification History, complete one of the following:

- ☐ Select the menu item **Tools > Reports > Modification History**.

or...

- ☐ Select the clock icon on the toolbar  .

## SECTION 3 GENERATING A MODIFICATION HISTORY REPORT

A Modification History Report can be viewed in either HTML format or Comma Separated Variable (CSV) format. Sample formats are shown in [Figure D-2 Sample Modification History - HTML Format on page D-5](#) and [Figure D-3 Sample Modification History - CSV Format on page D-6](#).

To request a report:

1. Access the report by selecting Modification History from the toolbar or by clicking the clock icon (refer to [Section 2 Accessing Modification History](#)).
2. When the **Export Modification History** dialog box is displayed, click either the **HTML** or **CSV** option and press **OK**.

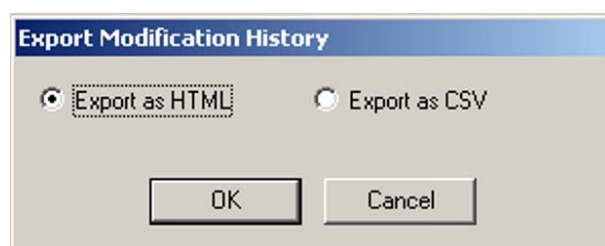


Figure D-1 Export Modification History Dialog Box

3. The report is generated in the format you selected. (Refer to [Figure D-2 Sample Modification History - HTML Format](#) and [Figure D-3 Sample Modification History - CSV Format](#) on page D-6).

	Date	Time	User Name	Access Level	Operation	Details
1	08/02/29	16:40:35	tech	Installer Mode (IN)	Blade Inserted	Chassis 1, Slot 01, New=CD-CP00
2	08/02/29	16:40:42	tech	Installer Mode (IN)	Blade Inserted	Chassis 1, Slot 02, New=CD-16DLCA
3	08/02/29	16:40:56	tech	Installer Mode (IN)	Blade Inserted	Chassis 1, Slot 03, New=CD-4ODTA
4	08/02/29	16:41:06	tech	Installer Mode (IN)	Blade Inserted	Chassis 1, Slot 04, New=CD-16DLCA
5	08/02/29	16:57:18	tech	Installer Mode (IN)	Set Value	PRG 15-02: Multi-Line Telephone Basic Setup Item Extension 128, 12 - Off-hook Signaling Type Value Old=1 Beep Tone in Speaker and Handset (5), New=1 Beep Tone on Speaker (3)
6	08/02/29	16:57:18	tech	Installer Mode (IN)	Set Value	PRG 15-02: Multi-Line Telephone Basic Setup Item Extension 132, 12 - Off-hook Signaling Type Value Old=1 Beep Tone in Speaker and Handset (5), New=1 Beep Tone on Handset (4)
7	08/02/29	18:04:30	tech	Installer Mode (IN)	Set Value	PRG 15-01: Extension Basic Setup Item ICM Extension 101, 02 - Automatic Trunk Line Seizure Value Old=Not Checked (0), New=Checked (1)
8	08/02/29	18:04:30	tech	Installer Mode (IN)	Set Value	PRG 15-01: Extension Basic Setup Item ICM Extension 102, 02 - Automatic Trunk Line Seizure Value Old=Not Checked (0), New=Checked (1)
9	08/02/29	18:04:30	tech	Installer Mode (IN)	Set Value	PRG 15-01: Extension Basic Setup Item ICM Extension 103, 02 - Automatic Trunk Line Seizure Value Old=Not Checked (0), New=Checked (1)
10	08/02/29	18:04:30	tech	Installer Mode (IN)	Set Value	PRG 15-01: Extension Basic Setup Item ICM Extension 104, 02 - Automatic Trunk Line Seizure Value Old=Not Checked (0), New=Checked (1)
11	08/02/29	18:04:30	tech	Installer Mode (IN)	Set Value	PRG 15-01: Extension Basic Setup Item ICM Extension 105, 02 - Automatic Trunk Line Seizure Value Old=Not Checked (0), New=Checked (1)

**Figure D-2 Sample Modification History - HTML Format**

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1		Date	Time	User Name	Access Le	Operation	Details										
2	1	8/2/2029	16:40:35	tech	Installer M	Blade Inse	Chassis 1 Slot 01 New=CD-CP00										
3	2	8/2/2029	16:40:42	tech	Installer M	Blade Inse	Chassis 1 Slot 02 New=CD-16DLCA										
4	3	8/2/2029	16:40:56	tech	Installer M	Blade Inse	Chassis 1 Slot 03 New=CD-4ODTA										
5	4	8/2/2029	16:41:06	tech	Installer M	Blade Inse	Chassis 1 Slot 04 New=CD-16DLCA										
6	5	8/2/2029	16:57:18	tech	Installer M	Set Value	15-02: Mul Item: Ext Old=1 Bee New=1 Beep Tone on Speaker (3)										
7	6	8/2/2029	16:57:18	tech	Installer M	Set Value	15-02: Mul Item: Ext Old=1 Bee New=1 Beep Tone on Handset (4)										
8	7	8/2/2029	18:04:30	tech	Installer M	Set Value	15-01: Ext Item: ICM Old=Not C New=Checked (1)										
9	8	8/2/2029	18:04:30	tech	Installer M	Set Value	15-01: Ext Item: ICM Old=Not C New=Checked (1)										
10	9	8/2/2029	18:04:30	tech	Installer M	Set Value	15-01: Ext Item: ICM Old=Not C New=Checked (1)										
11	10	8/2/2029	18:04:30	tech	Installer M	Set Value	15-01: Ext Item: ICM Old=Not C New=Checked (1)										
12	11	8/2/2029	18:04:30	tech	Installer M	Set Value	15-01: Ext Item: ICM Old=Not C New=Checked (1)										
13	12	8/2/2029	18:04:30	tech	Installer M	Set Value	15-01: Ext Item: ICM Old=Not C New=Checked (1)										
14	13	8/2/2029	18:04:30	tech	Installer M	Set Value	15-01: Ext Item: ICM Old=Not C New=Checked (1)										
15	14	8/2/2029	18:04:30	tech	Installer M	Set Value	15-01: Ext Item: ICM Old=Not C New=Checked (1)										
16	15	8/2/2029	18:04:30	tech	Installer M	Set Value	15-01: Ext Item: ICM Old=Not C New=Checked (1)										
17	16	8/2/2029	18:04:30	tech	Installer M	Set Value	15-01: Ext Item: ICM Old=Not C New=Checked (1)										
18	17	8/2/2029	18:04:30	tech	Installer M	Set Value	15-01: Ext Item: ICM Old=Not C New=Checked (1)										
19	18	8/2/2029	18:04:30	tech	Installer M	Set Value	15-01: Ext Item: ICM Old=Not C New=Checked (1)										
20	19	8/2/2029	18:04:30	tech	Installer M	Set Value	15-01: Ext Item: ICM Old=Not C New=Checked (1)										
21	20	8/2/2029	18:04:30	tech	Installer M	Set Value	15-01: Ext Item: ICM Old=Not C New=Checked (1)										
22	21	8/2/2029	18:04:30	tech	Installer M	Set Value	15-01: Ext Item: ICM Old=Not C New=Checked (1)										
23	22	8/2/2029	18:04:30	tech	Installer M	Set Value	15-01: Ext Item: ICM Old=Not C New=Checked (1)										
24	23	8/2/2029	18:04:30	tech	Installer M	Set Value	15-01: Ext Item: ICM Old=Not C New=Checked (1)										
25	24	8/2/2029	18:04:30	tech	Installer M	Set Value	15-01: Ext Item: ICM Old=Not C New=Checked (1)										
26	25	8/2/2029	18:04:30	tech	Installer M	Set Value	31-02: Inte Item: Ext Old=0 New=1										
27	26	8/2/2029	18:04:30	tech	Installer M	Set Value	31-02: Inte Item: Ext Old=0 New=1										
28	27	8/3/2003	17:45:54	tech	Installer M	Set Value	20-07: Cla Item: Clas Old=Not C New=Checked (1)										
29	28	8/3/2003	18:12:22	tech	Installer M	Set Value	20-14: Cla Item: Clas Old=Check New=Not Checked (0)										
30	29	8/3/2003	18:13:03	tech	Installer M	Set Value	10-24: Day Item: 03 - : Old=March New=February (2)										
31	30	8/3/2003	18:13:03	tech	Installer M	Set Value	10-24: Day Item: 05 - : Old=Sunday New= (0)										
32	31	8/3/2003	18:13:03	tech	Installer M	Set Value	10-24: Day Item: 06 - : Old=November New=October (10)										
33	32	8/3/2003	18:13:03	tech	Installer M	Set Value	10-24: Day Item: 08 - : Old=Sunday New= (0)										
34	33	8/3/2003	18:13:03	tech	Installer M	Set Value	12-01: Nig Item: 02 - : Old=Not C New=Checked (1)										
35	34	8/3/2003	18:13:03	tech	Installer M	Set Value	12-02: Aut Item: Night Old=08:00 New=00:00										
36	35	8/3/2003	18:13:03	tech	Installer M	Set Value	12-02: Aut Item: Night Old=17:00 New=00:00										
37	36	8/3/2003	18:13:03	tech	Installer M	Set Value	12-02: Aut Item: Night Old=17:00 New=00:00										
38	37	8/3/2003	18:13:03	tech	Installer M	Set Value	12-02: Aut Item: Night Old=2 New=1										
39	38	8/3/2003	18:13:03	tech	Installer M	Set Value	12-02: Aut Item: Night Old=00:00 New=08:00										

Figure D-3 Sample Modification History - CSV Format



# Connection Accounts

## SECTION 1 OVERVIEW

Connection Accounts provide a convenient way of loading user defined connection settings. These are application wide settings. Connection Accounts can be created in two ways:

- ☐ Via the Connect dialog
- ☐ Via the Connection Accounts dialog

## SECTION 2 CREATING/DELETING A CONNECTION ACCOUNT USING THE CONNECT DIALOG

This section describes how to use the Connect dialog to create a new Connection Account or delete an existing Connection Account. (Refer to [Figure E-1 Connect Dialog - Creating/Deleting Connection Account on page E-3.](#))

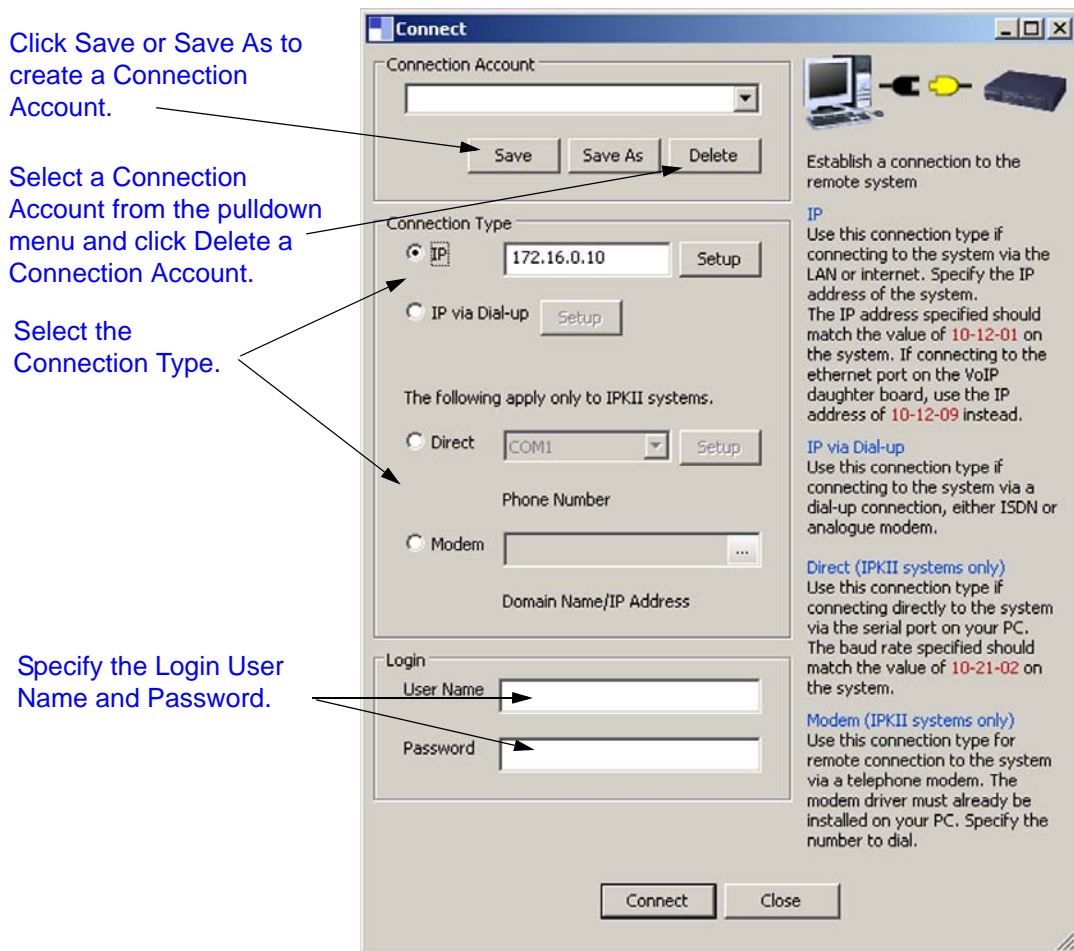
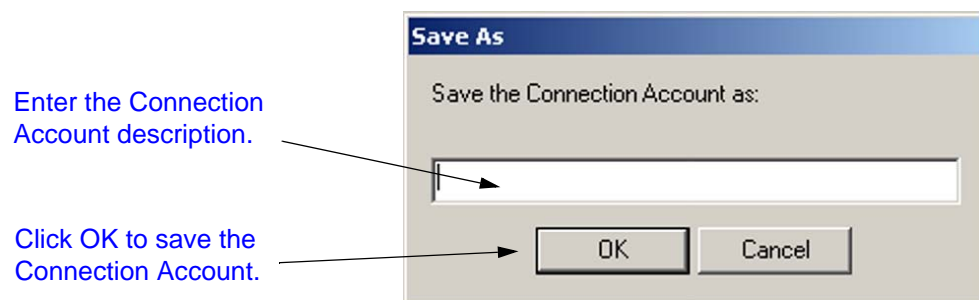


Figure E-1 Connect Dialog - Creating/Deleting Connection Account

## 2.1 Creating a New Account

To create an account using Connect dialog:

1. Select a **Connection Type** and specify settings relevant to the Connection Type.
2. Specify the **Login User Name** and **Password** used to allow the connection.
3. Press the **Save** or **Save As** button located in the Connection Account section of the dialog.
4. When the Save As dialog is displayed, enter a description of the connection (refer to [Figure E-2 Save As Connection Account Dialog on page E-4.](#))



**Figure E-2 Save As Connection Account Dialog**

5. Press **OK** to save the Connection Account.

## 2.2 Deleting an Account

An existing Connection Account can be deleted.

To delete an existing account:

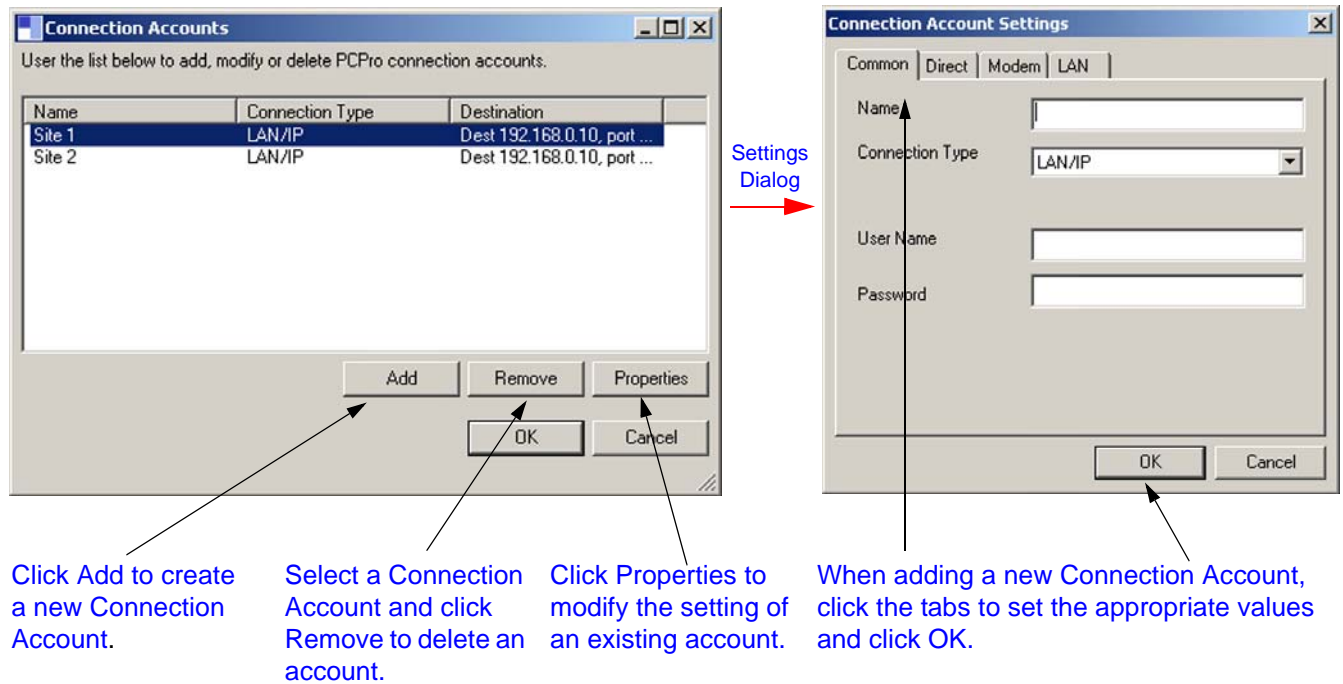
1. Select the **Connection Account** from the pulldown menu on the Connect dialog. (Refer to [Figure E-1 Connect Dialog - Creating/Deleting Connection Account on page E-3.](#))
2. Click the **Delete** button.



## SECTION 3 CREATING/MODIFYING/DELETING A CONNECTION ACCOUNT USING THE CONNECTION ACCOUNTS DIALOG

This section describes how to create, modify or delete a Connection Account using the Connection Accounts dialog.

To access the Connection Accounts dialog, select **Tools > Connection Accounts** on the toolbar.



**Figure E-3 Connection Account Dialog - Creating/Modifying/Deleting Connection Account**

### 3.1 Creating a New Account

To create a new Connection Account:

1. Click the **Add** button.
2. When the Connection Account Settings dialog is displayed, enter the account properties.
3. Click **OK** to save the Connection Account.

### 3.2 Modifying an Existing Account

To modify an existing Connection Account:

1. Select the Connection Account on the Connection Accounts dialog.
2. Click the **Properties** button.
3. When the Connection Account Settings dialog is displayed, change the

settings of the selected account.

4. Click **OK** to save the changes to the account.

### 3.3 Deleting and Existing Account

To delete an existing Connection Account:

1. Select the Connection Account on the Connection Accounts dialog.
2. Click **Remove** to delete the selected account.



# Debug Terminal

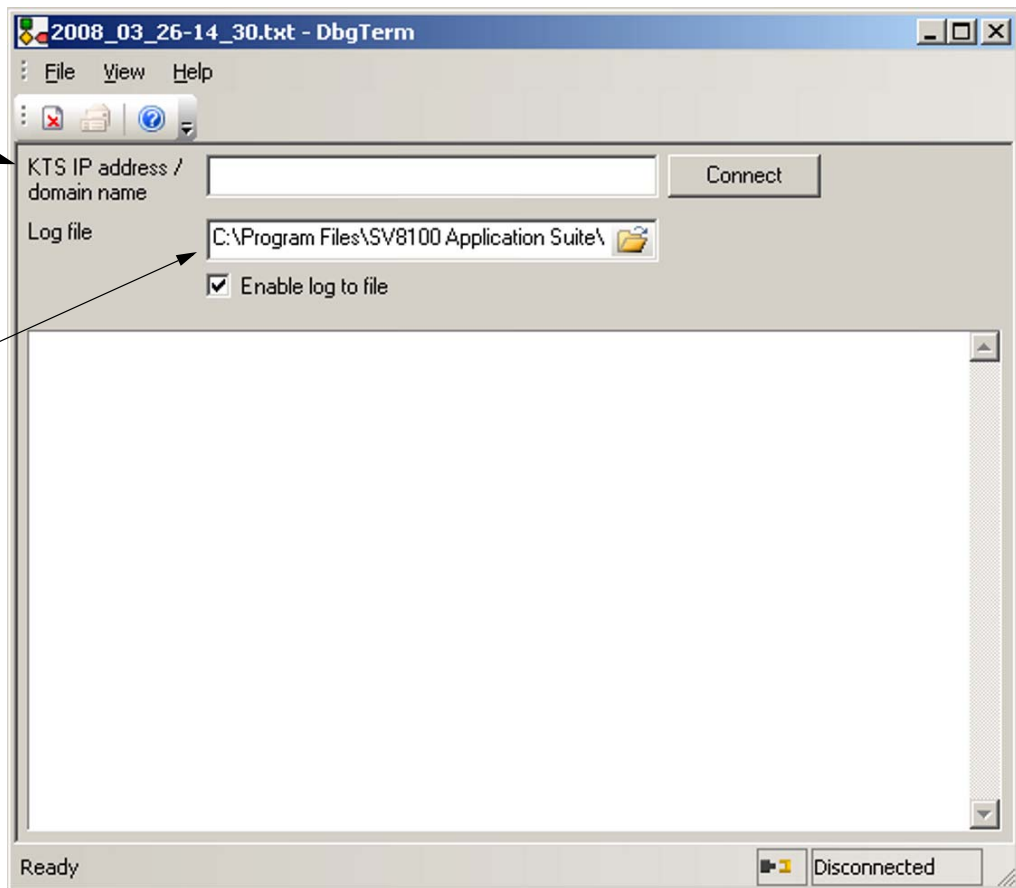


## SECTION 1 OVERVIEW

PCPro provides a debug terminal that can be used to capture trace logs from the CD-CP00-US in the chassis. The debug terminal communicates with the chassis via the LAN. A TCP connection on port 5963 is established between the debug terminal and the chassis.

1) Specify connection information.

2) Specify the log file to be used for data capture.



Debug Terminal


Figure F-1 DeBug Terminal Dialogs

## SECTION 2      LAUNCHING THE DEBUG TERMINAL

You can launch the debug terminal in one of two ways:

- ☐ Select the menu item [Links > DbgTerm](#).

or...

- ☐ Click on the DbgTerm icon on the toolbar  .

If PCPro is connected via LAN to a chassis, then the debug terminal automatically tries to connect to the same IP address (domain name). Once the debug terminal is running, incoming debug messages from the chassis appear on the screen. You can capture the incoming data to a file by specifying a log file name and enabling the log capture.

Log capture can be enabled or disabled at the your discretion. A message is printed in the log file indicating the date and time the capture was enabled or disabled.

# Feature Activation



## SECTION 1 INTRODUCTION

There are three methods for activation of features on the CD-CP00-US: automatic activation via PCPro, manual activation via PCPro and manual activation via WebPro.

## SECTION 2 FEATURE ACTIVATION USING PCPRO

Some system features require registration before they can be used. Feature Activation registers these features automatically via the Internet or manually through input of Activation Codes. Feature Activation can only occur when PCPro is connected to a system.

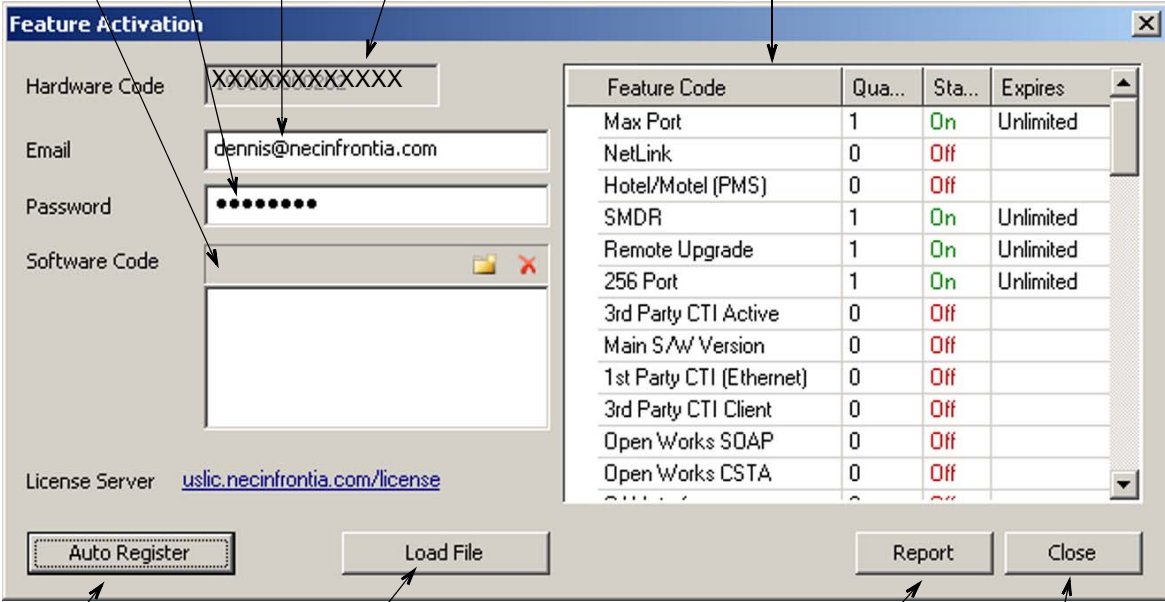
Customer email address, required for verification.

Customer password.

Hardware Key (number assigned by NEC and printed on equipment).

Software Code, obtained from License Sheet.

Informational area that lists features available for activation. For each feature, the quantity registered, the activation status (O = activated, Off = not activated) and an expiration date for feature activation (if assigned) is displayed.



The dialog box is titled "Feature Activation". It contains several input fields and a table of features.

Input fields:

- Hardware Code: XXXXXXXXXXXX
- Email: dennis@necinfrontia.com
- Password: [masked]
- Software Code: [empty]
- License Server: [uslic.necinfrontia.com/license](http://uslic.necinfrontia.com/license)

Buttons:

- Auto Register
- Load File
- Report
- Close

Feature Code	Qua...	Sta...	Expires
Max Port	1	On	Unlimited
NetLink	0	Off	
Hotel/Motel (PMS)	0	Off	
SMDR	1	On	Unlimited
Remote Upgrade	1	On	Unlimited
256 Port	1	On	Unlimited
3rd Party CTI Active	0	Off	
Main S/W Version	0	Off	
1st Party CTI (Ethernet)	0	Off	
3rd Party CTI Client	0	Off	
Open Works SOAP	0	Off	
Open Works CSTA	0	Off	

Automatic Registration

Manual Registration

Request html report for license.

Exit Feature Activation.

Figure G-1 PCPro Feature Activation Dialog


## 2.1 Accessing Feature Activation


When PCPro is connected to a chassis, access the Feature Activation dialog by selecting the menu item **Communications > Feature Activation**.

## 2.2 Automatically Activating a Feature

Automatic Activation requires PCPro to have an Internet connection to communicate the NEC Product License Server. The NEC Product License Server provides PCPro with the license file. The license file contains the Software Code, which is required to activate the feature.

To activate a feature automatically:

1. Launch PCPro and access **Feature Activation** (refer to [2.1 Accessing Feature Activation](#).)
2. If connected to the SV8100 system, the Hardware Code is retrieved and displayed.
3. Enter your email address in the **Email** field.  
 *This email address is the same address you provided to the NEC Dealer Portal.*
4. Enter your **Password** (assigned by NEC to access the license server).  
Once the email and password are verified, a license file is returned. This file is sent from the license server.
5. Click **Auto Register**.
6. When the confirmation dialog is returned, click **Save & upload now** to immediately save the file on the ProPro database and activate the feature. (Refer to [Figure G-2 Feature Activation Confirmation Dialog on page G-4](#).)

 *If you chose Save only, you need to access PCPro and manually activate the feature. Save only saves the file on the PCPro database, but does not activate the feature.*

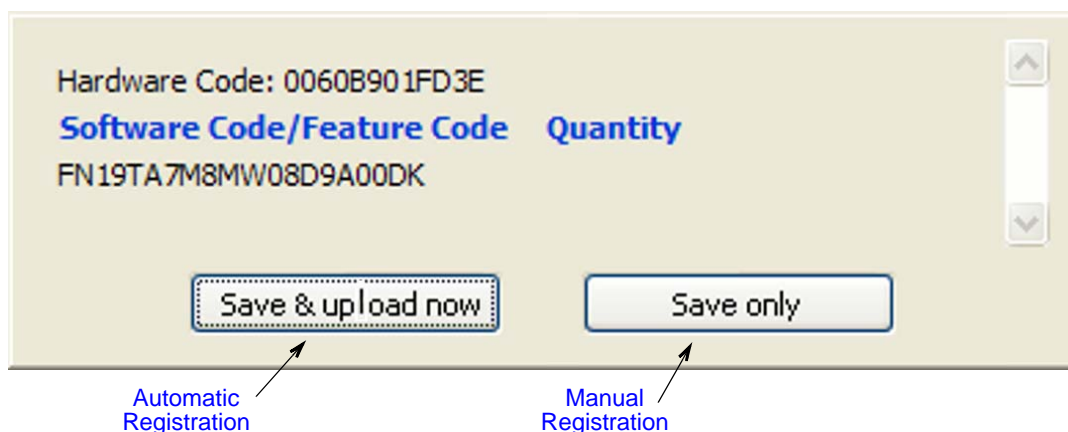


Figure G-2 Feature Activation Confirmation Dialog

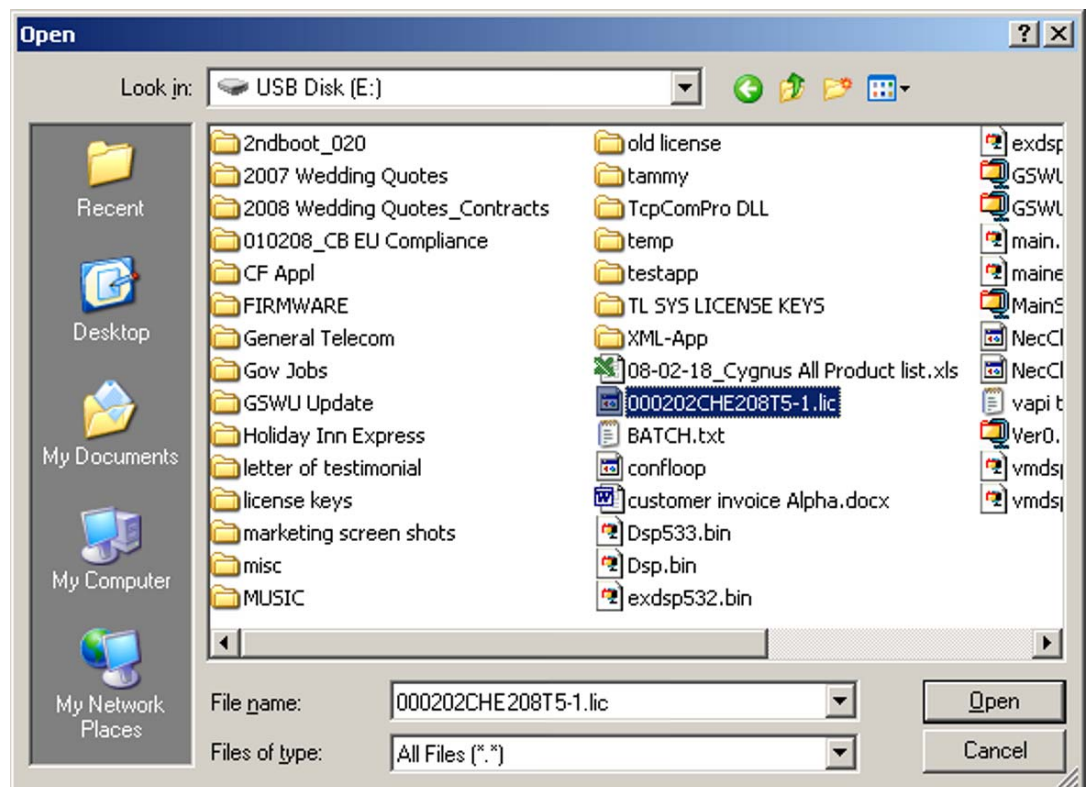
### 2.3 Manually Activating a Feature

Manual Activation does not require that you have an Internet connection. However, you must have previously downloaded the license file that was generated by the NEC Product License Server. The license file contains the Software Code, which is required to activate the feature.

To activate a feature manually:

1. Launch PCPro and access **Feature Activation** (refer to [2.1 Accessing Feature Activation](#)).
2. If connected to the SV8100 system, the Hardware Code is retrieved and displayed.
3. Click **Load File** (refer to [Figure G-3 Feature Activation Open File Dialog on page G-5](#)).

*This file can reside on the PC or you can copy it to a flash drive to reference if activating other locations.*



**Figure G-3 Feature Activation Open File Dialog**

4. When you have located the file (xxxxxxx.lic), select it and click **Open**.
5. When the confirmation dialog is returned, click **Save & upload now** to immediately save the file on the ProPro database and activate the feature (refer to [Figure G-2 Feature Activation Confirmation Dialog](#)).

## SECTION 3 FEATURE ACTIVATION USING WEBPRO

WebPro can also be used to manually activate features.

### 3.1 Manually Activating a Feature

To activate a feature using WebPro, you must have Internet connection.

1. Point your browser at the IP address of the CD-CP00-US (set in PGM 10-12-01).
2. When the Home page is displayed, enter the **User Name** and **Password**.

The default User Name = **tech** and Password = **12345678**.

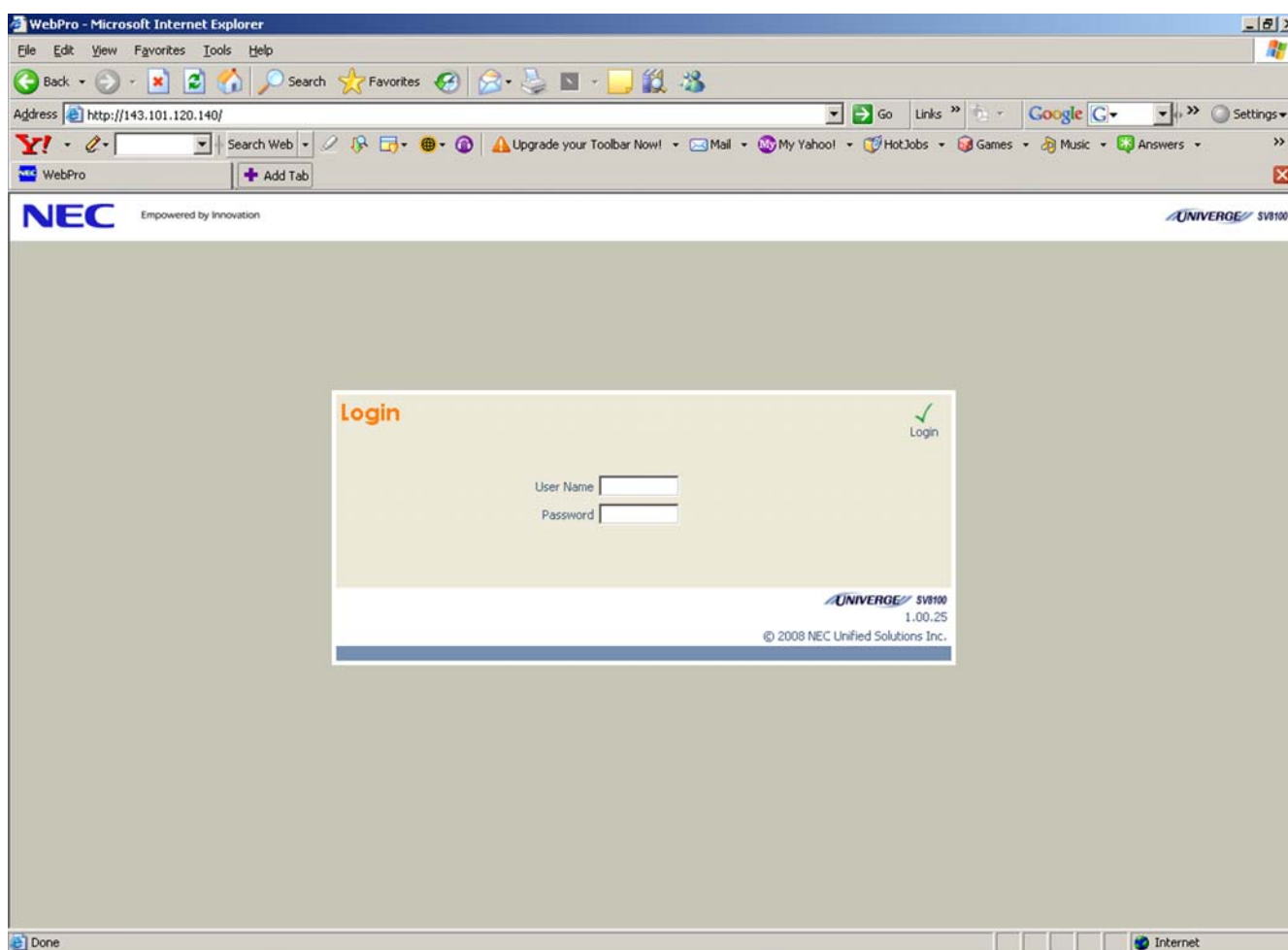


Figure G-4 WebPro Login Screen

3. If login was successful, the WebPro Home page is displayed. Click **Feature Activation**.

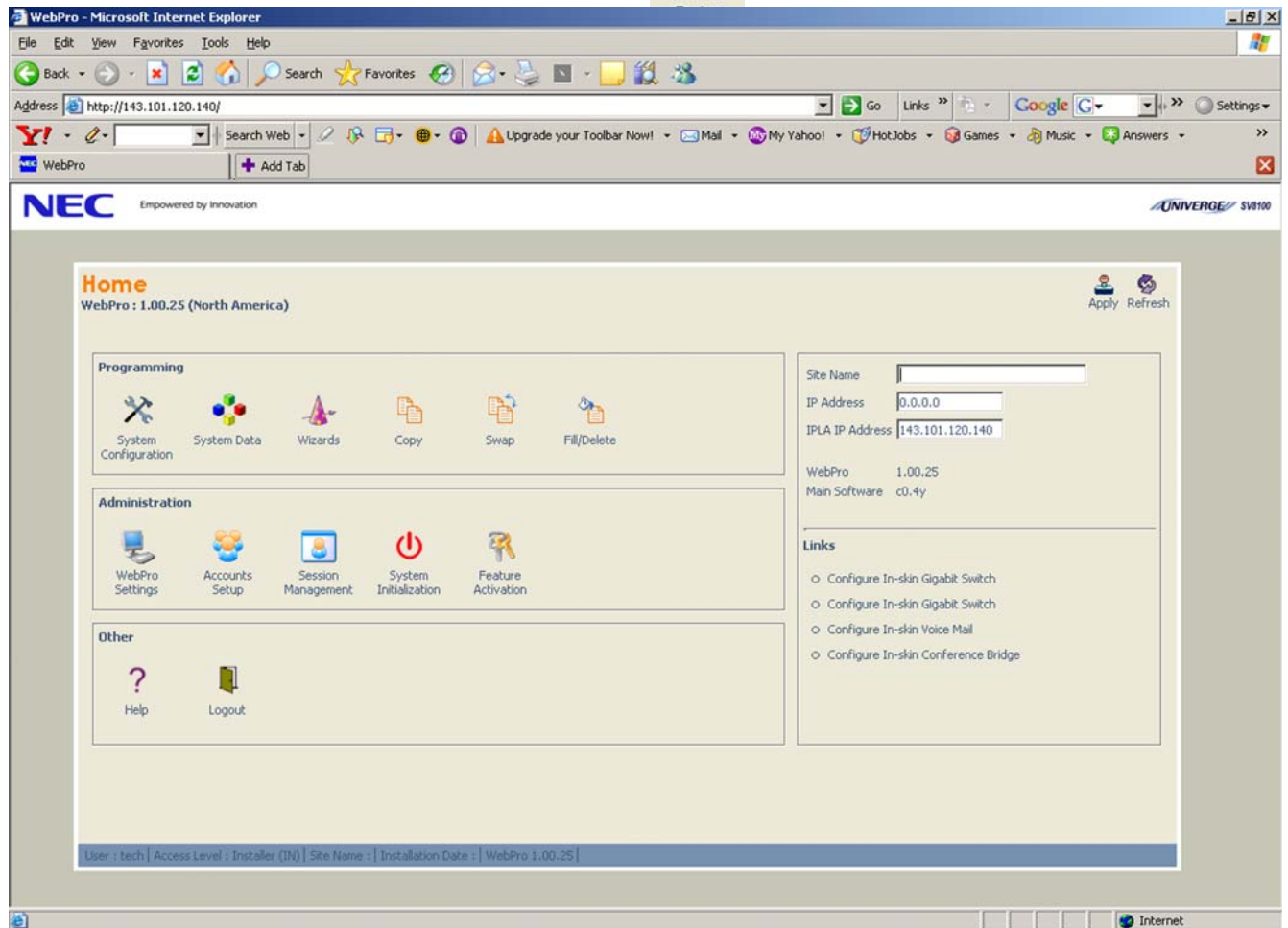


Figure G-5 Feature Activation Screen - WebPro Home Page

4. The WebPro License Registration dialog is displayed.

NEC Empowered by Innovation

UNIVERGE SV8100

Refresh Home

License Registration

Hardware Key Code:

The following features are registered:

	Feature Name	License Qty	Expiry Date
Basic Feature	Max Port	1	Never
	SMDR	1	Never
	Remote Upgrade	1	Never
	256 Port	1	Never
	InMail	8	Never
	UMS Port	16	Never
VM Related	UMS Client	80	Never
	CA-Basic	1	Never
Call Account Related	CA-Add Remote Site	1	Never
	CA-Traffic Analysis	1	Never
	CA-Web Reporting	1	Never
	IP Trunk	24	Never
Terminal Related	IP Terminal Basic	36	Never
	IP Terminal Advanced	32	Never
	SoftPhone	4	Never
	Video	2	Never
	SoftPhone Enhanced	4	Never
	Attendant	4	Never
	Assistant	4	Never
	PVA-CONF Port	32	Never
	In Skin Application	PVA-CONF Enhancement	1

Feature Version License = V0000

You can obtain your license file by one of two methods:

1. Online at the NEC Product Activation server [uslic.necinfrontia.com](http://uslic.necinfrontia.com)
2. By using the Feature Activation dialog in PCPro

Note: Some features require a 2nd initialize of the system before they take effect.

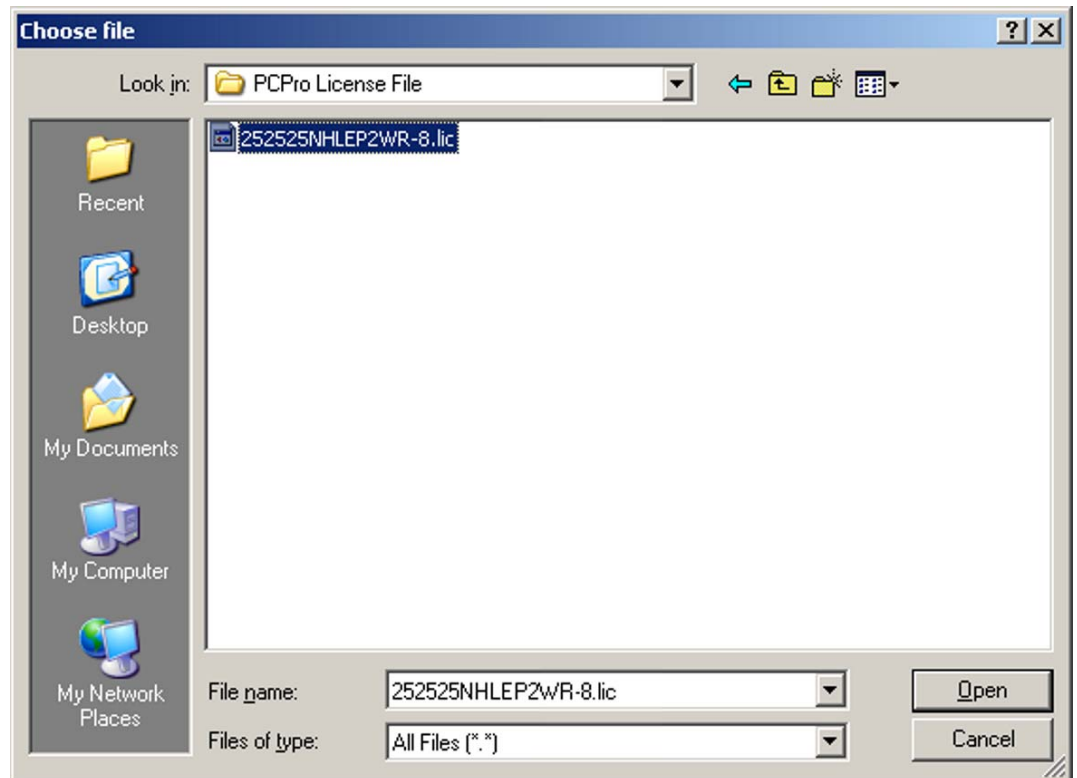
Upload a license file to the KTS:

User : tech | Access Level : Installer (IN) | Site Name : | Installation Date : | WebPro 1.00.25 |

**Figure G-6 Feature Activation Screen - WebPro Manual Activation**

5. If connected to the SV8100 system, the Hardware Code is retrieved and displayed.
6. In the **Upload a license file to the KTS** field, click **Browse** to locate the license file (XXXXXX.X.lic).
- This file can reside on the PC or you can copy it to a flash drive to reference if activating other locations.*
  - The license file is obtained by accessing the NEC Product Activation Server, or by activating the feature using PCPro (refer to [Section 3 Feature Activation Using WebPro on page G-6](#)).*
7. When the Open dialog is displayed, select the license file and click **Open**. When prompted to proceed, click **Yes**.





**Figure G-7 Feature Activation Open File Dialog - WebPro**

8. Click **Upload** to retrieve the license file.
9. If the license file upload is successful, the feature is activated.

### **3.2 Promotion License**

Promotion License allows you to license all the features for 30 days. Please refer to the **SV8100 Features and Specifications Manual** for more information.

To Activate the Promotional License:

1. Go to <http://activate.necii.com/promo>.
2. Fill in the required information.
3. Enter the provided **Serial Number**.
4. Press **Activate**.

### **3.3 Further Information**

For further information on Feature Activation visit:

[www.uslc.neconfrontia.com](http://www.uslc.neconfrontia.com)

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# ***UNIVERGE SV8100***

## **PC PROGRAMMING MANUAL**

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